

Redlands Unified School District

## ENROLLMENT CENTER CLERK I

### DEFINITION

Under general supervision, perform a variety of regular clerical, typing, telephone, public contact, and office support duties in assisting operations; may assist with student records, attendance, regular contact with students, teachers and District staff, parents, and public; and do other related work as required.

Clerical assignments are determined by the supervisor, coordinating work schedules and duties closely with the lead clerical position.

### ESSENTIAL FUNCTIONS

Perform a variety of clerical tasks, including typing, proofreading, filing, and recording of data; compile information and prepare reports and summaries; accept review and verify information on student enrollment forms for all instructional levels in the school district; answer the telephone and provide caller with routine information and data; may operate a private branch telephone switchboard; assist the public and office visitors by answering routine inquiries, providing them with information and data, and by directing them to appropriate offices; maintain a variety of alphabetical, numerical, and subject matter files and records; type from rough drafts, and notes; may perform a variety of functions using a computer terminal; may compose routine letters and memoranda independently; receive, sort, and distribute mail; make appointments; may receive money and prepare receipts for bank deposits; may maintain simple financial or statistical records; perform tasks in maintaining a neat and orderly work environment; and other related functions.

### EMPLOYMENT STANDARDS

#### KNOWLEDGE AND ABILITIES

##### Knowledge of:

Standard office practices, procedures, and techniques;  
Correct English usage, spelling, grammar, punctuation, and arithmetic concepts;  
Standard office machines and equipment;  
Computer terminology and a working knowledge of various software programs;  
Record storage, retrieval, and school-related computerized systems;  
Basic health and first aid techniques and procedures, as required by the assignment.

##### Ability to:

Perform general clerical work of average difficulty with speed and accuracy;  
Make simple arithmetical calculations with speed and accuracy;  
Communicate effectively in oral and written form;  
Understand and carry out oral and written directions;  
Establish and maintain an effective working relationship with those contacted in the course of work;  
Effectively work with computers;  
Relate effectively with racially and ethnically diverse staff, students, and community.

##### Skills:

Type at a rate of 40 words per minute from clear, legible copy. (In some positions where typing is less than 25% of the job function, the typing requirement may be waived at the discretion of the District administration.); capable operation of word processing equipment and/or computers.

EDUCATION AND EXPERIENCE

Education:

Equivalent to the completion of the twelfth grade, including or supplemented by coursework in typing, record management, and general office practice.

Experience:

One year of experience performing varied general office or clerical functions.

LICENSES AND CERTIFICATES

If driving a vehicle is required in the course of work, operator must possess a valid and appropriate California driver's license, qualify for insurability with the District's insurance carrier. A valid first aid certificate will be required for some assignments.

PHYSICAL REQUIREMENTS AND WORKING CONDITIONS

Strength:

Work may involve lifting objects up to 50 pounds, physical dexterity in limbs and digits necessary to operate office equipment.

Pre-placement Physical: Class I

09/20