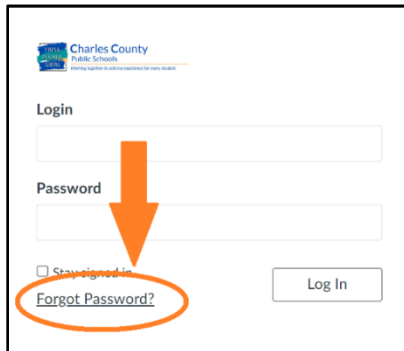
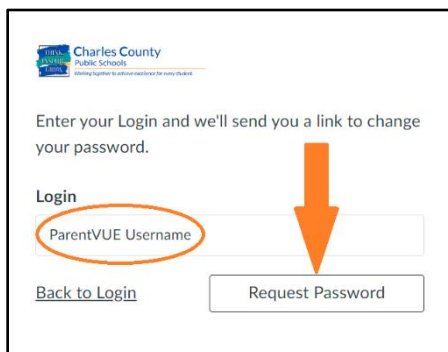


# How to Verify Your Canvas Parent/Guardian Account

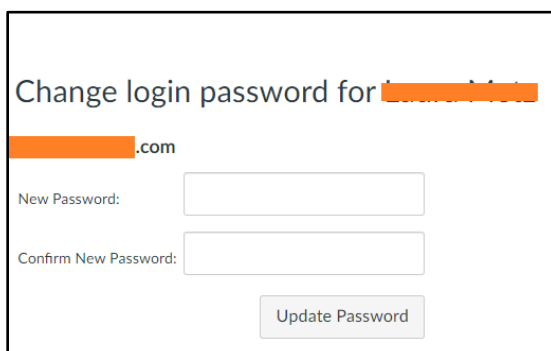
**Step 1:** Go to <https://charlescounty.instructure.com/login/canvas> and click **Forgot Password.** (This link is different than the student login.)



**Step 2:** Enter your ParentVUE Username for your Login. Click **Request Password.** The password reset email can take up to 30 minutes to send.



**Step 3:** Check the email used for ParentVUE for instructions to reset your Canvas password. Enter your new password.



**Step 4:** Log back into Canvas using your ParentVUE ID as your Login.

Questions about Canvas? Email [Canvas@ccboe.com](mailto:Canvas@ccboe.com). For Synergy account questions, email [ParentVUE@ccboe.com](mailto:ParentVUE@ccboe.com).