

# Calcasieu Parish School Board 1:1 Device Program Student/Parent Handbook

2024-2025

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# Overview

### About CPSB's 1:1 Program

The Calcasieu Parish School Board's (CPSB) mission is "Building Foundations for the Future." One of the goals of CPSB is to empower all students to succeed beyond K-12 education. As we navigate changing times, it is essential that the district provides a device for each student to be able to learn and perform to their full potential. The district's one-to-one program will level the playing field for all CPSB students by providing a device to increase educational resource access as well as promote an environment that enhances learning experiences at school and home. The privilege of checking out a device for home use or being assigned a device for school use comes with responsibilities for the student and the parent/guardian. The guidelines outlined in this document apply to all CPSB devices used within CPSB schools as well as home use.

#### **Parent/Student Responsibilities**

- The assigned CPSB device is an educational tool and should be used only in that capacity.
- Ethical and responsible conduct is always expected as the use of the device is a privilege. While CPSB does have filters in place for Internet content, no filtering system is capable of blocking 100% of the inappropriate material available on the internet.
- The student is responsible for the device at all times.
- The student is the only authorized user of the assigned device.
- The student should not share or swap devices with another student.
- Failure to comply with CPSB 1:1 device guidelines listed in this handbook may result in the loss of use of the device for a period of time determined by the school administration.
- Parents and students must sign the district's Acceptable Use Policy (AUP) located in the Code of Conduct and the Technology Loaner Program Assurance Agreement contained in this document in order to check out a CPSB device for use at home or school.

#### **Taking Care of Your Device**

Students are responsible for the care of their assigned device and its accessories.

- Students who take home devices should bring the device to school daily fully charged.
- Students should not remove labels or case placed on the device by CPSB. This may cause screen/LCD breakage.
- To protect the device/charger, the device should be stored in a secure place when not in use.
- Screens can be cleaned using a soft screen cloth. Spraying cleaners directly on the screen can
  damage the device, so make sure to only use tech-specific cleaners and spray them on the cloth,
  not the screen.
- Do not EAT or DRINK near your device.
- Do not mark the device in any way with markers, stickers, labels, decorations, etc.
- Do not leave the device in vehicles or anywhere susceptible to extreme temperatures.
- Unplug device during electrical storms.
- Do not leave the device unattended or in any unlocked home, classroom, bus or car, etc.
- Do not try to install or remove any software/games/browsers/apps and do not attempt to bypass the CPSB network content filter as this will violate your signed AUP.
- Do not pick up the device by the screen.
- Do not attempt to repair damaged or malfunctioning equipment.
- Devices that are damaged or are not working properly should be reported to the school's Tech Contact. *Note: Students/Parents are responsible for repair fees to devices for damage (intentional or unintentional/accidental when caused by improper care or storage).*
- Home use of CPSB devices should be monitored and supervised by a parent/guardian.

### Managing Your Files and Saving Your Work

- Students should save all documents/files to their Microsoft OneDrive to avoid losing them.
- The student is responsible for backing up their own files to Microsoft OneDrive. \*Note if device has to be reimaged, local files may be deleted. Be sure to back up in OneDrive before reimaging.
- Files stored on student devices and programs are property of the Calcasieu Parish School Board and are subject to review and monitoring at any time.
- When a student leaves the school district (graduation or transfer), it is the responsibility of the student to save any files/email needed to a personal drive.

#### Software/Access

- CPSB has provided access to all educational applications that are needed for student instruction on the assigned device via Launchpad.
- The student should not download/install additional software/games/browsers/apps onto the device.
- Virus protection is installed on all student devices.
- A web filter is also installed to protect students and to comply with federal laws and the Children's Internet Protection Act (CIPA).

#### **Passwords**

- Students should keep their password and login information private.
- The student is responsible for all activity conducted under their CPSB username and password on any school device.

#### **Turning in a Device**

- Devices will be returned to the school at the end of the school year. The date will be determined by the school administration.
- If a student transfers out of CPSB during the school year, the device must be returned before the student's last day in the district.
- If the student transfers schools within the district, they must return the device issued by the first school before transferring. They will be assigned a different device as required by the new school.
- If a student's device is not returned, that student will be charged for the replacement cost of the device, and this fee will follow the student until graduation or departure from parish. The matter may be turned over to the collection agency for payment/return of the device. Fees not paid will result in the student not participating in school activities such as graduation ceremony.

#### **Digital Citizenship**

CPSB students are expected to practice good digital citizenship while using the district network and devices both in and out of school. This includes, but is not limited to, accessing inappropriate materials/sites, cyberbullying, downloading of illegal materials such as songs, videos, games, and plagiarism, utilizing VPNs and use of copyrighted materials without proper citation.

CPSB students will be good digital citizens by:

- citing references when using resources, images, and other educational materials that are not their original work.
- keeping their CPSB password private.
- responding to other students respectfully.
- protecting their personal information by not sharing online.
- reporting cyberbullying, threats, and inappropriate use of digital resources to their teacher or another adult at the school.

## Troubleshooting

- Restarting the computer can solve many issues. This should always be the first step.
- For password resets, students should ask for help at their school.
- If a device will not connect to WIFI:
  - Make sure WIFI is not toggled off in the system tray.
  - Make sure Airplane Mode is not enabled.
- Students should report device issues to teacher or school tech contact immediately.
- Students may submit device help tickets to the tech help desk at: www.cpsb.org/helpticket.

#### **Failure to Follow Guidelines**

Student use of a CPSB device, network, and Internet is a privilege, not a right. Devices should be used for educational purposes and adhere to the CPSB Acceptable Use Policy (signed in the Code of Conduct) at all times. Although the device is provided by CPSB, it is the responsibility of the parents/guardians to monitor the care and use of the device and keep it secure if being used at home. Students are responsible for the device and keeping it secure at school. In the event of damage to the device, the district administration will review the incident to determine the reasonable costs of repair not covered by warranty. *\*Note: If for any reason the student's device is lost, stolen, destroyed, or intentionally damaged, the student will not be issued another device for the current academic year unless the parent pays the cost of replacement/repair however, the school may provide a loaner to use in the classroom (not to be taken off campus.)* Misuse of a device and/or the CPSB network has the potential to impose disciplinary consequences.

Violations, as determined by the school administration, may result in, but are not limited to, the following disciplinary actions:

- Disabling of student CPSB account
- Loss of device privileges
- Detention, suspension, or expulsion
  - \*Note: If privileges are revoked, the student is responsible for all assignments in paper/pencil format.

#### **Device Damage/Replacement**

Student/guardian is responsible for any damage to the device. Below is a list of the most common repairs. Schools will contact the Technology Department for the cost of repairs not listed below.

- LCD replacement \$80
- Keyboard replacement \$20 (Dell 3310)
- Keyboard/trackpad combo \$50 (Dell 3330/3340)
- Track pad replacement \$20
- Laptop charger replacement \$35
- iPad screen replacement \$100
- iPad charger replacement \$20
- iPad case replacement \$20
- Laptop/iPad replacement Cost of Device (ex. Dell 3310 \$468, Dell 3330 \$603, Dell 3340 \$698

#### **Lost or Stolen Equipment**

For safety and security reasons any damage/loss/theft must be reported **as soon as possible** to the school and the district. If the device is stolen, the parent/guardian must file a police report; the police report must be turned into the school administration. In all circumstances, an investigation will be conducted by the school's administration. The student will be responsible for the cost of the lost/stolen device.

24-25 School Year		Home/School		
Appendix		School Only		
<b>Technology Loaner Program Assurances Agreement</b> <b>Loaner Equipment Description</b> : laptop, case and a power adapter (grades 2-12) or iPad, case, power adapter and cable (grades PreK-1).				
Service Tag #/Serial Number:				
Model:				
Initial that you have received the fo	llowing:			
Relay filter installed	Laptop with battery a	nd charger iPad with charger		
Laptop/iPad Case				
Complete the information below:				
LAST Name	FIRST Name	Student ID		
Parent/Guardian Info:				
First Name Last	Name			
Parent/Guardian Email Address:				
Home Address:				
Home Phone:V *At least two numbers must be provided.	/ork Phone:	Cell Phone:		
		have carefully read, understand, and accept all terms ssion and use of a CPSB device and power adapter.		
	for home use. This also confirms that the	they are solely responsible for the use and care of ey have read, understand, and accept all terms of the		
By signing, the student and the student's parent/	equipment, a police report must be filed.	If the equipment is lost or damaged, either		
intentionally or due to negligence, the student m				
Please check one of the following: I understand my child will be using this o	deviceat school and home	e, OR at school only.		

CPSB Employee Name (Print)

DO NOT FILL OUT