



Group Dental & Vision Insurance member portal guide

A world where people are better prepared for the expected — and unexpected — with benefits you can see and smile about.



Managing your Aflac Group Dental and Vision coverage has never been easier

Register your account at aflac.com/login to access the new group dental and vision insurance member portal, a state-of-the-art, digital-first experience.

What you'll need to get started:

- Your Social Security number and mobile phone number.
- We'll also need your date of birth and zip code to verify your coverage. Make sure your name matches what you used at enrollment (for example, Michael vs. Mike for first name).

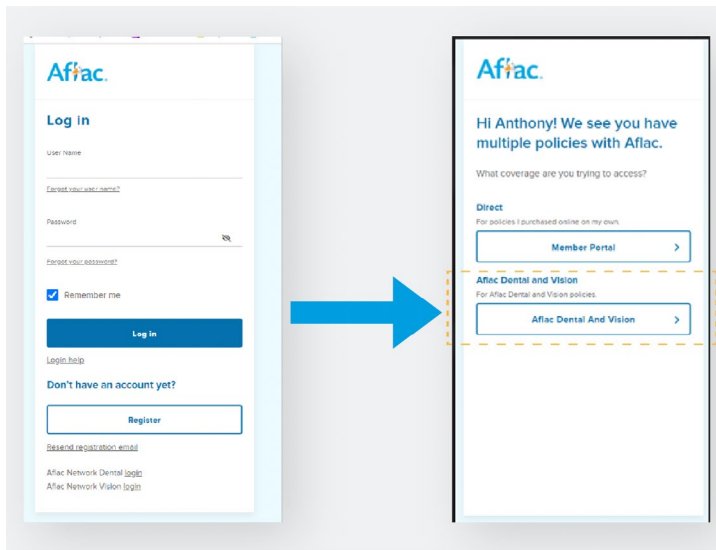
You can also take advantage of these features 24/7:

- Access to all Aflac coverage through a single sign-on.
- Feature-rich, personalized provider search.
- Downloadable provider contact card for easy navigation to appointments.
- Detailed claims status and explanation of benefits.
- Digital ID Cards for easy access on-the-go.
- All functionality available in both English and Spanish.

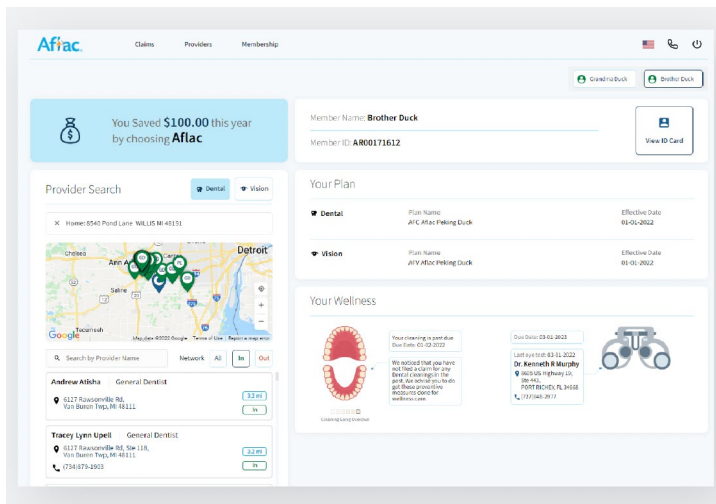


Register today by scanning this QR code or visit aflac.com/login. Questions about logging in? Chat with us at aflac.com/contact-aflac.

Simple, intuitive navigation

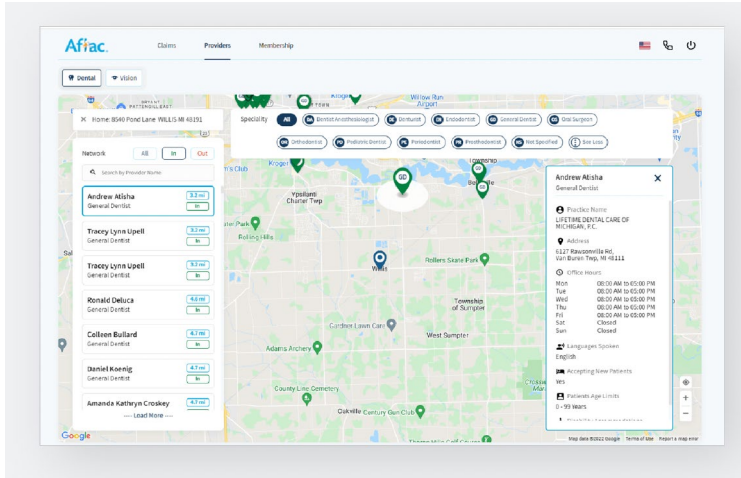


1. Access via aflac.com/login.



2. Members can easily access everything needed to manage their Aflac Group Dental and Vision coverage:

- Savings in your plan versus street price.
- Downloadable ID card.
- Provider search.
- Wellness widget prompts members to schedule visits for preventive care.
- Prior authorization decisions.

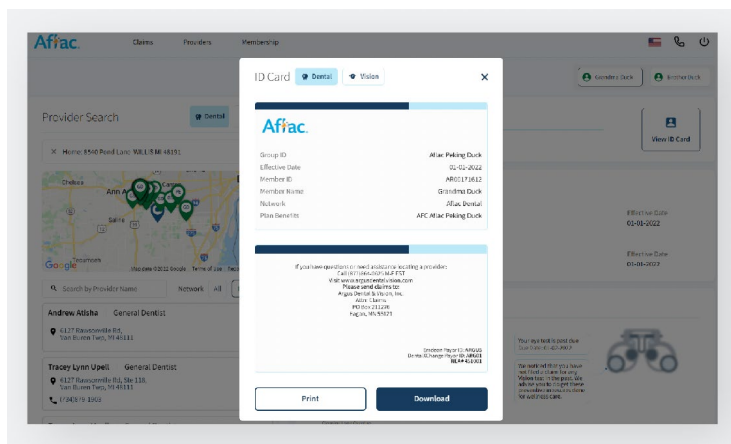


3. Personalized provider search makes it easy for members to find convenient care with enhanced features:

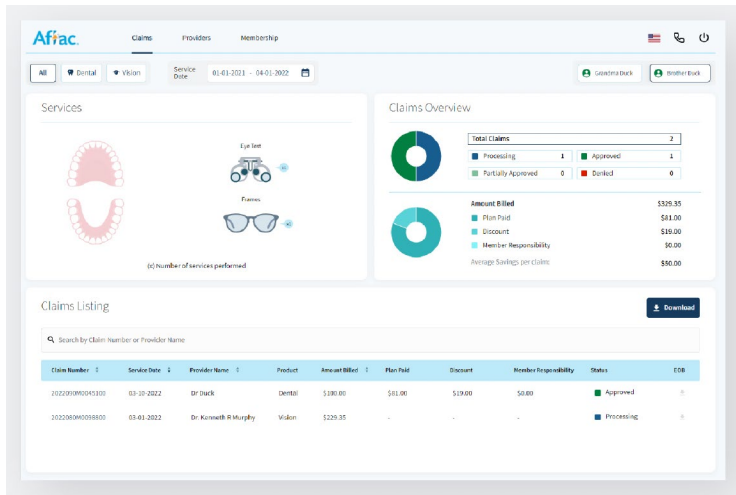
- Geolocation based on a member’s home address or update to an alternative location (e.g., work address).
- View and download a provider contact card for navigation to your appointment via your mobile device.

Easily filter based on:

- Geolocation.
- In/out of network.
- Type of provider (dental, vision).
- Specialty.

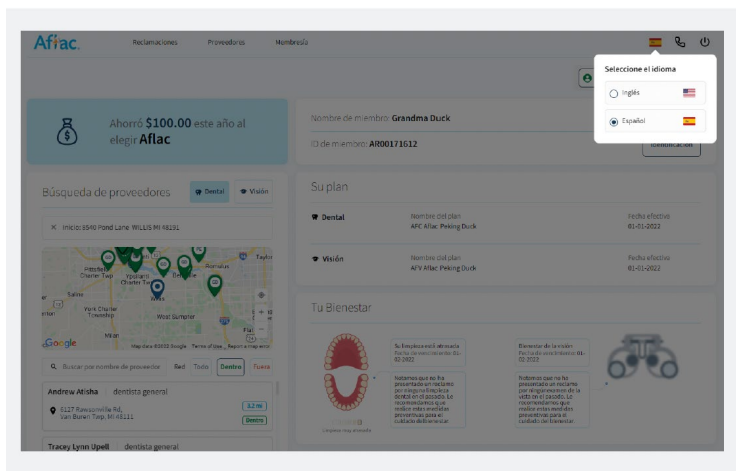


4. Access and download your digital ID card for easy access on-the-go. You can also print another copy if needed.



5. Easily view a detailed claims summary, including:

- Which tooth/teeth have had services rendered.
- Number of services performed.
- Summary of all claims and status.
- Download your explanation of benefits.



6. English/Spanish language preference toggle.

Individual supplemental insurance coverage is underwritten by Aflac. Group supplemental insurance coverage is underwritten by Continental American Insurance Company (CAIC), a wholly-owned subsidiary of Aflac Incorporated. CAIC is not licensed to solicit business in New York, Guam, Puerto Rico, or the Virgin Islands. For groups situated in California, group coverage is underwritten by Continental American Life Insurance Company. For individual coverage in New York or coverage for groups situated in New York, coverage is underwritten by Aflac New York. Plans and availability vary by state.

For groups situated in NC and for some groups situated in CA, FL, GA, IL, LA, MI, OH, PA and TX prior to 6/1/22, Aflac dental and vision insurance coverage is underwritten by National Guardian Life Insurance Company (NGL). National Guardian Life Insurance Company is not a member of the Aflac family of insurers. National Guardian Life Insurance Company is not affiliated with The Guardian Life Insurance Company of America a/k/a The Guardian or Guardian Life. Aflac dental and vision products may not be available in all states. National Guardian Life Insurance Company | Madison, WI.

For all states that have approved the Aflac dental and vision insurance products, coverage will be underwritten by Aflac. In New York, coverage will be underwritten by Aflac New York.

Aflac WHHQ | 1932 Wynnton Road | Columbus, GA 31999
Continental American Insurance Company | Columbia, South Carolina

Please see coverage documentation applicable to your state for further details.

Notice: Dental and vision benefits are not considered minimum essential coverage for pediatric dental or vision plans in accordance with the Affordable Care Act (ACA). Aflac's insurance plans are not an alternative for comprehensive health insurance.