



# Kyrene Online Learning at Centennial Middle School Family User Guide 2024-2025

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7/5/24

## Welcome to Kyrene Online Learning at Centennial Middle School

This user guide is a living document and may be updated throughout the year. We hope that it will answer your questions and help you navigate the online portals in which your students will be working. But, we know that you may still have questions. Please do not hesitate to contact us at any time. The final section of this user guide includes contact information for our administrative team, as well as Kyrene technical support for families.

### Expectations for Students and Families

Kyrene Online Learning students are expected to follow all rules, regulations, and procedures defined in the [Kyrene Family Handbook](#). This User Guide will serve as an addendum to the Kyrene Family Handbook; both the handbook and the User Guide require a digital signature to acknowledge agreement. Kyrene Online parents and students are also required to sign the Kyrene Technology Acceptable Use Policy Agreement. The signature documents will be available in ParentVUE.

Due to the nature of the digital learning environment, you may be inadvertently exposed to confidential information about other students. Such information may include a student's scholastic performance, disability, services received, or medical/personal information. Parents acknowledge that this is highly sensitive and confidential information, and are not authorized to disclose such information, except such information pertaining to your student.

In addition to these expectations, there are several expectations specific to Kyrene Online students and families:

#### Families:

- Parents will ensure that Students attend a full day of live instruction every day that Kyrene schools are in session. Students who do not attend daily and are not making academic progress may not be permitted to continue enrollment in Kyrene Online Learning. If students are unable to participate for any reason, please refer to the [attendance section](#).
- Kyrene Online students must test in-person at Centennial Middle School for all State assessments.
- Parents will ensure all students use the Kyrene Chromebook for participation in class instruction. For more information see [Accessing Online Learning](#).
- All families must attend a Material Distribution event at the Kyrene Online office twice per year to pick up and turn in instructional materials.

- Parents will limit their participation in the online learning environment to what is necessary to ensure that students can fully access the materials being provided by the instructor.
- Parents will refrain from interacting with staff and students during lessons.
- Video/audio recording and picture taking of instruction or students is not permitted.
- All information regarding students, their disabilities, and individual education programs must be kept confidential, as disclosure of this information is illegal.
- Parents may be asked by the instructor to leave the area if deemed necessary.

### **Students:**

- Students are required to attend a full day of live instruction every day that Kyrene schools are in session.
- Kyrene Online students must test in-person at Centennial Middle School for all State assessments.
- All Kyrene Online students are required to use the Kyrene Chromebook to participate in class instruction. For more information see **[Accessing Online Learning](#)**.
- Students are expected to leave their cameras **on** and microphones on **mute**, unless otherwise directed by a teacher.
- Students are expected to be dressed appropriately for learning per the dress code in the **[Kyrene Family Handbook](#)**.
- Students are expected to use the chat, email, and messaging features appropriately to only ask questions and make comments about what is being discussed at the direction of the teacher.
- Students will sit in a well lit and quiet place without any inappropriate items in the background. See section on **[Learning Environment](#)** below.
- Students should not engage in multitasking that is not related to instruction, such as watching videos or playing video games.
- Students should not use any school-provided resources for inappropriate behavior, or any activity not directed by Kyrene Online staff. All student emails and documents are monitored through software for inappropriate content including violence, threats, bullying, drugs and alcohol, inappropriate language, and self-harm. In addition, Teachers monitor student use of their Kyrene Chromebook in real time using monitoring software. Students should only use their Chromebook and Kyrene resources as directed by their teacher; no off-task behavior is permitted during class.
- Without the prior approval of a teacher or the program administrator, students are prohibited from recording incidents that occur in a class session.

## Overview of Online Learning

### What is Kyrene Online Learning?

Students enrolled at Centennial Middle School who are participating in Kyrene Online Learning receive live instruction from Kyrene teachers, using the Kyrene curriculum. Kyrene Online operates five full days per week from 8:20 am to 3:05 pm, with an early release every Wednesday at 1:05 pm. Students will be enrolled in all of the same core courses that we offer in our brick and mortar schools. They receive the same lessons and activities for social-emotional learning as our brick and mortar students. In addition, we provide services and accommodations for those students who require them, such as special education, gifted, and English Language Learners.

### How Does It Work?

Students access course content (materials, activities, work, videos) through Google Classroom, and will access live instruction with a teacher through Zoom. **Links to daily Zoom sessions are posted in StudentVUE**, and are only accessible by Kyrene Online students. These applications will be explained in the [Accessing Online Learning](#) section of this guide. All Kyrene Online students are issued a Kyrene Chromebook to access course content and class sessions. **Kyrene Chromebooks are required for participation in Kyrene Online instruction.**

Each class may consist of three portions: Live whole group instruction with the teacher, followed by independent practice and/or small group instruction live with a teacher. During independent practice, students will have access to class materials and videos in Classroom, and this portion of the class may be completed offline.

### How Do Students Receive Instructional Materials?

Based on our core value that Kyrene Online students receive the same high quality instruction using the same curriculum as all other Kyrene schools, it is important that our students have all of the instructional materials that they need to be successful.

Instructional materials and curriculum, including consumable workbooks, Chromebooks, and textbooks that are temporarily checked out to students, are distributed to families prior to the start of each semester, in July and December. **It is the expectation of Kyrene Online Learning that all families attend these events to pick up materials.**

The distribution events occur at the Kyrene Online office (in the former KDA office), located in between Centennial and Colina Elementary. Specific times and instructions for these events will be sent to parents prior to the event.

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Instructional materials that need to be returned to Kyrene Online will be collected at the December distribution event (for semester 1 materials), and again in May (for semester 2 materials and Chromebooks).

In addition to instructional materials provided by the school, individual teachers may also share a class supply list during our Meet the Teacher event.

### **How are Kyrene Online Students Graded and Assessed?**

Following our core values, grading and assessment of Kyrene Online students will function the same as in our other schools. The key difference of course is that work will be submitted digitally through Google Classroom or other online tools. Teachers will evaluate student work and provide feedback.

In addition, students will be assessed in a number of ways, including the use of Google Forms or other digital tools to check for understanding, logging into a secure assessment platform, or face to face via Zoom. Kyrene's System of Assessment includes a variety of assessment instruments including diagnostic, formative, progress/growth monitoring, and summative assessments. All students enrolled in Kyrene Online will participate in the Kyrene district-wide comprehensive system of assessments. The system ensures student progress is monitored for at least one year's growth annually but also ensures that students are meeting instructional targets or benchmarks.

Teachers administer assessments to students and work together in Professional Learning Communities to review data. Diagnostic assessment results are used to differentiate instruction and determine prerequisite skills or interventions that might be needed. Teachers use checks for understanding and short cycle assessments to determine how students are progressing toward learning targets as well as provide real-time support and corrective feedback.

For grading, teachers will use an online gradebook for coursework and assessments. Access to online gradebooks is available 24/7 via ParentVUE and StudentVUE.

### **State Assessment**

Students who are enrolled in online classes at Centennial Middle School are subject to all State testing requirements. While Kyrene Online students test at home for School and Kyrene assessments, **Kyrene Online students must test in-person at a Kyrene facility for all State assessments.**

There is no parent "opt-out" for state assessment. Kyrene Online staff take careful precautions to ensure a safe testing environment and follow safety and mitigation

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procedures as needed. Specific information regarding State assessments will be shared with parents prior to the testing window.

## Tips for Success

### Family Email

Email is one of the main tools used for communication at Kyrene Online Learning. But, we know that emails often get buried or missed in everyone's other emails. For this reason, we recommend that parents create a separate email account for school communications through GMail or another email server, and update the parent contact information in ParentVUE. Each parent must have a unique email address.

When we send parent newsletters, or teachers send messages/newsletters to parents, the email address is pulled from ParentVUE. Using a separate email address for your Kyrene Online communication allows you to sort and filter your emails on your phone or home computer, so that you are not missing any important school news and information.

For assistance with updating your email address in ParentVUE, please contact our main office.

### Learning Environment

Students at Kyrene Online Learning will be expected to have an appropriate learning environment by:

- Having a designated work space with...
  - Good lighting
  - Plain background
  - No distractions
  - Materials for school easy to access
  - Kyrene Laptop plugged in, open and on
  - Seated in your seat
  - NO babysitting of siblings
- Joining and Leaving class on time
  - Join at 8:20 a.m. or before
  - Wait until teacher dismisses you to leave
- Removing any distractions
  - No toys
  - No electronics/phones/games
  - No snacks
- Having materials ready
  - Teacher requested school supplies
  - School and/or subject related activities only

- Being ready to learn
  - Have your camera turned on
  - Participate
  - Stay for the entire class/period

### What to Do If...?

- **We have a home internet outage?**
  - Don't panic, it happens to everyone, including the teachers sometimes.
  - If you are able to call the office, 480-541-7002, please do that and let us know.
  - If you are able to email one of your teachers, please let them know.
  - When your internet comes back up, check Google Classroom for assignments, or check whatever process your teacher(s) have taught you.
  - During class time, you can read or work on math or assignments that you have on paper or in a workbook.
- **There's a problem with my school-issued laptop or a login account?**
  - Please visit our [Distance Learning Help](#) site for assistance.
  - Call our tech support line at 480-541-7006.
- **My teacher hasn't launched our class session yet?**
  - Wait a few minutes, the teacher may be signing on soon.
  - Check email and Google Classroom, there may be a message from the teacher or administration regarding teacher absence and work to complete.
  - Please email the teacher if this is unexpected.
  - Note: Kyrene Online rarely utilizes substitute teachers, so when a teacher is absent we typically post asynchronous lessons and work to complete.
- **Home internet is slow/laggy?**
  - Please work with your teacher on an alternate way to participate for the day.
- **I am having camera issues?**
  - If the camera is not working and this continues, please let your teacher and parent/guardian know so we can all work together to fix this.
  - Call our tech support line at 480-541-7006.
  - If you need the camera off for a personal or home environment reason for one day, let your teacher know, however they have asked you to do that. (email, chat)
- **I need to miss a class session.**
  - Please see the section on [Attendance Procedures](#).



## Monitoring Student Learning

Teachers choose a variety of ways to communicate with students and families. Your teacher will let you know what they are using for their particular class.

These are common to all teachers:

- Kyrene email - a list of the emails for all Kyrene Online teachers can be found on the Centennial website under Classrooms.
- Parentvue / Studentvue - Assessments, classwork, homework, and other grades will be posted here.
- Google Classroom – become familiar with the Stream tab, “upcoming” box, Classwork, and “view my work”.
- Teachers monitor student use of their Kyrene Chromebook in real time using monitoring software called Lightspeed. Students should only use their Chromebook and Kyrene resources as directed by their teacher; no off-task behavior is permitted during class.

## Daily Schedules

Students at Kyrene Online Learning will follow a daily class schedule 5 days a week, and have live interactions with Kyrene teachers and classmates.

## School Hours

- Middle School Hours
  - **M, T, Th, Fr:** 8:20 am - 3:05 pm
  - Early release Wednesday at 1:05 pm

The daily bell schedule is available on Centennial’s website [here](#).

## Accessing Online Learning

All Kyrene Online students are issued a Chromebook for the duration of the school year as long as they remain enrolled. **All Kyrene Online students are required to use the Kyrene Chromebook to participate in class instruction.** While Kyrene provides this device, **families are expected to provide their own internet service and WiFi connection to the internet. Kyrene Online Learning and Kyrene Information Technology may not be able to diagnose or fix home internet issues which could affect access to learning.** Using a Kyrene-provided device ensures that all digital materials can be accessed, and that students are accessing the internet and interacting with others safely and appropriately. The Kyrene content filter for safe web browsing will only be available on District-issued Chromebooks. Teachers monitor student use of their Kyrene Chromebook in real time using monitoring software. Students should only use their Chromebook and Kyrene resources as directed by their teacher.

While Kyrene Online Learning teachers and students will use a wide variety of digital resources, Kyrene Online teachers will utilize StudentVUE, Google Classroom, and Zoom as the main tools for delivery of instruction and instructional materials. The primary delivery method is live instruction via Zoom, but students will have 24/7 access to asynchronous videos and materials via Google Classroom.

- In StudentVUE, students will access links to Zoom sessions, online gradebook, and other useful resources and applications. To access StudentVUE and ParentVUE, as well as access a ParentVUE FAQ, please use [this link](#).
- In Google Classroom, students will access assignments, documents, videos, or instructional materials. Kyrene Online teachers will utilize screencasting applications along with computers, digital whiteboards, and document cameras to produce content.
- Teachers will also be using a variety of other digital tools and resources to enhance student engagement including but not limited to, Peardeck, Padlet, BrainPOP, and Wixie.

For assistance with accessing our online learning resources, parents and students can access our [Online Learning](#) help page.

## Communication Resources

### Kyrene Online Website

For updated information about Kyrene Online Learning visit our [website](#). Here you will find our school calendar, contact information, handbooks, newsletters, teacher websites, links to ParentVUE/StudentVUE, and other parent and student resources.

### Newsletters

A school newsletter for Centennial Middle School will be sent regularly to parents that includes upcoming events, important dates, and other school-wide news. This will be sent via email, along with being posted on Centennial's website. Parents of Kyrene Online Learning students may also receive newsletters and communications that are more specific to online learning.

Teachers may also send newsletters to their individual classes. Teachers will let parents/guardians know how often, and where to find their class newsletter or communications.

### Student Padlet

Students can access a student Padlet for new postings and announcements that are specific to Kyrene Online Learning.

### **Teacher Contact Information**

Teacher contact information is located on Centennial Middle School's website under **Classrooms**. There you will find a classroom directory with each teacher's email address and individual website.

### **ParentVUE/StudentVUE**

**ParentVUE** is the web portal Kyrene uses that allows parents access to information on assignments, grades, attendance, discipline and more. Parent/guardian contact information is located in ParentVUE, so it is important to update email addresses, phone numbers, and mailing addresses when those change. There is also a [ParentVUE FAQ page](#) to help parents.

**StudentVUE** is the web portal Kyrene uses that allows students access to their daily Zoom meetings, class schedule, assignments, grades, and calendar. Students access StudentVUE using their school username and password.

For your convenience, download the ParentVUE app, which is available for both iPhone and Android. The ParentVUE Mobile application helps parents stay informed and connected by providing day-to-day insight into their child's academic experience. ParentVUE Mobile works with the Synergy student information system in much the same way as the ParentVUE web portal, allowing parents to access near real-time information on assignments and scores, and attendance. ParentVUE offers parents a single sign-on to view all of their children's information regardless of school. To download the ParentVUE app on iPhone click [here](#). To download the app for Android click [here](#).

## **Attendance**

Regular school attendance is a key to student success for Kyrene Online Learning. Students who are absent miss valuable classroom instruction, discussions, and opportunities to strengthen relationships that form a classroom community. In order to be marked as present, Kyrene Online Learning students must be logged in to the class Zoom session at the start of the period with their cameras on and participate in the class activities.

### **School's Responsibility**

Attendance is taken each period during the day. The school checks for students who are absent and who have not had a parent/guardian call to excuse them. The school will attempt to contact the parents/legal guardians of absent students. In the case of chronic absenteeism or tardiness, the school will make every attempt to communicate with parents and help solve the problem and how best to ensure the student's attendance. **If students**

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**are non-responsive during a class session, they will be removed from the class session and marked as absent, unexcused.**

### **Parents/Guardians Responsibility**

Parents/guardians are asked to call the attendance office within two hours of the start of each day that their child is absent. Please leave a message on the attendance voice mail, indicating the student's name, grade, date(s) of the absence and reason for absence. If a phone call is not received, or if the school has not been able to contact the parent/guardian, or an acceptable reason for the absence is not provided, the student is given an unexcused absence and disciplinary action may be taken.

### **Student Responsibility**

Students are expected to complete assignments and tests missed during an absence. The student is responsible for requesting missing assignments and for returning them to the teacher in the required amount of time.

For complete information regarding attendance in Kyrene, please refer to the Student Attendance section of the Kyrene Family Handbook.

## **Support**

### **Administration Contacts**

For general questions or concerns regarding Kyrene Online Learning, please contact the Kyrene Online administrative team:

Administrator: Dr. Kyle Ross

- [kross@kyrene.org](mailto:kross@kyrene.org)
- 480-541-7050

Centennial Principal: James Martin

- [jmartin@kyrene.org](mailto:jmartin@kyrene.org)
- 480-541-6400

Counselor:

- TBA
- TBA

Administrative Assistant: Hilary Perkins

- [hkperkins@kyrene.org](mailto:hkperkins@kyrene.org)
- 480-541-7002

24-hour Attendance Line

- 480-541-6401

## Technology Support and Assistance

If students need assistance with their password, or technical assistance logging in to or accessing resources on this Kyrene Online, please visit the [Distance Learning Help website](#).

## Community Resources, Support, and Services

### Community Support

#### 211

- <https://www.211.org/>
- 211 is a free, confidential referral and information helpline and website that connects people of all ages and from all communities to the essential health and human services they need, 24 hours a day, seven days a week. 211 can be accessed by phone or computer.

### Kyrene Family Resource Center (Food. Clothing. Hygiene. Connections)

- <https://www.kyrene.org/domain/575>
- The Kyrene Family Resource Center supports basic needs in order for all Kyrene students to achieve their maximum potential. Kyrene families and employees are welcome to receive support with immediate needs, including: food, gently used school clothing, hygiene supplies, school supplies, and connections to outside agencies and resources.

#### Hours of Operation:

Monday: 9:00 am - 2:00 pm  
 Tuesday: 9:00 am - 2:00 pm  
 Thursday: 12:00 pm - 5:00 pm

#### Located next to Kyrene de los Ninos

1330 E. Dava Dr.  
 Tempe, AZ 85283  
 480-541-4772

### Arizona Food Bank Network:

- <http://www.azfoodbanks.org/>
- Arizona Food Bank Network maintains the largest database of emergency food options (food banks, pantries, soup kitchens, shelters, and others that distribute emergency food) in Arizona. Parents and Caregivers can use the search tool on the website or text FOOD, or COMIDA to 877-877 to find the nearest sites for food.

### St. Mary's Backpack Program

- St. Mary's Food Bank partners with Kyrene to provide non-perishable food to families in need on a biweekly basis. If you live in the Phoenix area and would like to be enrolled in this program, please email Kyrene Online's school counselor, Linda Swan, at [lswan@kyrene.org](mailto:lswan@kyrene.org). Participation in this program is completely confidential.

## **Behavioral Health Resources/Crisis Response Services**

**For life-threatening situations, call 9-1-1**

### **Teen Lifeline Hotline:**

- <https://teenlifeline.org/>
- Teen Lifeline's hotline has been a connection of hope for teens in crisis. Some call just needing a listening ear or a shoulder to cry on; others call as a last resort. No matter the reason, Teen Lifeline and their counselors are available 365 days a year ready to listen and help. Call (602) 248-8336. Texting hours are also available Monday-Friday: Noon- 9 PM; Saturday & Sunday: 3 PM- 9 PM

### **National Suicide Prevention Lifeline:**

- <https://suicidepreventionlifeline.org/>
- The Lifeline provides 24/7, free and confidential support for people in distress, prevention and crisis resources for you or your loved ones, and best practices for professionals. 1-800- 273-8255 (TALK)

### **Behavioral Health Crisis Lines in Arizona:**

- If you or a loved one is facing a Behavioral Health Crisis, call the Crisis Line for your area. A crisis is any situation in which a person's behavior(s) puts them at risk of hurting themselves or others and/or when they are not able to calm the situation without trained assistance. The Crisis Line can connect you to in-home supports within 2 hours in most areas of Arizona:
  - Maricopa County and Pinal Zip Codes: 85120, 85140, 85143, 85220, 85240, 85243:
    - 1-800-631-1314
  - Apache, Coconino, Gila, Mohave, Navajo and Yavapai Counties:
    - 1-877-756-4090
  - Cochise, Graham, Greenlee, La Paz, Pima, Pinal, Santa Cruz and Yuma Counties:
    - 1-866-495-6735

## **Therapy/Counseling Services**

### **Southwest Behavioral & Health Services**

- Website: <https://www.sbhservices.org/school-based>
- Services Provided: The School and Community-based Counseling Services (SCCS) program is a department within Southwest Behavioral Health that provides

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comprehensive behavioral health services to youth and their families in school and community settings.

- Specialities: Individualized Assessment, Individualized Services Plan (ISP), Individual and Family Counseling, Psychoeducational and Therapeutic Groups.
- Population: Children and families.
- Payment: AHCCCS, KidsCare, Private Pay
- Contact: For information and referrals, please contact Kyrene Online's school counselor, Linda Swan, at [lswan@kyrene.org](mailto:lswan@kyrene.org).

### **ASU Clinical Psychology Center (CPC)**

- Website: [www.asu.edu/clas/psych/clinic](http://www.asu.edu/clas/psych/clinic)
- Services Provided: Psychotherapy for Anxiety & Depression, Stress, Anger, Relational Problems, ADHD, Child and Family problems, adjustment to health problems. Group therapy programs such as Weight management, Social Skills, Sleep Improvement, Depression prevention for girls.
- Evaluations: Learning disorders, ADHD, Giftedness, Anxiety, Psychological
- Population: Children, adolescents, and adults.
- Payment: Private pay, sliding scale, set fees for assessments
- Contact: Phone- (480) 965-7296; Email: [clinic@asu.edu](mailto:clinic@asu.edu)

### **Family Service Agency**

- Website: <http://fsaphoenix.org>
- Services Provided: Provides individual, group, marriage, premarital, and counseling for adults for substance abuse, co-dependency, blended and single families, sexual abuse, abuse (victims and abusers), eating disorders, grief, dysfunctional families, adult children of alcoholics, juvenile delinquents, gang problems, divorce, suicide, aging and other losses.
- Population: Children, adolescents, and adults
- Payment: Sliding scale.
- Contact: Phone- (602) 264-9891; Email: [info@fsaphoenix.org](mailto:info@fsaphoenix.org)

### **Catholic Charities Community Services (Counseling program)**

- Website: <http://www.catholiccharitiesaz.org/all-locations/counseling>
- Services Provided: Provides counseling for individuals, families, couples, children, and adolescents dealing with issues including emotional, physical, sexual, and verbal abuse; adolescent behavior; anger management; anxiety; communication; depression; domestic abuse; divorce; family conflict; grief and loss; HIV/AIDS; marriage and relationship skills; parenting; school adjustment; self esteem; stress management; and substance abuse.
- Population: Children, adolescents, and adults.
- Payment: Services are fee-based with a sliding scale based on your ability to pay
- Contact: Phone- (602) 749-4405

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### **Family Involvement Center**

- Website: <https://www.familyinvolvementcenter.org/help-me/counseling>
- Services Provided: Counseling services at the Family Involvement Center offices in Phoenix. Bilingual services may be available. In-home counseling services are offered in the Phoenix metropolitan area.
- Specialities: Stress, Anxiety, Depression, Relationships, Understanding a diagnosis, Alcohol, Drugs, Family issues, Abuse, Career change, Self-esteem, Trauma, Parenting
- Population: Individual, family and couples counseling
- Payment: All services are free when you enroll in AHCCCS.
- Contact: Phone- (602) 412-4095; Email: [info@familyinvolvementcenter.org](mailto:info@familyinvolvementcenter.org)

### **Jewish Family & Children's Services**

- Website: [www.jfcsaz.org](http://www.jfcsaz.org)
- Services Provided: Outpatient counseling and support services to children, adults and families.
- Specialty: Brief solution focused therapy for adults and children, Adolescent Treatment Community Treatment Approach for substance abusing teens, working with children with trauma and abuse issues, Transition to Independence for Youth.
- Population: All ages, young children to adults.
- Payment: Private pay, AHCCCS, Private Individual or Group Insurance, Employee Assistance Program (EAP), Sliding scale, Scholarship.
- Contact: Phone- (602) 279-7655; Email: [info@jfcsaz.org](mailto:info@jfcsaz.org)

### **A New Leaf (Dorothy B. Mitchell Counseling Center -BMCC)**

- Website: <https://www.turnanewleaf.org/services/health-and-wellness/dorothy-b-mitchell-counseling-center/>
- Services Provided: Counseling, case management, medication management, and support services.
- Specialities: Attention deficit hyperactivity disorder, depression, anxiety disorders, adjustment disorders, relationship issues, substance use, and trauma-related issues, such as abuse, neglect, and domestic violence.
- Population: youth, adults, and families
- Payment: AHCCCS
- Contact: (480) 969-6955

### **Solutions 4 Kids - Child Therapy**

- Website: <https://solutions4kids.org/>
- Services Provided: Utilize an integrative and collaborative approach when working with children ages 4+. Play Therapy, Sand Tray Therapy, Art, and cognitive behavioral therapy, support families by helping parents implement behavior plans to help

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facilitate positive change at home/school; motivating children to change previous unhelpful behavior patterns, and while also encouraging children to utilize new skills developed in counseling sessions.

- Specialities: Challenging behaviors, anxiety and withdrawal, adjusting to change, family issues, peer relationships, social skills, healthy coping, communication skills, depressions, stress management, self-esteem issues.
- Population: Children, ages 4-18 yrs
- Payment: Aetna, Blue Cross/Blue Shield, United Healthcare, UMR, self-pay: 50 minute session – \$110
- Contact: (480) 861-9624

## **Grief Support**

### **Billy's Place**

- Website: <http://www.billysplace.me>
- Services: Online & in-person support groups
- Specialties: Grief, families can choose a support group for the entire family to attend, just the adults, or just the children.
- Population: Children and adults
- Payment: Free
- Contact: (623) 414-9838

### **New Song Center for Grieving Children**

- Website: <http://www.hov.org>
- Services: New Song Center is open to any child, teen, and young adult in our community, who is grieving the death of a loved one—regardless of whether Hospice of the Valley cared for that family member. Services are offered online.
- Specialties: Grief
- Population: Children ages 5 and up.
- Payment: Free
- Contact: (480) 951-8985

### **Stepping Stones of Hope (First Steps Program)**

- Website: <https://steppingstonesofhope.org/services>
- Services: Family support group, First Steps provides a place for families to explore their thoughts and feelings with other families on a similar journey. Meetings are typically held the second Monday of each month from 6:00 to 7:30 p.m. at the Stepping Stones of Hope office. Register online or by calling the Stepping Stones of Hope main office.
- Specialties: Grief
- Population: Children and adults
- Payment: Free
- Contact: (602) 264-7520

## **Psychological Evaluations/Assessments**

### **ASU Clinical Psychology Center (CPC)**

- Website: [www.asu.edu/clas/psych/clinic](http://www.asu.edu/clas/psych/clinic)
- Services Provided: The CPC provides a number of formal evaluations. Additional questions are considered on a case-by-case basis.
- Specialities: Attention-Deficit/Hyperactivity Disorder (ADHD), learning disorders (LD), Division of Developmental Disabilities (DDD) eligibility
- Contact: Phone- (480) 965-7296; Email: clinic@asu.edu

### **Melmed Center**

- Website: <http://www.melmedcenter.com/>
- Services Provided: Psychologists at Melmed Center have experience in and provide services for the following mental health and behavioral disorders:
- Specialities: Depressive and mood disorders, ADHD, anxiety disorders, OCD, conduct disorders, developmental disorders, and more.
- Population: Children and adults.
- Contact: (480) 443-0050

### **Serenity Mental Health Centers (ADHD Testing)**

- Website: <https://serenitymentalhealthcenters.com/services/adhd-testing/>
- Services Provided: Serenity Mental Health Centers, our providers use the QbTest as an ADHD testing tool for adults and children to help arrive at the most accurate diagnosis.
- Specialities: Attention-Deficit/Hyperactivity Disorder (ADHD)
- Contact: (480) 626-2024

### **Phoenix Children's Hospital (ADHD Clinic)**

- Website: <https://www.phoenixchildrens.org/centers-programs/adhd>
- Services Provided: Offers trusted evaluation and treatment of children who may have ADHD. We evaluate children for co-existing conditions such as mood, learning disorders and anxiety disorders, speech and language, and disruptive behavior disorders. The ADHD Medication Management Clinic is also available to physicians who need support in managing their patients' ADHD medication.
- Specialities: Attention-Deficit/Hyperactivity Disorder (ADHD)
- Population: Youth ages 5-18 years old
- Contact: 602-933-2327