



As parents and guardians, you may not have all the answers to every single question.

However as long as you continue to encourage and reinforce the importance of connecting students to the resources that the college provides its always a step in the right direction!

- **Who is eligible to participate in the Dual Credit and Early College High School program?**
The Dual Credit and Early College High School program is designed for those exceptional high school juniors and seniors who have the ability, motivation and maturity to begin their college educations before high school graduation. Every student admitted to the Dual Credit and Early College High School program must meet the following admission standards:
 - be a high school student
 - carry a cumulative GPA of 2.0 or above (on an unweighted 4.0 scale)
 - completion of the high school student online application and the dual credit application packet
 - submission of an official high school transcript
- **When and how do students register for dual credit and early college high school courses?**
Students register for courses at their high schools between April and early August for the fall semester, and between November and early January for the spring semester. For information about registration, see the dual credit and early college high school calendar of events.
- **What happens if I miss registration?**
Students can only register when registration is open. If you miss the deadline to register, you cannot register for courses that semester. It is your high school's responsibility to communicate deadlines to students. It is the student's responsibility to meet the deadlines. There are no exceptions. All dates and deadlines are posted online on the dual credit and early college high school calendar of events.
- **Do dual credit and early college high school credits transfer to other colleges and universities besides Dallas County Community College District?**
For information about the transferability of credits, refer to Transfer Services.
- **How do I get my Dallas County Community College District transcript sent to my university?**
To transfer Dallas County Community College District's dual credit and early college high school credit, students should request that a transcript be sent from the registrar's office to the recipient university. Learn more about how to request a transcript on the transferring dual credit and early college high school credits page.

Dallas County Community College District does not issue paper grade reports to students. The registrar's office issues grades electronically to students through eConnect after the close of the semester. Students should review the Check My Grades (GPA) section of the website for information regarding how to access their account and other essential functions they are responsible for.

- **Are Dual Credit and Early College High School courses the same as advanced placement courses?**

No, the Dual Credit and Early College High School program is not affiliated with the Advanced Placement Program; however, some schools do offer both programs for honors-level courses.

- **How can I help my son or daughter succeed in college?**

Be their strongest cheerleader. Let your student know how proud you are that he or she is in college. This is a time of personal as well as academic growth. This is a transition into adult life and its responsibilities. Listen to their questions and concerns. Ask how things are going. Encourage your student to talk with instructors and advisors when difficulties arise. Let your son or daughter know that you are there for them.

- **My son/daughter does not know how many classes they will need to graduate how can they find out?**

Students have access through eConnect (<https://econnect.Dallas College.edu/CreditStudentMenu.jsp>) and they are able to see what type of courses are required for their major or program of study which will identify what courses are needed to graduate with a specific certificate or degree plan. Of course, they are also encouraged to go to their advisor and discuss the classes remaining and best order of taking the classes.

- **My son/daughter does not know what they want to major or focus on in school. Does the college only a few options for them to choose from?**

It is natural for a person to not know what they would like to focus or major in when they first enter into college. You may encourage your student to connect with their academic advisor and they will reinforce resources such as the career center, specific courses that introduce tools for students to learn more about their interests and career choices, and workshops on campuses that will guide the college student towards their chosen path.

The Dallas County Community College District (DALLAS COLLEGE) collectively has more than 100 majors which include one and two year certificates and degrees. We serve a diverse student group who have different academic and career goals we like to offer various programs to meet their unique needs. Browse our credit programs <https://www.Dallas College.edu/cd/dcc/pages/default.aspx>. The college's academic advisors are trained to discuss degree options with students. Ask your student to visit theirs and to discuss their plans.

- **How can I help if he or she is having difficulty with a class?**

When your student is facing challenges, guide them on how to solve the issues on their own. Listen to your student's concerns and encourage them to contact their instructor or other staff member for assistance.

We encourage students to connect with their academic advisor or Dallas Promise Success Coach. These staff can assess the student's concern and discuss strategies.

You can also suggest they seek out tutoring services which are free and available at the college. **Many of these services are also available online at <https://www.Dallas College.edu/resources/pages/learning-support.aspx> (added by DK 8/11)**

- **How can I help if he or she is having difficulty with a professor?**

Encourage your student to contact the professor to discuss his or her concern. This is an opportunity for your student to gain experience resolving issues independently. He or she will have the instructor's contact information in the class syllabus. It is important that your student learns how to work through the issue on his or her own to gain conflict resolution skills that will be used throughout life.

- **How do I know my son or daughter is taking the right classes?**

Your student's academic advisor will assist him or her in selecting a degree plan and courses for each semester. Advising is a free service offered at each of our campus. Encourage your student to take advantage of the services offered by advisors.

- **College seems so different from high school. There are no scheduled lunch times or study hall periods. The amount and type of homework is different.**

The college experience is very different from high school. Colleges do not have the set hours or class periods that most high schools have. College schedules are far more flexible. Your student will be able to select their own schedule around their needs. For example, a student who works in the evenings may choose not to take early morning classes. Your student's academic advisor can help them create a schedule that meets their needs. Students are on their own to schedule meals and study time. Many college classes are lecture classes where the student will take notes and have reading assignments, but few written assignments. This will vary with the subject and instructor. College classes have more variation in instructional delivery methods and assignments than high school. College students are expected to be more responsible and spend more time studying than in high school. This is part of accepting adult responsibilities. If your student is experiencing difficulties, he or she can go to tutoring on campus or speak with the instructor or academic advisor. Our campus mental health counselors can also assist with adjusting to college.

- **What is the difference between a counselor and an academic advisor?**

In high school, your student most likely had a counselor that assisted with class selection and other academic issues. In college, academic advisors play a similar role. Your student will meet with an academic advisor to select a degree plan and classes for each semester. Academic advisors also assist students with other academic concerns such as transferring to a university or concerns about grades. Because college students are considered to be adults, the academic advisor will not tell your student what to do or make decisions for him or her. Instead, they will provide information and guidance and allow the student to make the decisions. Each of our campuses has an Advising office. Please check with your individual campus for hours and availability. In addition, each campus has mental health counselors available to students. Advising and counseling services are free of charge to our students.

- **Is there a health clinic on campus?**

Each of our campuses has a health center available for minor first aid, some non-prescription medications, and general health information. If your student has a special concern or chronic illness, they are encouraged to visit the health center before classes start to discuss their situation with the campus nurse. In an emergency, 911 will be called for assistance.

- **Do you have security or police on campus? How do I know my student is safe on campus?**

Our Dallas County Community College Police strive to make our campuses as safe as possible. Officers are on duty at each of our campuses 24/7. Students can call campus police from any DALLAS COLLEGE phone by dialing 911. If calling from a cell phone, the number for police is 972-860-4290. Calls are handled through the centralized dispatch system for all colleges and locations of DALLAS COLLEGE. When contacting police, always identify yourself and the location (college, building, floor and room) that is of concern to you. Calling campus police instead of city police generally results in a faster response. Campus police will contact city police or other services if needed. For additional information, please visit www.Dallas.College.edu/services/police/pages/emergency.aspx/.

- **Are there any alert systems that will alert my son/daughter to campus closings due to inclement weather or unforeseen circumstances?**

In an effort to share consistent communication we encourage students to sign up through Econnect for DALLAS COLLEGE Emergency Alert System Procedures <https://econnect.Dallas College.edu/html%5Cemgalert.jsp>. Students are able to receive text and emails from the college. The student may also be able to add their parent or guardian as well so that you both are well informed. Information will be updated on the college website main page.

- **Does the DALLAS COLLEGE offer student housing?**

No, we do not have housing for students. If your family is experiencing difficulty with housing stability, please contact the DALLAS COLLEGE Navigators at 972-669-6599. Navigators can provide referrals for housing and other social service needs.

- **What student clubs and activities are available? Do you have sports teams?**

Each of our campus offers a variety of clubs and activities. Student government, honors society, and special interest organizations are available. Each campus also has sports teams that your student can join. The offerings vary between our campuses. Please visit your campus Student Life office for additional information. Studies have shown that students who participate in campus activities have higher grades and are more likely to finish college. It is also a great way to make new friends, so encourage your student to join at least one team, club, or organization on campus.

- **I want to know how my son/daughter is doing in class. How do I contact a professor?**

Remember, that professors may not share academic progress with someone other than the college student due to privacy rule (e.g. FERPA).

We encourage you to ask your student their classes and how your student is doing in the classes. Your student is key in the communication process.

In the talk with your student:

- Ask your student to get their course syllabus. The syllabus includes a list of all assignments and test dates. Discuss with your student how they have done on the assignments and preparing for the future ones.
- Ask your student to maintain regular contact with professor. Discuss with your student if they have emailed or gone to the professor's office hours to discuss the class. Discuss questions that could be asked.
- Ask your student to walk you through Ecampus which is where their assignment grades should be uploaded by their professor. You both will gain an understanding of Ecampus may help with any questions they may have as well with understanding where they are academically in a course.

- **Can I talk to my student's academic advisor, instructor, or other school official?**

You are always welcome to contact any DALLAS COLLEGE Dual Credit and Early College High School staff or faculty member with questions or concerns. However, there will be limited information that can be provided to parents due to privacy (FERPA) requirements.

Even if your student is under age 18, as a college student, their information cannot be released without their written consent. We understand that this may be a change from the high school environment. DALLAS COLLEGE is a public higher education institution and therefore bound by the Texas Public Information Act and the Family Education Rights and Privacy Act (FERPA).

Your student can consent to allow you to access their education information if they sign a FERPA consent form. The consent forms are available at each campus and are only valid for that campus.

As your student transitions into the adult world, keeping lines of communication is important. When you have questions or concerns, please talk to your student about how they can best to handle those concerns. For additional information, please visit www.Dallas College.edu/pages/privacysecurity.aspx.

- **Am I allowed to access my son/daughter's academic records?**

Your son/daughter may allow you to access different items about their record but remember that it is their college academic record. We encourage you to have a conversation with your college student about your role to support their success. If they consent to granting you access to their overall grades then they will have to submit to their college a form (it's called a FERPA waiver) which is align with FERPA. If you are wondering about students grades in the middle of the semester, your student's grades should be accessible on Ecampus <https://ecampus.Dallas College.edu/> as long as the he/she is able to log in.

- **My student has a disability or learning difference. What services are available for him or her?**

Each college has a disability services office that offers accommodations for students with disabilities or special requirements. Services are coordinated to fit individual needs and may include sign language interpreting, computer-aided real-time translation (CART) services, use of assistive technology, and many other services.

Students requesting services are responsible for providing current educational or psychological/medical documentation from a qualified professional verifying disability and need for services. New students are encouraged to contact the disability services office at least one month before classes begin

Students with disabilities attending college have a right to appeal decisions concerning physical and academic accommodations by submitting a written petition to the designated Americans with Disabilities Act (ADA) coordinator. For more information, contact the Disability Services Office at your campus. For additional information, please visit www.Dallas College.edu/services/disability/pages/default.aspx.

- **All of this talk about education has piqued my interest. I am interested in pursuing a certification or degree. How much does college cost?**

Awesome, we would love to support your personal and professional goals. Every college/university in Texas and nationwide has different costs depending on degrees and services offered. We strongly encourage you to connect with a college and meet with an academic advisor so that they may be able to answer questions for you. At DALLAS COLLEGE we pride ourselves in providing a high quality and affordable education. Click here for more details about tuition! Don't forget we have financial aid as an option for some students. Stop the nearest college and see what they have to offer.

- **Have a question that isn't answered?**

Let us know by emailing us for a personal reply:

- Brookhaven College: bhcdualcredit@Dallas College.edu
- Cedar Valley College: cvcdualcredit@Dallas College.edu
- Eastfield College: efcdualcredit@Dallas College.edu
- El Centro College: eccdualcredit@Dallas College.edu
- Mountain View College: mvcdualcredit@Dallas College.edu
- North Lake College: dualcreditnlc@Dallas College.edu
- Richland College: dualcredit-rlc@Dallas College.edu

College Counseling Services	https://www.Dallas College.edu/services/counseling/pages/default.aspx
College Health Centers	https://www.Dallas College.edu/services/wellness/pages/health-center.aspx
College Police/ Emergency	https://www.Dallas College.edu/services/police/pages/emergency.aspx
College Emergency Alerts	https://www.Dallas College.edu/services/onlineservices/pages/alerts.aspx
College Student Life Programs	https://www.Dallas College.edu/slife/pages/default.aspx
College Disability Services	https://www.Dallas College.edu/services/disability/pages/disaboffices.aspx
College Financial Aid	https://www.Dallas College.edu/pc/fa/pages/default.aspx
Privacy and Security Commitment	https://www.Dallas College.edu/pages/privacysecurity.aspx
eConnect Online Registration	https://econnect.Dallas College.edu/
Log In to eCampus Online Classroom	https://www.Dallas College.edu/current-students/tutorial-videos/pages/logging-ecampus.aspx
<p>Para contactar su departamento de policía de su colegio en caso de una emergencia o para reportar un crimen:</p> <ul style="list-style-type: none"> ● Llame al 911 usando un teléfono en su colegio ● Llame al 972-860-4290 usando un celular o teléfono fuera del colegio 	
<p>(Distrito de Colegios Comunitarios del Condado de Dallas) HYPERLINK "https://www.Dallas College.edu/" https://www.Dallas College.edu/</p>	