

# *Technology Times: September 2021*

Great things are happening @Wacoisd with Technology Services

## **Instructional Technology**

### **Helpful Guides for Waco ISD Approved Learning Management Systems**



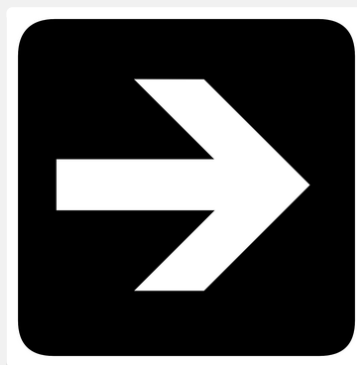
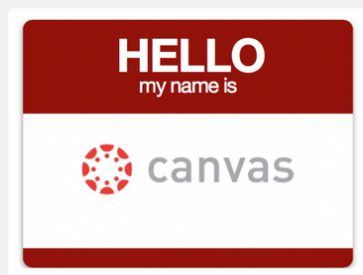
### **Teachers' Essential Guide to Seesaw**

Get the lowdown on this fast-growing and user-friendly platform for classrooms. [Learn more](#)

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## Integrating Canvas with Frontline TEAMS



### Teacher Tools: Chrome Extension Importing Grades to TEAMS from CANVAS

While Frontline has not been able to produce a viable product to import grades from Canvas to TEAMS, a teacher in Austin ISD has developed a simple tool that allows you to easily import your grades. Technology Services has visited with Mr. Schaffer about his creation [Teacher Tools](#) and verified that the product is safe and can work with your Chrome browser. As with any Chrome extension, the district doesn't provide support other than to whitelist it and make it available for you to try. We have several teachers that have utilized this product and all have reported incredible time savings.

Visit the Chrome Web Store here and add it to your extensions:

[Teacher Tools](#)

Once you have installed the extension, you will be directed to the Teacher Tools website with further instructions for utilization.

## Teachers Tools

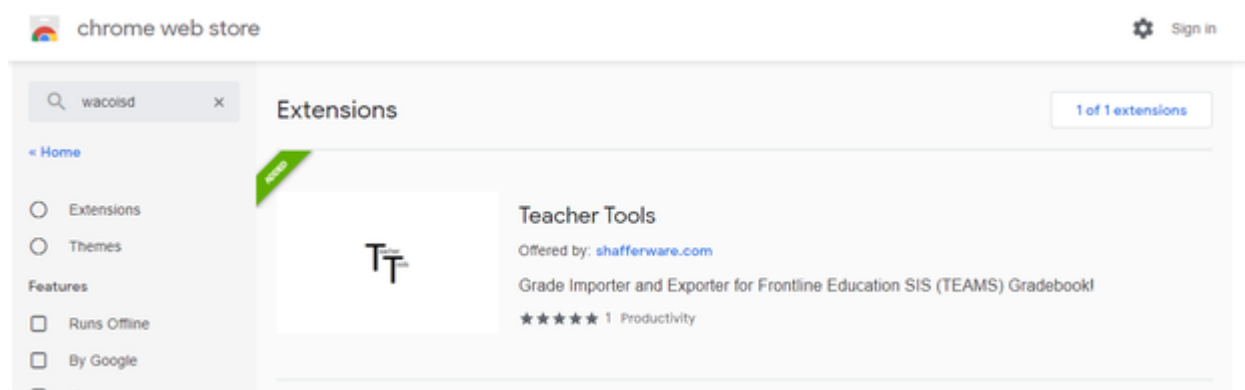
Below are some of the responses from Waco ISD teachers:

*"It's excellent. I have saved a LOT of time importing grades from Canvas to TEAMS using this extension. the developer has also been very open to getting feedback from teachers about possible updates to the extension in the future."*

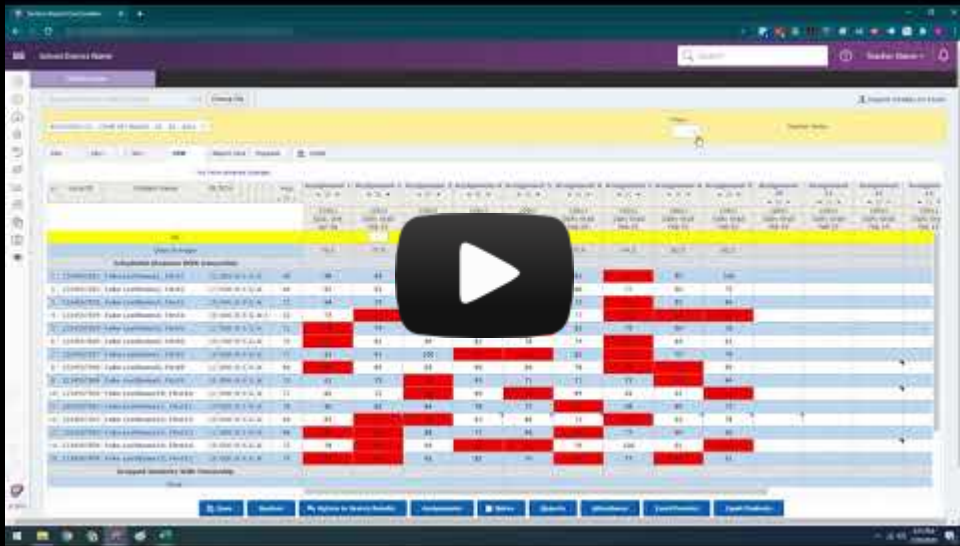
*"It has made grading almost effortless. It no longer seems like an extreme chore to transfer grades from Canvas to TEAMS, etc. This allows me to give more time to my actual curriculum and students! I would recommend it 100% and, if possible, make it known to every teacher how helpful!"*

*"I love it. It makes putting grades into TEAMS easy. I use Canvas for entering all of my grades and then when I'm ready to update my grades in TEAMS I download them and drag and drop the file into TEAMS for each class. An important thing to know is that the names in TEAMS and Canvas have to be exactly the same. When I drag and drop the grades into TEAMS it tells me which assignments will be imported. There's also a box that I can deselect so that the grades that I've already entered are not overwritten. There's also an option to print rosters for each class."*

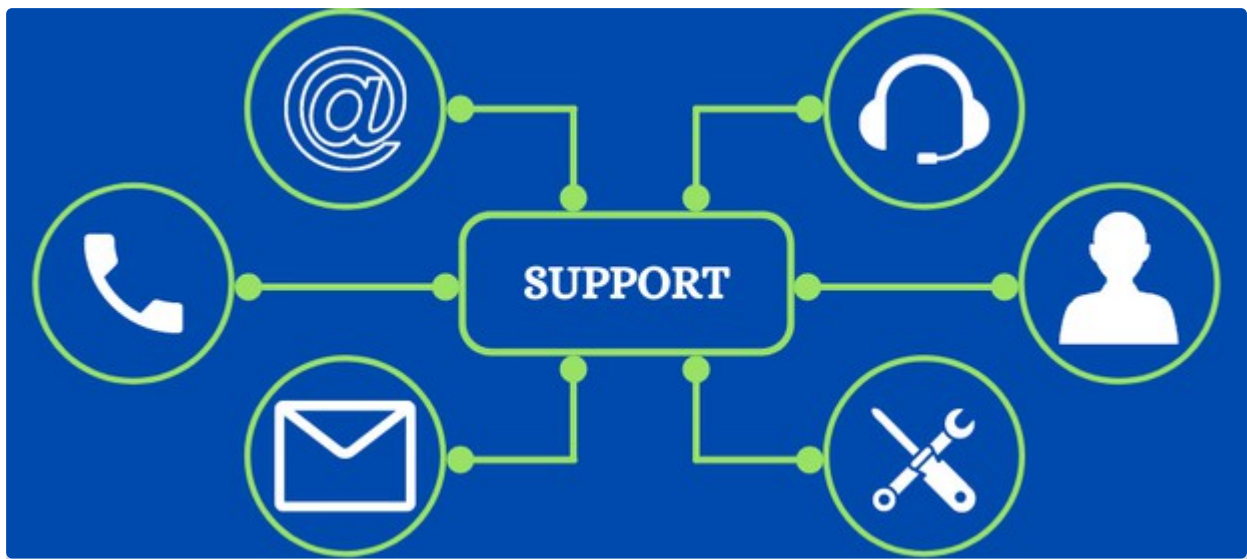
*"I have been very pleased with it. It has streamlined my grading process since I can now download a file and drag and drop it into teams and it auto-populates all my grades. I do not have to type everything from one system to the other, which has saved me an enormous amount of time. I have yet to find an error in its grade transfers, which was a concern of mine at the start. The only thing a user needs to be aware of is the names of the assignments in canvas need to be exactly the same in teams, down to punctuation and capitalization."*



## Teacher Tools Chrome Extension



## Operational Technology



### Faculty & Staff Helpdesk

Please make sure you are putting in a work order for all issues that may arise with your device. By creating a work order you are submitting information to a knowledge base for our technicians to be able research and to help resolve your issues faster and with more reliability.

Not only is this how you request technical assistance, but it is also how you can get district approved software. Just go to the work order system as you would normally, then click on the "Want software?" button. We are building our repository of district approved software that you can install without a work order being submitted or an technician being there to assist. For example, Zoom, Airtame, Mitel Connect, Google Back up and Sync, etc.

### Technical Support Hotline



"Your operating system was installed on April 25th, which makes your computer a Taurus. As a Pisces, you're bound to have conflicts."

We have brought online a number of new software programs this year, and we understand that learning these new program can be difficult and frustrating. We thank you for your grace and patience as we evolve into the premier technology utilized district in the state of Texas.

Please remember that if you need assistance with your technology, the helpdesk is here to assist you.

1. navigate to <https://helpdesk.wacoisd.org/>
2. Sign in with your Waco ISD username and password.
3. Click on Have a problem? Report it.. or the Want Software? (This is for all district approved software)
4. **Or you can: call 254-755-9599 Monday - Friday 7:30AM - 5:00PM or email [helpdesk@wacoisd.org](mailto:helpdesk@wacoisd.org)**

## Waco ISD Helpdesk

Click here to be taken directly to the Helpdesk work order system.



### Student Helpdesk

Waco ISD is committed to providing you with assistance with your technology questions by phone, email, and help desk ticket.

Before contacting Student Technical Support please have the following information:

1. Please make sure you have contacted your campus to ensure your enrollment status.
2. Your Student ID#
3. Your password. ([If you are having password issues please here is a helpful guide to resetting your password.](#))
4. Please log into your students device prior to leaving campus with the device.
5. You may need to go back to the campus and log in for the 1st time.

#### **Please contact the campus first.**

Contact our Waco ISD Student Technical Support Team

Phone: 254.284.1072

8:00AM - 6:00PM

Please complete a technical support request by clicking on the link below and completing the information required. Make sure to completely describe the issue you are currently having, and be sure to leave your contact information.

[Student Helpdesk Request](#)



A representative of Technology Services will contact you as soon as possible to assist you with resolution. This could take up to 24 hours depending on call and request volume. Thank you for your patience.

For self assistance the following resource guide for students and parents is available:

[Student/Parent Resource Guide](#)

To reset your password or for initial password reset please follow these instructions

[Password Reset and 1st Time set up](#)

## Student Technology Support

Click here to be taken directly to the Helpdesk work order system.

## Cybersecurity Reminders!!!

### The K-12 Cyber Incident Map: 1,180 Incidents Since 2016

The K-12 Cyber Incident Map is a visualization of cybersecurity-related incidents reported about U.S. K-12 public schools and districts from 2016 to the present.

Please take a moment to look at the map below to understand the high priority we place on cybersecurity for our faculty/staff/students.



[The K-12 Cyber In...](#)

[k12cybersecure.com](http://k12cybersecure.com)



### Waco ISD Technology Services

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112 South 6th Street, Waco, TX...

[helpdesk@wacoisd.org](mailto:helpdesk@wacoisd.org)

(254) 755-9599

[wacoisd.org](http://wacoisd.org)

