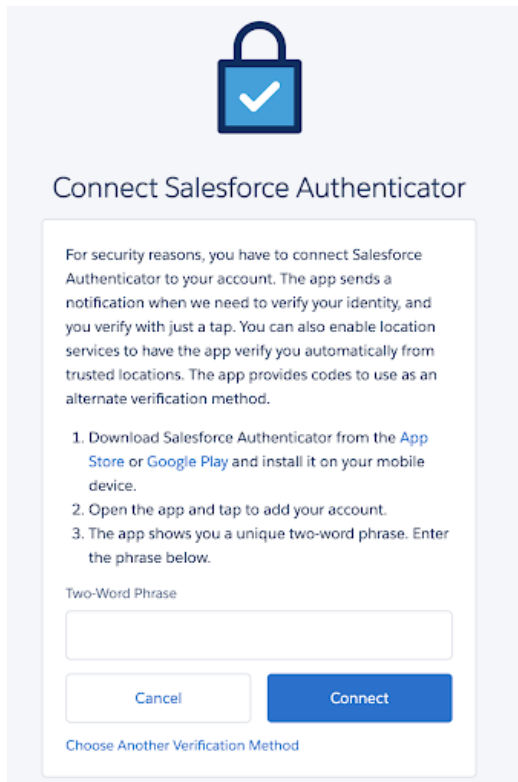


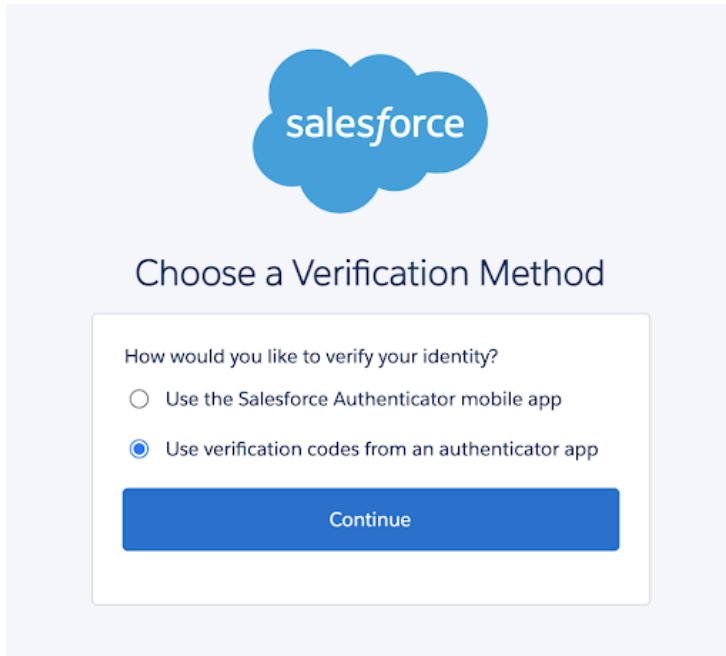
### Register for the Google Authenticator App

1. **Download the Google Authenticator App on your mobile device**
  - a. The Google Authenticator mobile app is available on the App Store and Google Play.
    - i. [Android Link](#)
    - ii. [iPhone Link](#)

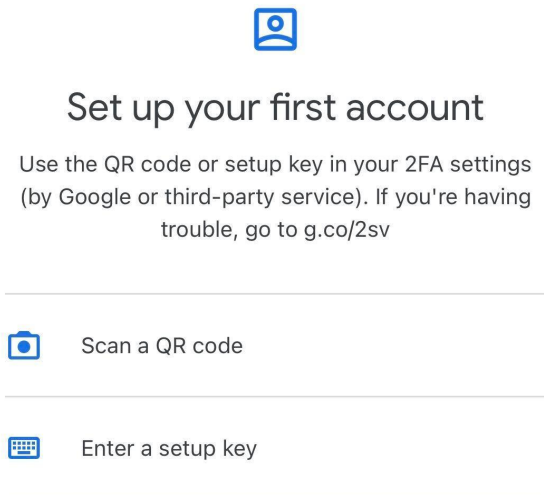
### 2. Connect the app to your account:




- a. Login to [Salesforce](#) using your credentials, and this popup will display. Next, click "Choose Another Verification Method" at the bottom of the popup.



**b.** Next, select “Use verification codes from an authenticator app” and click Continue.




**c.** Then, open up the Google Authenticator App to see this screen. Click “Scan a QR code”, which will open your cell phone’s camera.



### Connect an Authenticator App

Connect an authenticator app that generates verification codes. You can use the codes when we need to verify your identity.

1. Download and install an authenticator app on your mobile device.
2. Use the app to scan this QR code.
3. Enter the code generated by the app.



Verification Code

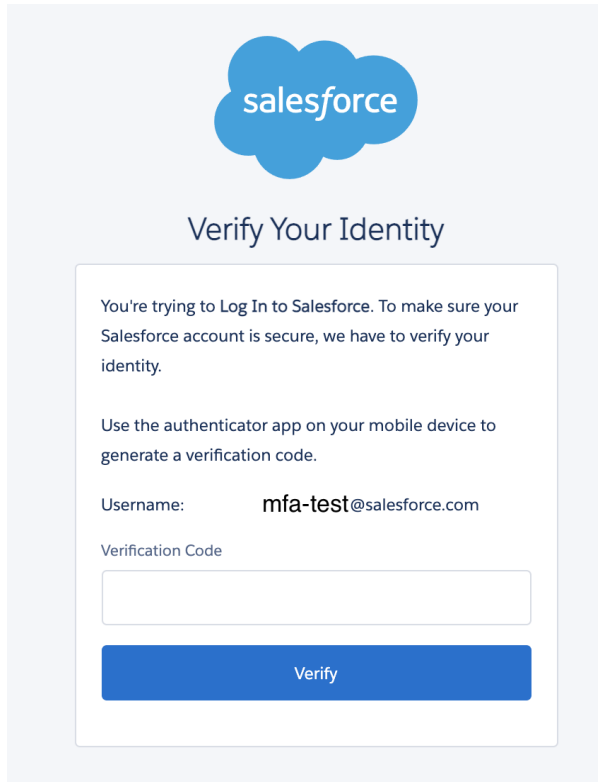
[Back](#) [Connect](#)

[I Can't Scan the QR Code](#)  
[Choose Another Verification Method](#)

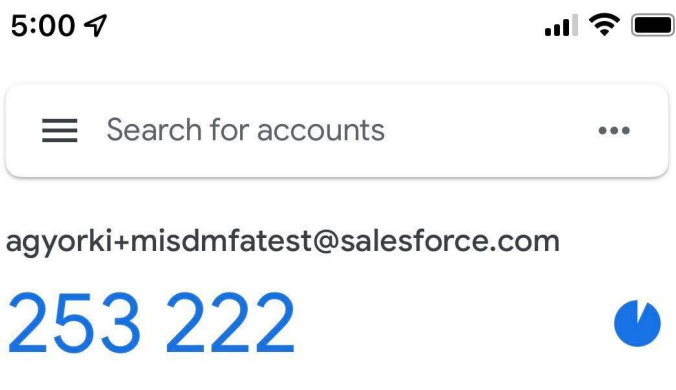
**d.** Using your cellphone, scan the QR code shown on this screen, type in the code that displays in the app, and click Connect.

## Login Using the Google Authenticator App

1. Login to [Salesforce](#) using your credentials



2. After logging in, this screen will display



3. Open the Google Authenticator app and type the code that displays into the Verification Code textbox in Salesforce and click Verify.

Note: You will need to enter the code before the timer circle runs out. If it runs out, enter the new code that displays.