



TECHNOLOGY DEPARTMENT UPDATE

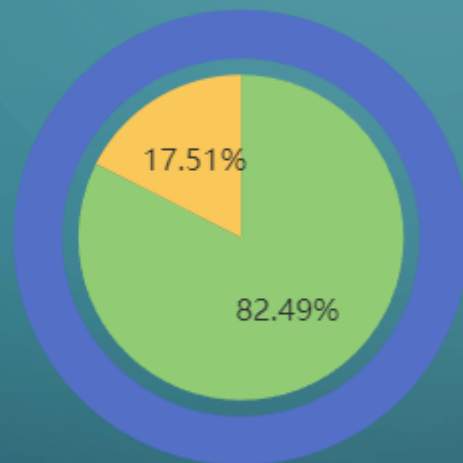
MAY, 2024

TICKETS

5/1/24 – 5/31/24

Total

- 177 - Tickets created
- 146 - Of them closed
- 31 - Still open



LIVE STREAMED BOTH EHS AND BCA GRADUATIONS

- We live streamed both graduations to YouTube.



END OF THE YEAR TASKS

- We collected student Chromebooks grades 6-11 the last week of school. Those doing summer school or IDLA classes got to hold on to them.
- Students graduating get to keep their Chromebooks. These students have had the same Chromebook since 7th or 8th grade.
- Started upgrading to Windows 11.

SUMMER PROJECTS

- This summer we will be moving from windows 10 to 11.
- Install 25 viewboards across the district.
- Install/upgrade vape sensors at EHS, EMS and BCA.
- Install security cameras at the district office.
- And more!

TEAM ACCOMPLISHMENTS

- Talen Thomas has received his ITIL certification (Information Technology Infrastructure Library).
- Ben Hall has received his Security+ and Aws Cloud Practitioner certification.