

Spectrum Services Poll

Timestamp	What street do you live on?	Who is your current internet provider?	Which one(s) do you have from Charter/Spectrum? Check all that apply.	How much are you paying for the above Charter/Spectrum services?	What speed is your internet?	On a scale from 1 (very unsatisfied) to 10 (very satisfied), how satisfied are you with Charter/Spectrum internet speed?	Would you be willing to pay \$75 to \$85 per month for fiber? Internet speed: 1000 mbps down/1000 mbps up	Additional comments
2024/05/15 9:33:02 PM	Glendale Road	Charter/Spectrum	Internet	50 per minth	300 mbps/10 mbps	7	Yes	Testing
2024/05/22 1:49:37 PM	East Street	Charter/Spectrum	Phone;TV;Internet	\$250.00	I don't know.	6	Yes	
2024/05/22 1:51:53 PM	Freyer Road	Charter/Spectrum	Internet	\$105.00	500 mbps/20 mbps	4	Yes	
2024/05/22 1:57:38 PM	Valley Road	Charter/Spectrum	Phone;Internet	110.00 to much!	300 mbps/10 mbps	1	Yes	
2024/05/22 1:58:24 PM	Mountain View circle	Charter/Spectrum	Internet	90.00	I don't know.	3	Yes	
2024/05/22 2:08:17 PM	coleman rd	Charter/Spectrum	Internet	\$80 /month	300 mbps/10 mbps	10	Yes	
2024/05/22 2:16:33 PM	Pequot rd	Charter/Spectrum	Internet	78 month	I don't know.	5	Yes	
2024/05/22 2:31:44 PM	Rattle Hill	Charter/Spectrum	Internet	65	300 mbps/10 mbps	5	Yes	I would be thrilled to leave Spectrum. This is a great idea.
2024/05/22 3:37:27 PM	Line	Charter/Spectrum	Internet	85	300 mbps/10 mbps	8	Yes	
2024/05/22 3:41:31 PM	Pomeroy meadow rd	Charter/Spectrum	Internet	110 a month	1000 mbps/35 mbps	1	Yes	
2024/05/22 4:11:51 PM	Whispering Meadow Lan	Charter/Spectrum	Internet	\$85.00	300 mbps/10 mbps	7	Yes	
2024/05/22 4:13:17 PM	Pleasant	Charter/Spectrum	TV;Internet	270.00 per month	I don't know.	9	Yes	
2024/05/22 4:19:08 PM	Miller Avenue	Charter/Spectrum	TV;Internet	\$218.00	I don't know.	7	Yes	
2024/05/22 4:34:17 PM	Russellville	Charter/Spectrum	Internet	85	500 mbps/20 mbps	2	Yes	
2024/05/22 4:34:25 PM	Gunn Rd	Charter/Spectrum	TV;Internet	228/month	300 mbps/10 mbps	6	Yes	of my bill I pay \$85 now for internet, the rest is TV/broadcast fee but for 1/3 the speed
2024/05/22 4:38:07 PM	White Loaf Rd	Charter/Spectrum	Internet	90	500 mbps/20 mbps	5	Yes	Please do this ASAP. Thank you!
2024/05/22 4:54:10 PM	College Highway	Charter/Spectrum	Internet	\$80/mo	300 mbps/10 mbps	3	Yes	I moved from Goshen (where I grew up) to Southampton 4mo after Goshen got Whipcity Fiber and I miss the speed difference every day. I pay almost the same amount of money to Charter now for worse internet. In Goshen I paid \$85/mo for Whipcity Fiber, technician that came to home home for the install was friendly and considerate of my property.
2024/05/22 5:04:53 PM	Middle Rd	Cell Provider (T-Mobile, /	Internet	\$50/month	I don't know.	6	No	
2024/05/22 5:31:24 PM	Kylene	Charter/Spectrum	Internet	105/ month	I don't know.	1	Yes	Please!!!
2024/05/22 5:32:57 PM	Glendale Road	Charter/Spectrum	Internet	\$110.00	300 mbps/10 mbps	3	Yes	Technically, my Mbps is a little slower than the available answers - plus the cost keeps going up without warning. I am a big supporter of getting municiple fiber in town!
2024/05/22 5:33:01 PM	371 College Hwy	Charter/Spectrum	Phone;TV;Internet	280.00	500 mbps/20 mbps	2	Yes	
2024/05/22 5:38:45 PM	Helen Dr.	Charter/Spectrum	Internet	100-120 a month?	500 mbps/20 mbps	4	Yes	
2024/05/22 5:39:29 PM	Old County Rd	Charter/Spectrum	Internet	110	I don't know.	7	Yes	Thanks for considering this it will save us money every month, because spectrum increases their rates yearly.
2024/05/22 5:40:23 PM	Lynn Dr	Charter/Spectrum	Internet	\$91.00	I don't know.	4	Yes	
2024/05/22 5:42:51 PM	Brickyard Rd	Charter/Spectrum	Internet	79.99	300 mbps/10 mbps	6	Yes	
2024/05/22 5:44:25 PM	Pomeroy Meadow Rd	Charter/Spectrum	Internet	\$131.00	1000 mbps/35 mbps	9	Yes	It would need to be as consistently reliable at Spectrum, nearly 100% flawless
2024/05/22 5:44:56 PM	Mountain View Circle	Charter/Spectrum	Phone;Internet	112	I don't know.	5	Yes	
2024/05/22 5:46:14 PM	County Rd	Charter/Spectrum	Phone;TV;Internet	\$220.00	I don't know.	5	Yes	Sign me up!!!
2024/05/22 5:59:55 PM	County road	Charter/Spectrum	TV;Internet	\$130.00	I don't know.	5	Yes	
2024/05/22 6:01:53 PM	Noreen Dr	Charter/Spectrum	Phone;TV;Internet	300	I don't know.	7	Yes	The outages are pretty frequently with Charter and can be a hassle to get back.
2024/05/22 6:02:44 PM	Bass Cove Road	Charter/Spectrum	Phone;TV;Internet	\$279/month	500 mbps/20 mbps	5	Yes	
2024/05/22 6:10:45 PM	Old County	Charter/Spectrum	Internet	80	300 mbps/10 mbps	3	Yes	
2024/05/22 6:14:08 PM	East	Charter/Spectrum	Internet	106	1000 mbps/35 mbps	6	Yes	
2024/05/22 6:23:56 PM	Strong Rd	Charter/Spectrum	Phone;TV;Internet	300.00	I don't know.	6	Yes	
2024/05/22 6:28:29 PM	East st	Charter/Spectrum	Phone;TV;Internet	\$214.00	500 mbps/20 mbps	6	Yes	Is that over WHAT we pay , Or monthly ?
2024/05/22 6:29:03 PM	Geryk ct	Charter/Spectrum	Phone;Internet	\$104.00	I don't know.	7	Yes	

Timestamp	What street do you live on?	Who is your current internet provider?	Which one(s) do you have from Charter/ Spectrum? Check all that apply.	How much are you paying for the above Charter/Spectrum services?	What speed is your internet?	On a scale from 1 (very unsatisfied) to 10 (very satisfied), how satisfied are you with Charter/ Spectrum internet speed?	Would you be willing to pay \$75 to \$85 per month for fiber? Internet speed: 1000 mbps down/1000 mbps up	Additional comments
2024/05/22 6:36:19 PM	College Highway	Charter/Spectrum	TV;Internet	\$99.99 per month	500 mbps/20 mbps	9	Yes	I would be open to it but would need a reason to switch. Perhaps as a redundant option but I also have a landline via Spectrum so I would still need them and typically bundles are better priced.
2024/05/22 6:40:00 PM	Valley road	Charter/Spectrum	Phone;Internet	131	I don't know.	7	Yes	
2024/05/22 6:43:30 PM	38 Bissonette Circle	Charter/Spectrum	Phone;Internet	\$220.00	1000 mbps/35 mbps	1	Yes	Buffering all the time! Municipal Fiber is the future
2024/05/22 6:50:25 PM	1 Hillside Meadows Dr	Charter/Spectrum	Phone;TV;Internet	270.00	300 mbps/10 mbps	4	Yes	
2024/05/22 6:51:35 PM	1 Hillside Meadows Dr	Charter/Spectrum	Phone;TV;Internet	275.90	300 mbps/10 mbps	2	Yes	
2024/05/22 6:52:07 PM	East Street	Charter/Spectrum	Internet	Too much! \$85/month	300 mbps/10 mbps	3	Yes	
2024/05/22 7:03:29 PM	Gilbert Rd	Charter/Spectrum	Phone;TV;Internet	\$238.00	300 mbps/10 mbps	5	Yes	
2024/05/22 7:25:52 PM	Strong Road	Charter/Spectrum	Internet	\$54.00	300 mbps/10 mbps	8	Yes	Whip City Fiber is the way to go!
2024/05/22 7:27:28 PM	Nicholas Ln	Charter/Spectrum	Internet	\$75.00	I don't know.	2	Yes	
2024/05/22 8:07:04 PM	Glendale	Charter/Spectrum	Internet	50 per month	300 mbps/10 mbps	3	Yes	
2024/05/22 8:13:45 PM	Freyer Rd	Charter/Spectrum	Internet	79.99	300 mbps/10 mbps	9	Yes	I would love fiber internet. Although spectrum is fine, I would be willing to spend more for the better service, especially the upstream speed which would allow me to better use my home office.
2024/05/22 8:23:29 PM	Gilbert Road	Charter/Spectrum	Internet	59.00	300 mbps/10 mbps	7	Yes	
2024/05/22 8:24:19 PM	Gunn rd	Charter/Spectrum	Internet	90	I don't know.	4	Yes	
2024/05/22 8:25:23 PM	Maple St	Charter/Spectrum	Phone;TV;Internet	245 month	I don't know.	1	Yes	We need this!!
2024/05/22 8:26:31 PM	Gunn	Charter/Spectrum	Phone;TV;Internet	\$200.00	300 mbps/10 mbps	4	Yes	
2024/05/22 8:26:37 PM	Gunn	Charter/Spectrum	Phone;TV;Internet	\$200.00	300 mbps/10 mbps	4	Yes	
2024/05/22 8:27:22 PM	Brickyard	Charter/Spectrum	Phone;TV;Internet	~ \$225 or more	300 mbps/10 mbps	3	Yes	
2024/05/22 8:28:37 PM	Pomeroy Meadow Rd	Charter/Spectrum	Phone;Internet	79.99	500 mbps/20 mbps	8	No	Internet should cost that much!
2024/05/22 8:34:36 PM	Bissonnette Circle	Charter/Spectrum	Phone;Internet	\$100.00	300 mbps/10 mbps	1	Yes	Please bring this to our community!!
2024/05/22 8:40:38 PM	Noreen Drive	Charter/Spectrum	TV;Internet	\$130-\$140	500 mbps/20 mbps	7	Yes	
2024/05/22 8:42:19 PM	Gilbert rd	Charter/Spectrum	Phone;TV;Internet	267.00	1000 mbps/35 mbps	10	Yes	
2024/05/22 8:47:24 PM	College highway	Charter/Spectrum	Internet	\$85/month	I don't know.	5	Yes	
2024/05/22 8:58:48 PM	Old Harvest Rd	Charter/Spectrum	Internet	80	300 mbps/10 mbps	4	Yes	Want.
2024/05/22 9:09:13 PM	Strong Rd.	Charter/Spectrum	Phone;Internet	\$105.00	I don't know.	3	Yes	Hopefully it would be better than what we have now!
2024/05/22 9:14:12 PM	Miller Avenue	Charter/Spectrum	TV;Internet	185	I don't know.	3	Yes	
2024/05/22 9:16:35 PM	8 Geryk Ct	Charter/Spectrum	Internet	80	500 mbps/20 mbps	6	Yes	
2024/05/22 9:20:00 PM	Maple St	Charter/Spectrum	TV;Internet	\$265.00/month	I don't know.	2	Yes	
2024/05/22 9:21:04 PM	Old County Road	Charter/Spectrum	TV;Internet	350	1000 mbps/35 mbps	8	Yes	Need something more cost effective
2024/05/22 9:22:02 PM	5 Buchanan Circle	Charter/Spectrum	TV;Internet	120	I don't know.	5	Yes	
2024/05/22 9:26:58 PM	Bissonette Curcle	Charter/Spectrum	Phone;TV;Internet	300	I don't know.	3	Yes	
2024/05/22 9:33:47 PM	brickyard rd	Charter/Spectrum	TV;Internet	250.00	I don't know.	1	Yes	
2024/05/22 9:36:15 PM	College Hwy	Charter/Spectrum	Phone;Internet	\$110.00	I don't know.	10	I don't want fiber.	Waist of our tax money
2024/05/22 9:40:57 PM	Glendale Rd	Charter/Spectrum	Internet	70.00	300 mbps/10 mbps	7	Yes	
2024/05/22 9:42:43 PM	Coleman Road	Charter/Spectrum	Internet	79.99/month	I don't know.	7	Yes	Almost regardless of performance, I love the idea of an alternative or competitor to Charter, as their customer service has been abysmal for years. Hopefully the customer service for the fiber utility is good!
2024/05/22 9:50:19 PM	Fitch Farm Way	Charter/Spectrum	Internet	\$85 a month	I don't know.	2	Yes	
2024/05/22 9:53:04 PM	Maple	Charter/Spectrum	Phone;TV;Internet	\$220.00	1000 mbps/35 mbps	5	Yes	
2024/05/22 9:57:24 PM	College HWY	Charter/Spectrum	Internet	Too much	300 mbps/10 mbps	3	Yes	Dan LaValley for president!
2024/05/22 10:04:24 PM	Jonathan Judd Circle	Charter/Spectrum	Internet	\$50 / month	300 mbps/10 mbps	6	Yes	
2024/05/22 10:10:37 PM	Brickyard Road	Charter/Spectrum	TV;Internet	110	300 mbps/10 mbps	3	Yes	
2024/05/22 10:12:30 PM	Cook Rd	Charter/Spectrum	Phone;Internet	\$100.00	300 mbps/10 mbps	3	Yes	
2024/05/22 10:22:11 PM	Madison	Charter/Spectrum	Internet	\$85.00	I don't know.	1	Yes	Charter is worse every year
2024/05/22 10:24:24 PM	Cold Spring Road	Charter/Spectrum	Internet	\$80 a month	1000 mbps/35 mbps	6	Yes	We are very supportive of having Fiber Internet for Southampton and would make that switch

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2024/05/22 10:28:41 PM	College Highway	Charter/Spectrum	Phone;TV;Internet	245.00	I don't know.	4	No	
2024/05/22 10:33:49 PM	Wyben Road	Charter/Spectrum	Phone;TV;Internet	\$280 a month	I don't know.	3	Yes	Thank you so much for the hard work and looking into fiber! I really hope we can bring this to Southampton!! I'm 100 feet from the Westfield line and always wish we could just connect to Whip City Fiber because the rest of my family members all have it in Westfield and Love it!
2024/05/22 11:44:17 PM	Parc Place	Charter/Spectrum	Internet	Too much	I don't know.	3	Yes	
2024/05/23 5:04:31 AM	Cheryl Lane	Charter/Spectrum	Internet	79.99	I don't know.	3	Yes	
2024/05/23 6:14:53 AM	Gilbert	Charter/Spectrum	Phone;Internet	100	I don't know.	1	Yes	Please get rid of charter.
2024/05/23 6:21:36 AM	East St	Charter/Spectrum	Phone;TV;Internet	\$214.00	500 mbps/20 mbps	6	Yes	
2024/05/23 6:28:15 AM	Jeanne Cir	Charter/Spectrum	Internet	\$100.00	500 mbps/20 mbps	7	Yes	
2024/05/23 6:53:34 AM	College Highway	Charter/Spectrum	Internet	\$100.00	500 mbps/20 mbps	4	Yes	
2024/05/23 7:30:12 AM	College Hwy	Charter/Spectrum	Internet	\$111.99	1000 mbps/35 mbps	6	Yes	
2024/05/23 7:33:10 AM	Pleasant	Charter/Spectrum	Internet	\$80.00	500 mbps/20 mbps	7	Yes	
2024/05/23 7:43:47 AM	Middle Road	Charter/Spectrum	Internet	\$85/month	300 mbps/10 mbps	5	Yes	
2024/05/23 7:46:57 AM	Helen drive	Charter/Spectrum	Internet	\$110.00	500 mbps/20 mbps	7	Yes	We need fiber in Southampton. It is long overdue and we are behind the times
2024/05/23 8:46:03 AM	Pomeroy Meadow	Charter/Spectrum	Phone;TV;Internet	\$260.00	I don't know.	1	Yes	Fiber would be an amazing option for the town. I wish we already had it!
2024/05/23 9:24:47 AM	Maple	Charter/Spectrum	TV;Internet	\$225.00	300 mbps/10 mbps	6	Yes	Will be interested as long as cost is lower than Spectrum
2024/05/23 9:29:46 AM	Sophie Circle	Charter/Spectrum	TV;Internet	\$248.00	1000 mbps/35 mbps	6	Yes	
2024/05/23 9:59:14 AM	Pequot Rd..	Cell Provider (T-Mobile, /	I don't have Charter inter	\$50.00 /month	I don't know.	8	No	
2024/05/23 11:12:44 AM	Strong rd	Charter/Spectrum	Internet	89.99	300 mbps/10 mbps	6	Yes	I'm more interested in fixed/contracted rates than overall the price. Spectrum increases pricing every year. I'd be willing to pay more for fiber if I knew I was locked at that rate for x amount of years.
2024/05/23 12:52:14 PM	Pleasant St	Charter/Spectrum	Internet	150.00	500 mbps/20 mbps	1	Yes	
2024/05/23 2:27:39 PM	Fomer	Charter/Spectrum	Internet	\$90 a month	300 mbps/10 mbps	1	Yes	Charter has horrible service, is over priced, and unreliable. Fiber is necessary with the current and future internet demands.
2024/05/23 2:52:46 PM	Glendale woods	Charter/Spectrum	Internet	84.99	I don't know.	6	Yes	
2024/05/23 3:52:25 PM	valley rd	Charter/Spectrum	Internet	\$65.00	500 mbps/20 mbps	8	No	Make it cheaper then what I have. Never had a problem with internet speed.
2024/05/23 4:43:43 PM	Aimee Ave	Charter/Spectrum	Internet	105.00	300 mbps/10 mbps	9	Yes	Please hurry up!
2024/05/23 7:14:52 PM	Glendale Woods Dr	Charter/Spectrum	Phone;TV;Internet	>200	I don't know.	5	Yes	
2024/05/23 8:54:45 PM	Pomery meadow road	Charter/Spectrum	Internet	111.99	500 mbps/20 mbps	10	Yes	Our service has been fine but it's too expensive and we have been wanting fiber to come to town for a couple years now.
2024/05/23 8:59:39 PM	East street	Charter/Spectrum	Phone;TV;Internet	109	500 mbps/20 mbps	8	Yes	
2024/05/23 9:33:28 PM	Crooked Ledge Road	Verizon	I don't have Charter inter	Verizon internet about \$7	I don't know.	1	Yes	We have less than 3 mbps with verizon internet and this is the fastest product they can offer us.
2024/05/24 10:00:22 AM	Wolcott Road	Charter/Spectrum	Internet	\$100.00	300 mbps/10 mbps	5	Yes	Does the fiber proposal add \$75 on top of SPECTRUM, or instead off?
2024/05/24 10:44:30 AM	College Hwy	Charter/Spectrum	Phone;TV;Internet	\$250.00	500 mbps/20 mbps	1	Yes	
2024/05/24 12:00:07 PM	College Hwy	Charter/Spectrum	Phone;TV;Internet	359	1000 mbps/35 mbps	2	Yes	
2024/05/24 1:32:05 PM	Strong rd	Charter/Spectrum	TV;Internet	125	300 mbps/10 mbps	1	Yes	Can't wait for this! Very excited!
2024/05/25 11:53:57 AM	Bissonnette Cir	Charter/Spectrum	Phone;Internet	\$100.00	300 mbps/10 mbps	2	Yes	Thank you for starting this process! This is such an important utility for our community!
2024/05/25 8:19:55 PM	COLLEGE HIGHWAY	Charter/Spectrum	Phone;TV;Internet	238.00	I don't know.	1	Yes	
2024/05/26 11:01:37 AM	Bluemere Rd	Charter/Spectrum	Internet	100	500 mbps/20 mbps	10	Yes	
2024/05/26 1:05:26 PM	Strong Road	Charter/Spectrum	Phone;Internet	\$90.00	300 mbps/10 mbps	7	Yes	

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2024/05/27 8:13:58 AM	10 David st	Charter/Spectrum	Internet	90	300 mbps/10 mbps	5	Yes	
2024/05/27 9:12:49 AM	russellville rd.	Verizon	I don't have Charter inter	directv=\$172 plus verizo	I don't know.	1	Yes	I don't have Charter/Spectrum
2024/05/27 1:12:37 PM	College Hwy	Charter/Spectrum	Internet	100	500 mbps/20 mbps	5	Yes	
2024/05/28 7:30:09 PM	Cottage Avenue	Charter/Spectrum	TV;Internet	200.16	300 mbps/10 mbps	6	Yes	Please please please we so want to have fiber internet for working from home. Current Spectrum speeds are 74 down 11 up.
2024/05/29 5:30:02 AM	Gilbert Rd	Charter/Spectrum	Internet	87.00	I don't know.	4	Yes	
2024/05/30 2:23:21 PM	Brickyard Rd Ext	Charter/Spectrum	Internet	\$84.99/month	300 mbps/10 mbps	1	Yes	I am very, very unhappy with the services of Charter/Spectrum, which I've used for over 15 years. Internet speeds vary widely and are often significantly lower than what I pay them for. Charter's customer service has been very poor and rarely helpful. For example, for several years my repeated concerns about signal quality were dismissed. Finally, after years Charter discovered that the problem had been their wire that ran from the pole to my house for all those years and their technicians had not been competent to detect it. The executive with whom I tried to communicate about the problem dismissed my concerns. On another occasion, the email address I had at Charter was hacked and a few hundred emails disappeared. Again, Charter denied any responsibility and said that they would do nothing to assist me. Charter's technician even refused to speak with the IT person I had to hire to correct problems the hack had created. I would hope that a town-managed fiber system would provide faster, stable signals and competent service at a reasonable price, which Charter/Spectrum has been unable to do.
2024/05/30 9:55:44 PM	russellville road	Charter/Spectrum	Internet	84.99 per month	I don't know.	4	Yes	I would love to get away from the current spectrum monopoly!!!
2024/06/02 3:25:10 PM	Donna Marie Way	Charter/Spectrum	TV;Internet	164.39 monthly	500 mbps/20 mbps	7	Yes	Speed is not as essential to us as is reliability and cost
2024/06/03 11:03:10 AM	Freyer Rd	Charter/Spectrum	TV;Internet	211.28	300 mbps/10 mbps	5	Yes	
2024/06/04 8:05:42 PM	Helen Drive	Charter/Spectrum	Internet	105	1000 mbps/35 mbps	4	Yes	This can't come soon enough.
2024/06/04 8:16:21 PM	Sophie Circle	Charter/Spectrum	Phone;TV;Internet	\$245 per month. Too mu	300 mbps/10 mbps	2	Yes	
2024/06/13 2:22:49 AM	College highway	Charter/Spectrum	Internet	40	I don't know.	2	Yes	Please
2024/06/13 2:24:58 PM	College Highway	Charter/Spectrum	Phone;TV;Internet	\$253.27	I don't know.	8	Yes	
2024/06/13 10:55:26 PM	Glendale Road	Charter/Spectrum	Internet	100	1000 mbps/35 mbps	5	Yes	
2024/06/18 2:31:58 PM	WhiteLoaf Rd	Charter/Spectrum	TV;Internet	\$209.35	300 mbps/10 mbps	2	Yes	
2024/06/24 9:54:13 AM	Birchwood Dr	Charter/Spectrum	Internet	80	300 mbps/10 mbps	9	Yes	I've been very happy with Spectrum's service and consistent price (vs Comcast), but I don't trust that to last forever. I also don't trust that they're not selling my personal data. It's clear that fiber is the future, and I'd rather the town own it than some big company.