



Shelter/Housing/Transitional Housing

If you or someone you know is experiencing a homeless crisis, please call **1-888-411-6802**

Family Gateway

Emergency shelter and supportive housing

familygatewayscreeningassessment.org

214-826-4500

familygateway.org

Dallas Life

Temporary/long-term shelter. Dorms for single men, women and veterans age 18 and up. Private rooms for families.

214-421-1380

dallaslife.org

National Safe Place

Text SAFE and your location to 69866 for shelter locations.

Immediate and safe shelter for youth under the age of 18 (in some communities youth up to age 21)

800-786-2929

nationalsafeplace.org

Bridges Safehouse

Shelter for women who are pregnant and/or parenting small children

469-272-4441

bridgessafehouse.org

Dallas Housing Authority (DHA)

The Housing Choice Voucher is currently closed

www.dhatx.com

City House

Emergency Shelter (Up to Age 18) and transitional living (ages 18-22)

972-424-4626

cityhouse.org

Promise House

Emergency Shelter for Homeless Teens aged 16-18, Transitional Living Program for Youths 16 - 21

214-941-8578

promisehouse.org

Salvation Army

Short-term emergency shelter

214-424-7112

salvationarmydfw.org

Our Friends Place

Single women 18-24 years, not pregnant or parenting

214-520-6268

ourfriendsplace.org

Union Gospel Mission Dallas

Shelter for men 18 and up, intake hours are 3:00 to 5:00 pm at The Bridge, **214-637-6117**

Shelter for single women and their children (no boys 14 and older), intake hours are M - F 9:30 to 3:00 pm Sat and Sun from 10:00 to 12:00 pm, **214-638-2988**

ugmdallas.org

Interfaith Family

Services Home and Hope Housing Program, eligibility requirements can be found here: interfaitheligibility.org

Email the Screening Coordinator

214-827-7220

interfaithdallas.org

Exodus Ministries

Provides an intensive, comprehensive, residential discipleship program serving mothers reuniting with their children. Residents apply while they are still incarcerated, and if accepted, come directly to the program from prison.

214-827-3772

exodusministries.org

The Refuge at Reconciliation Outreach

Transitional Housing, must meet qualifications

214-545-6500

www.therefuge.org

Austin Street Center

Emergency shelter for men 45 and older and women 18 and older

214-428-4242

www.austinstreet.org



Resources for Pregnant and Parenting Teens

Viola's House

Temporary Housing for and support services for expectant teenage mothers aged 12-21 in the Dallas area

469-751-2017

violashouse.org

Wesley Inn

Two year program for pregnant and parenting teens aged 14-20 with children aged 0-5

214-941-8578

wesleyinn.org

Hope Supply Co.

866-887-1724

hopesupplyco.org

Resources for LGBTQ Youth

Outlast Youth

outlastyouth.org/resources

Youth First Texas

Toll-free services for LGBTQ youths aged 12-17

214-879-0400 / 866-576-0042

youthfirsttexas.org

Trevor Project

Hotline for LGBTQ youths who are feeling suicidal, or in need of a safe and judgement free place to talk

866-488-7386

www.thetrevorproject.org

Resources for Trafficking Survivors

National Human Trafficking Hotline

Call **1-888-373-7888** Text "BeFree" (**233733**) Live Chat

humantraffickinghotline.org

Traffick 911

Prevention Programs for youth aged 12-18, case management and advocacy for identified victims

817-575-9923 (not a hotline)

traffick911.com

New Friends, New Life

Youth Resource Center helps female youth ages 12-24 who have experienced or are at risk of experiencing exploitation;

basic needs, trauma informed care, life skills programming

214-605-1558 (referral line)

newfriendsnewlife.org

Mosaic Services

Offers shelter, counseling, client advocacy, legal representation, community education

214-823-1911 (trafficking hotline)

mosaicervices.org/trafficking

Destiny's House

Drop-In Center for youth under age 21 who are trafficking survivors providing food, case management, safety, referrals to housing programs

214-941-8578

promisehouse.org/destinys-house

COVID-19 Emergency Food Pantries

Brother Bills Helping Hand

3906 North Westmoreland Road, Dallas, TX, 75212

214-638-2196

Drive-Thru Food Pantry Must Call First, Unless it's an Emergency

Wednesdays from 10 am – 1 pm

Thursdays from 10 am – 1 pm

CCD Marillac

2843 Lapsley St., Dallas, TX, 75212

214-826-8330

Serves breakfast and lunch M-F from 8 am to 3 pm first come first serve



City Square Food Pantry

1610 S. Malcom X Blvd., Dallas, TX, 75226

214-823-8710

T-F from 9 am to 1 pm Drive Thru and Walk-In Services First come first serve

Cristo Rey Dallas College Prep

1064 N. St. Augustine, Dallas, TX, 75217

469-844-7956

Tuesdays from 9:30 am – 11:30 am Food and Diaper Pantry

Crossroads Pantry

4500 S Cockrell Hill Rd., Dallas, TX 75236

214-560-2511

Requirements: 1. Bring own grocery bags 2. Picture ID
3. Proof of address

Holy Spirit

111 W Daniel dale Rd. Duncanville, TX, 75137

214-521-3719

Tuesdays & Thursdays from 9 am – Noon Saturday from
10 am - Noon

Jan Pruitt Community Pantry

123 Alexander St., Lancaster, TX, 75146

972-591-7849

Only Services Following Zip Codes: 75134, 75146, 75172,
75141, 75241, 75154 Must call first

Minnie's Food Pantry

661 18th Street, Plano, TX, 75074

972-596-0253

W-SAT from 8:30 am to 11:30 am

North Texas Food Bank

3677 Maple Shade Ln., Plano, TX, 75075

214-330-1396

Pleasant Grove

1324 Pleasant Dr. Dallas, TX, 75217

214-505-1928

M-F from 10 am to 3 pm first come first serve

Vickery Meadow

8448 Walnut Hill Lane, Dallas, TX, 75231

214-821-5575

Food and Clothes Pantry

Interfaith Family Services

1651 Matilda Street, Dallas, TX, 75206

214-827-7220

Drive-Thru Food Pantry Must Call First, Pre-registration is
required Special drive-thru on Saturday, March 21, 9 A -Noon

COVID-19 Other Emergency Resources

2-1-1 Texas

Call **211** OR **877-541-7905** Emergency Assistance Long
Wait Times

The National Child Abuse Hotline

is **1-800-4-A-Child** or **1-800-422-4453**

Anyone who feels they or someone else is in danger can call
the **Texas Abuse Hotline** at **1-800-252-5400**

Catholic Charities

1421 West Mockingbird Lane, Dallas, TX, 75247

Food: 972-246-6027

Financial: 972-246-6055

Refugee: 214-553-9906

M-F from 8 am to 4:30 pm

Meals on Wheels Dallas District

214-689-2639 Still Open & Delivering

Texas Department of Housing and Community

Affairs - Foreclosure prevention resources available by
calling **1-888-995-HOPE (4673)**

Neighborhood Medical Center Clinic

5917 Belt Line Rd., Dallas, TX 75254

972-726-6464

Free Drive thru Testing for COVID-19



Senior Housing for Homeless

469-801-8119

Emergency Assistance Must be 55 +

VNA Texas

1600 Viceroy Drive, Dallas, TX, 75235

1-800-224-862 or **214-689-0000**

Emergency Assistance for Elderly

Interfaith Family Services

1651 Matilda Street, Dallas, TX, 75206

214-827-7220

Utility and Rent assistance available

Texas Health and Human Services Commission

to assist those in need with paying their rent.

Dial **1-877-541-7905** to find additional ways to get rent help.

COVID-19 Emergency Utility Help Information

AT&T

Will not terminate services for the next 60 days - Will waive late payments and fees - Offer services if unable to pay bill
MUST CALL 800-288-2020 or **611** High Call Volumes

Charter Spectrum

Free broadband and Wi-Fi for students K-12 - Only for 60 days - Must not already have internet access - Opening free public hotspots for internet access
MUST CALL 1-844-488-8395

Dallas Water

Suspension on disconnections for next 60 days - Payment arrangements are available **MUST CALL 214-651-1441** High Call Volumes

Medicare and Medicaid

Covers COVID-19 testing - Covers Telehealth virtual check-ins **MUST CALL** High Call Volumes

Verizon

Will not terminate services for the next 60 days - Will waive late payments and fees - Offer services if unable to pay bill
MUST CALL 800-922-0204 High Call Volumes

Reliant

Call **211** to find agencies who can aid through their CARE Program - Clients need to call **1-866-RELIANT** for payment extensions. Currently, there is a 5% fee to extend payments

Stream Energy

Call customer service to make payment arrangements -
888-685-POWER (7693)