



Empowering children & families
affected by homelessness

You can apply for Family Gateway Emergency Shelter in one of the following ways:

- Complete an online assessment online at FamilyGateway.org
 - Complete an “Online Assessment” located under the “Get Assistance” tab.
 - Once completed, a member from our Assessment & Diversion team will reach out within 48 hours.
- Contact the 24/7 helpline to complete an assessment over the phone
 - (888) 411-6802 (Option #3)
- Apply in person
 - Visit the Simmons Family Gateway Resource Center

If you have previously completed an assessment, please refer to the Simmons Family Gateway Resource Center.

Simmons Family Gateway Resource Center

Located in the Catholic Charities Building

Address:

1421 W. Mockingbird Ln, Dallas, TX 75247

Phone:

(888) 411-6802 (Option #3)

Office Hours: 7:00am – 5:00pm

All potential clients must appear at the resource center by 5:00pm to be seen and assessed.