

Sora Hold FAQ

What is a hold?

If all copies of a book are checked out, you'll need to place a hold. This will put you on a wait list. Once a copy of the book gets returned, it'll become available for the first person on the wait list.



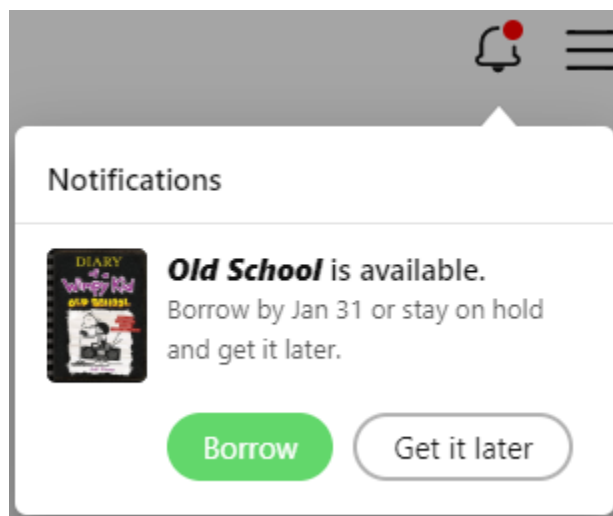
To see all your holds, go to **Shelf** > *Hold*s. From there, you can see your [estimated wait time](#), or select **Options** to edit or cancel the hold.

You'll get a notification in Sora when a hold is [available for you to borrow](#).

If you'd like to borrow a book that has a long wait list, let your teacher know. They may be able to purchase more copies of in-demand titles.

What's the "Get it later" option for a hold?

When a hold is available, you'll get a notification with two options: **Borrow** and **Get it later**.



If you're not ready to borrow the book (for example, if you don't have time to read it), you can select **Get it later**. This freezes your hold for 7 days and keeps you at the top of the wait list.


Then, after 7 days, your hold will be active. You'll be notified when the next copy is available so you can borrow it.

If you want to freeze your hold for more than 7 days, you can [edit how long it's frozen](#).


How to freeze holds

You can freeze a hold if you don't have time to read the book right now. You'll keep moving up the wait list while it's frozen. If you reach #1 on the wait list, you'll be first in line to get the book once it's unfrozen.

To freeze all your holds:

1. Click or tap .
2. Select **Hold settings**.
3. Select **Active** next to "Hold state."
4. Choose how long you want to freeze your holds, then select **Update all holds**.

To freeze just one hold:

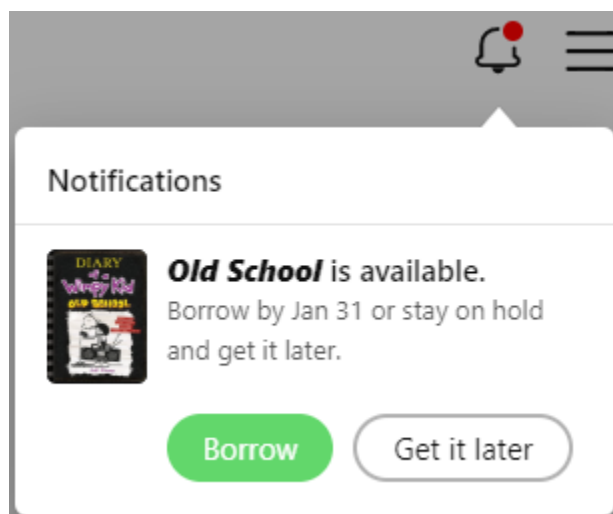
1. Go to  Shelf .
2. Select **Holds**.
3. Select **Options**.
4. Select **Edit hold**.
5. Select **Active** next to "Hold state."
6. Choose how long you want to freeze the hold, then select **Save changes**.

How to borrow an available hold

You'll get a notification when a hold is ready for you. You can borrow it right from the

notification, or from  Shelf > Holds.


You'll have a few days to borrow the hold. If you don't want to borrow it right away, you can choose [Get it later](#) to freeze your hold for 7 days.



How long do I have to wait for a hold?



You can go to **Shelf** > *Holds* to see your estimated wait time next to each hold.

Click or tap  to see more information, like your place in line.

Your wait time depends on your place in line and how many copies your school owns. The wait will get shorter as you move up in line.