



## McKeesport Area School District

### Transportation FAQ's

1. How do I know if my bus is on time, delayed, or canceled?
  - MASD in partnership with Krise Transportation utilizes the Bus Status 4 app. The app will send a push notification when a change occurs.
  - Please visit the transportation tab of our website for additional information.
2. What do I need to do if I moved within the school district?
  - Parents/guardians must update their residency information with their Guidance Counselor. You will need to provide your current Deed, lease, or mortgage statements along with 2 current (within 30 day) utility bills.
3. Will transportation be set up when I register my child in the school district?
  - Yes, once your registration is complete a request for transportation will be submitted. Once it's available, transportation information will be given to the appropriate Guidance Counselor.
4. Do you transport to Daycare Centers?
  - As a courtesy, McKeesport Area School District will transport our students to daycare centers within the boundaries of our district. Transportation will be set up to the same location 5 days per week to a consistent location. We do not set up partial week transportation to different locations.
5. How do I set up daycare transportation?
  - Daycare transportation can be set up by emailing [transportation@mckasd.net](mailto:transportation@mckasd.net). This can only be requested by the legal guardian. Once the request is received, it will be sent to Krise Transportation for them to route. Routing can take up to 72 hours to complete. Routing changes at the beginning of the school year could take longer than 72 hours.
6. Can I set up partial week transportation to different addresses?
  - For the safety of the student, McKeesport Area School District and Krise Transportation will only set up transportation to a consistent bus stop 5 days per week. We do NOT set up partial week stops to different locations.

7. I can't see the bus stop from my house.
  - McKeesport Area School District provides transportation to over 3,500 students daily. It is not possible to put all stops within sight range of each family's residence. Parents/guardians should use good judgement by either going to the stop with the child or work collaboratively with other families in the neighborhood to support safety.
8. The bus drives by my house. Why can't it stop?
  - Bus stops are placed to be convenient for groups of students in the area. The higher frequency of stops delays the bus by increasing the number of stops and makes students rides longer.
9. I leave for work early and can't get my student on the school bus. Why can't the bus stop at my home?
  - In order to provide consistent and fair placement of bus stops, McKeesport Area School District is not able to establish stops based on personal circumstances.
10. Can my student be removed from the school bus?
  - Riding the school bus is a privilege that can be taken away from students. Students should follow all bus safety rules. When there is an infraction on the school bus, an incident report is submitted to the school administrators. The school buses are equipped with video cameras that also record sound.
11. How do I reach Krise transportation?
  - The phone number for Krise Transportation McKeesport is 412-763-0480.
12. How to I contact the transportation department at McKeesport Area School District?
  - [transportation@mckasd.net](mailto:transportation@mckasd.net)
  - 412-664-3762