RFP ADDENDUM #1

Date of Addendum: November 3, 2023

NOTICE TO ALL POTENTIAL RESPONDENTS

The Request for Proposals (RFP) is modified as set forth in this Addendum. The original RFP Documents and any previously issued addenda remain in full force and effect, except as modified by this Addendum, which is hereby made part of the RFP. Respondent shall take this Addendum into consideration when preparing and submitting its Proposal.

1. PROPOSAL SUBMITTAL DEADLINE

The Proposal submittal deadline remains the same and is not changed by this Addendum.

2. QUESTIONS AND ANSWERS

The following questions and answers are provided as a matter of information to clarify issues raised about the RFP. To the extent that changes to the RFP are required based on the questions received, the RFP has been modified as noted above in the RFP section of this Addendum.

Item | Questions and Answers

2.1 **Question**: Are you looking for a secure print solution for the MFD's or just the ability to have PIN codes natively in the devices?

Answer: We'd like to have the option to use PIN codes as a feature.

Question: Will you be open to an assessment and optimization of the current fleet?

Answer: Yes, if it fits within the given timeline and does not consume staff time.

Question: There are no parameters or industry benchmarks for security testing within this RFP. Is this something you are looking for?

Answer: Yes.

Question: How many 11 x 17 pages are copied/printed in the District?

Answer: Minimal.

Question: The larger multifunction devices listed appear to be underutilized. A consolidation of products will save the Natomas USD thousands of dollars annually. Will the District accept a consolidated asset proposal that will offer all of the output required?

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Answer: Yes.

Question: Multifunction devices are gateways to various applications that enhance learning and communication. What applications are being used currently? What applications will be required in the future? Examples of applications are Google Classroom, Testing Assistant, and Real-Time Translation Assistant.

<u>Answer</u>: We are not currently using applications on our MFDs. Vendors can share additional information.

Question: Are the smaller multifunction devices in the classrooms? What is the role of the smaller multifunction devices?

Answer: These are print-only devices.

Question: These also are portals to educational applications. Most notable will be Translation in the classroom for real-time translation into multiple languages. Will Natomas USD require this application in this RFP?

Answer: NUSD will not require this application at this time, but is interested in seeing information about it.

Question: Is it okay to use a 3rd party leasing company?

Answer: Yes, if it's cost-effective.

Question: Would you like us to line item out the finishing options for the machines? Ex: Staple, Hole Punch, Fax?

<u>Answer</u>: No, the district reserves the right to request this information after the submittal.

Question: Will any booklet finishers be needed?

Answer: No, the district reserves the right to request this information after the submittal.

Question: On Appendix E, we are only seeing 25 desktop models. The rest are copiers. Is it possible to get a list of all 75 desktop printers? Would you be able to provide the volumes as well?

Answer: No.

Question: On Page 7 under Network Technical Requirements, *Multifunctional Printers shall be capable of accessing Google documents and printing directly on the device.* Is the District looking to access Google Docs from the copier itself, or just print from Google Docs?

Answer: Just print from Google Docs.

Question: RFP Pg. 3, Submission Requirements: May bidders propose two (2) separate options that showcase different manufacturers and pricing in the same proposal?

Answer: Yes.

Question: RFP Pg. 5, General and Technical Requirements for Multifunction Printers, j. Pin Codes: Will the district be providing Vendor the pin codes to pre-flight or do you want the awarded Vendor to provide pin codes?

Answer: N/A - The district does not currently use PIN codes.

Question: RFP Pg. 7, Network Technical Requirements, d.: Does the District currently have any queue management software in place? Could the District please elaborate on this requirement?

<u>Answer</u>: We do, it's the vendor-provided software. It's mainly for setup and user assignment and access.

Question: RFP Pg. 7, Network Technical Requirements, h.: Does the response time listed apply to both copiers and desktop printers or just the copiers?

Answer: Yes, it applies to both.

Question: RFP Pg. 8, Requirements for Maintenance Support, o. Contract Renewal Letter: Does the Contract Renewal Letter requirement reference the copiers only? Does the District desire 48 separate service renewal letters on just the service portion at the beginning of each fiscal year? Would you accept a schedule that lists all copiers under the service contract?

<u>Answer</u>: Yes, the contract renewal letter references the copiers only. No, the district does not desire 48 separate renewal letters, we would like one letter for all 48 on a schedule.

END OF ADDENDUM