

## 2020-21 Dallas ISD Athletics Ticketing Guide for Fans

## Due to COVID-19 all ticket sales are to be PRESALE online using GoFan.

### How to buy a ticket ← Click here for video instructions

- 1. Use phone or computer
  - a. Goto: www.GoFan.co OR Use your phone's camera to activate the QR Code
- 2. Games are listed by Date/Time and Team
  - a. Select the game that you want to attend
- 3. Select the type of ticket that you wish to purchase
  - a. Either HOME TEAM or VISITING TEAM can be selected. (This will be confirmed at the Gate!!)
  - b. Select the number of tickets that you wish to purchase
- 4. Click "Buy Now"
- 5. If you plan on only going to one game this season/year, click "Checkout as Guest"
- 6. If you plan on going to more than one game this season/year, create an account.
  - a. Click on "Sign Up"
  - b. Type in your email and create a password (or use the system generated password)
- 7. Complete your order by updating your payment information
  - a. You will receive a confirmation email as your receipt of purchase
- 8. Bring your phone or device to the game and present your digital ticket to enter

#### At the Game

- 1. Go right to your team's gate (Home or Visiting)
- 2. Open your GoFan App or Email on your phone
- 3. Present your ticket to the Ticket Taker

# Mobile Device Instructions ← Click here for video instructions

URL References if links are broken: https://youtu.be/tkZqTY5d6Bg https://youtu.be/XJLmI1zKbV0





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### **General Ticket Information for ALL Home Events**

- All tickets (for both HOME and Visiting Teams) must be purchased online using the GoFan online ticketing platform.
  - o <u>www.GoFan.co</u> OR by using the GoFan QR Code OR the GoFan App
- No cash will be accepted at any Dallas ISD Athletic Facility or Campus.
- Only Dallas ISD Athletics Department approved passes will be honored.
  - All Spectators must have a ticket to enter!
- There will be no re-entry once a ticket is redeemed. No "In and out" during the game.
- ➤ The event capacity will follow Dallas ISD Athletic Facility Site Capacity Limits.
- Ticket allowances will include equal number of tickets for Home and Visiting Teams.
  - Ticket sale priority will go to the family of participants (Student Athletes, Band, Drill, etc.)
  - o Tickets will then be made available to the campuses, student body and general public.
- No tickets will be sold at the gate. Once "sold out" no additional ticket sales will be allowed.