



## BAKERSFIELD CITY SCHOOL DISTRICT EMPLOYEE BENEFITS QUICK REFERENCE

For questions about your coverage or claims, please contact the companies or offices directly using the numbers listed below. Provider directories, change of name or address forms and dependent change forms are available online at [www.bcsd.com/healthbenefits](http://www.bcsd.com/healthbenefits). If you are unable to locate the information you need using this list, please contact **Health Benefits at 631-4722.**

	<u>Phone #</u>	<u>Questions Regarding</u>
<b>Anthem Blue Cross Prudent Buyer Incentive Plan</b> P.O. Box 12020, Bakersfield, CA 93389 <a href="http://www.anthem.com/ca/sisc/">www.anthem.com/ca/sisc/</a> –Medical Provider List	<b>800-322-5709</b>	Medical Claims, Health Benefits, Dependent Coverage, Providers, Insurance Card requests
<b>Blue Cross SISC III</b>	<b>661-636-4410</b>	Customer Service
<b>Navitus</b> <a href="http://www.navitus.com">www.navitus.com</a>	<b>866-333-2757</b>	Prescription Claims, and Coverage
<b>Costco Mail order Pharmacy</b> Physicians may fax an Rx to: 1-800-633-0334	<b>800-607-6861</b>	Mail Order Prescriptions
<b>Delta Dental Incentive</b> (Group # 7073-8304) <b>OR Delta Dental PPO</b> (Group # 7073-8504) <a href="http://www.deltadentalins.com">www.deltadentalins.com</a>	<b>866-499-3001</b>	Coverage and Claims
<b>Liberty Dental</b> (Group #101306) LR-1 <a href="http://www.libertydentalplan.com/bcsd">www.libertydentalplan.com/bcsd</a>	<b>888-704-9831</b>	Coverage, Claims, Ordering Cards, Providers
<b>Eye Med</b> <a href="http://www.eyemed.com">www.eyemed.com</a>	<b>866-800-5457</b>	Coverage and Provider List
<b>Employee Assistance Program</b> <a href="http://www.anthemEAP.com">www.anthemEAP.com</a>	<b>800-999-7222</b>	Counseling Plan- Coverage, Claims and Authorization
<b>The Hartford-Critical Illness</b> <a href="http://www.theharthor.com/benefis/bcsd">www.theharthor.com/benefis/bcsd</a>	<b>866-659-4131</b>	Coverage
<b>Guardian-Life Insurance</b> (Group # 501890) <a href="http://www.guardianlife.com">www.guardianlife.com</a>	<b>800-525-4542</b>	Customer Service Questions Basic and Supplemental Voluntary Policies
<b>Disability/ Income Protection Plans</b> (Not District Paid) Pacific Educators (Certificated and Classified) The Standard (Certificated) The Hartford (Certificated and Classified)	<b>800-365-9180</b> <b>800-662-1113</b> <b>866-659-4131</b>	Income Protection Disability Claims Income Protection
<b>IGOE Administrative Services</b>	<b>800-633-8818</b>	IRS Section 125 Plan; Pre-Tax Benefit Plan Enrollment
<b>State Teachers' Retirement System (STRS)</b> <a href="http://www.calstrs.com">www.calstrs.com</a>	<b>800-228-5453</b>	STRS Retirement Benefits- Certificated
<b>Regional Counseling Services at Kern County Supt. Of Schools</b>	<b>661-636-4880</b>	STRS Benefits and Individual Consultations
<b>Public Employees' Retirement System (PERS)</b> <a href="http://www.calpers.ca.gov">www.calpers.ca.gov</a> Human Resources	<b>888-225-7377</b> <b>877-720-7377</b> <b>661-631-4857</b>	PERS Retirement Benefits- Classified PERS Fresno Regional Office PERS Information and Forms
<b>SISC Defined Benefit Plan</b>	<b>661-636-4710</b>	Retirement Benefits-Part time Employees