



RatingsDirect®

Summary:

West Hartford, Connecticut; General Obligation

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|--|------------|----------|
| US\$16.775 mil go rfdg bnds (federally taxable) ser 2020D due 01/15/2031 | | |
| <i>Long Term Rating</i> | AAA/Stable | New |
| US\$9.18 mil go rfdg bnds ser 2020C due 01/15/2031 | | |
| <i>Long Term Rating</i> | AAA/Stable | New |
| West Hartford Twn GO | | |
| <i>Long Term Rating</i> | AAA/Stable | Affirmed |

Rating Action

S&P Global Ratings assigned its 'AAA' long-term rating to West Hartford, Conn.'s series 2020C and 2020D general obligation (GO) refunding bonds. At the same time, S&P Global Ratings affirmed its 'AAA' rating on the town's GO debt outstanding. The outlook is stable.

West Hartford's full faith and credit pledge, payable from the levy of an unlimited ad valorem tax on all taxable property in the town, secures the bonds and GO debt outstanding.

Proceeds from the series 2020 refunding bonds will refund several of the town's outstanding GO bonds for net present value savings.

Credit overview

While the scope of economic and financial challenges posed by COVID-19 remains unknown, possibly for an extended period, due to the tax base's historical stability and recent growth, coupled with very strong management practices, and strong reserves, we think the town is in a good position to navigate the possible effects of COVID-19 on its finances without severe credit deterioration.

West Hartford has a very strong set of financial policies and controls that are institutionalized and embedded into its overall financial management, and, in our view, is a key factor contributing to its ability to sustain budgetary balance, even through a period of economic uncertainty due to the pandemic.

We expect the town to maintain a steady pace of modest economic growth and a manageable debt profile over the two-year outlook period as construction related development has been largely unaffected by the pandemic. Over the longer-term state-level fiscal pressures remain a budgetary consideration, and the town maintains relatively high costs related to low-funded pension and other postemployment benefit (OPEB) liabilities. If management was unable to make the corrective budgetary adjustments weakening reserves the rating could come under pressure. However, management maintains a record of accomplishment in addressing these challenges. Due to the current uncertainty surrounding COVID-19, however, our view centers on more immediate budget effects during the next six-to-12 months. (For more information, see "The U.S. Economy Reboots, With Obstacles Ahead," published Sept. 24, 2020, on

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West Hartford's GO debt is eligible to be rated above the sovereign because we believe the town can maintain better credit characteristics than the U.S. in a stress scenario. Under our criteria "Ratings Above The Sovereign: Corporate And Government Ratings--Methodology And Assumptions," published Nov. 19, 2013, West Hartford has a predominantly locally derived revenue source, with approximately 84% of general fund revenue coming from property taxes. The town also has independent taxing authority and independent treasury management from the federal government.

The rating further reflects our opinion of the following factors for West Hartford, specifically its:

- Very strong economy, with access to a broad and diverse metropolitan statistical area (MSA);
- Very strong management, with strong financial policies and practices under our Financial Management Assessment (FMA) methodology;
- Adequate budgetary performance, with balanced operating results in the general fund and a slight operating surplus at the total governmental fund level in fiscal 2019;
- Strong budgetary flexibility, with an available fund balance in fiscal 2019 of 13.6% of operating expenditures;
- Very strong liquidity, with total government available cash at 17.8% of total governmental fund expenditures and 2.6x governmental debt service, and access to external liquidity we consider strong;
- Strong debt and contingent liability position, with debt service carrying charges at 6.6% of expenditures and net direct debt that is 39.5% of total governmental fund revenue, as well as rapid amortization, with 81.6% of debt scheduled to be retired in 10 years, but a large pension and OPEB obligation; and
- Strong institutional framework score.

Environmental, social, and governance factors

Our rating incorporates our view regarding the indirect risks posed by the health and safety response required by the COVID-19 pandemic that could lead to budgetary challenges in fiscal 2021, particularly with regard to possible revisions to state aid and grant funding. Absent the implications of COVID-19, we consider the town's social risks in line with those of the sector. We view its governance risks as generally in line with those of peers and environmental risks as in line with the sector standard.

Stable Outlook

Downside scenario

Should the town's budgetary performance unexpectedly deteriorate--due to pressure from rising operating expenditures, shortfalls in key revenue sources, or otherwise--leading to a significant weakening of reserves or liquidity to a level we no longer view as commensurate with those of similarly rated peers, we could lower the rating.

Additionally, although we expect the town to address its substantial retirement liabilities in a meaningful way, over the long term, we could lower the rating should growth in fixed costs associated with debt, pension, and OPEBs overcrowd other general fund expenditures or outpace revenue, leading to a deterioration in budgetary performance

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and weakened reserves.

Credit Opinion

Very strong economy

We consider West Hartford's economy very strong. The town, with an estimated population of 63,360, is a largely developed and suburban residential community, bordering Hartford in Hartford County. It is in the Hartford-West Hartford-East Hartford MSA, which we consider to be broad and diverse. It has a projected per capita effective buying income of 170% of the national level and per capita market value of \$143,771. Overall, market value was stable over the past year at \$9.1 billion in 2020.

Interstate Highway 84 traverses the town, connecting residents with a diverse regional employment base. Although the tax base is primarily residential, West Hartford hosts a substantial local commercial base and is a retail and restaurant destination for the region. The local economy also features employers in government, health care, higher education, and manufacturing.

The county's unemployment rate was 3.0% in 2019. Despite this very low figure, rapidly evolving economic conditions due to the pandemic have significantly affected the labor market. We note, however, the regional economy showed resilience in the past recession, as annualized unemployment never reached 10% during the Great Recession. Nevertheless, high unemployment, particularly if it exceeds 10%, is a risk we are monitoring and could weaken our economic assessment. Unemployment in the county peaked at 18.7% in April, but it has since come down to 14.4% in August, broadly in line with the state average.

Prior to the pandemic, West Hartford experienced diversified residential and commercial development activity, contributing to a steady increase in building permit revenue and tax base growth. Additionally, due to the desirability of the community's service base, the town's real estate environment has been robust with steady appreciation in values.

Very strong management

We view the town's management as very strong, with strong financial policies and practices under our FMA methodology, indicating financial practices are strong, well embedded, and likely sustainable.

Demonstrating the town's key budgeting practices is management's use of three to five years of historical data to forecast annual revenue and expenditure assumptions. In preparing its annual budget, management conducts a line-item review of each department's annual operation request; prioritizes operating expenditures, including future debt service and long-term liability costs; and incorporates changes in contractual obligations. Due to uncertainty of state aid in recent years, finance officials conservatively estimate revenue from this source, and management solicits department input on local fees and charges for services.

During each fiscal year, management monitors the budget regularly, reporting budget-to-actual results to the town council monthly. Furthermore, West Hartford adheres to its formal investment policy and reports earnings and holdings monthly to the town council. The town also has a comprehensive five-year financial forecast in its budget development process, which features analysis of key revenue and expenditure assumptions and tests budget

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performance under various conditions; this allows the town to manage decisions and changes related to future operations, capital projects, and debt service.

West Hartford also maintains a strong focus on capital planning, as evidenced by its 12-year comprehensive CIP that identifies capital and nonrecurring capital expenditures. The town updates its CIP annually and details pay-as-you-go funding requirements, intergovernmental grants and reimbursements, and debt financing of all capital projects. Furthermore, management has historically met and sustained reserves in accordance with its fund balance policy. The formal policy calls for unassigned fund balance to stay between 7.5% and 15% of general fund expenditures to manage financial resources to maintain current service levels in the event of unexpected revenue shortfalls or unpredicted one-time expenditures. In accordance with the policy, should funds fall below 7.5%, the town will take necessary steps to restore unassigned fund balance to at or above the minimum target level.

West Hartford also sustains a formal debt management policy, which stipulates the use of certain debt instruments and reporting requirements. The policy formalizes measurable debt benchmarks and metrics, including annual debt service that will be no more than 10% of general fund expenditures and that debt amortization will not be less than 65% of principal being retired over 10 years. The town has historically monitored and sustained debt management practices in accordance with this policy.

Adequate budgetary performance

The town had balanced operating results in the general fund of 0.3% of expenditures, and slight surplus results across all governmental funds of 0.9% in fiscal 2019. General fund operating results of the town have been stable over the last three years, with results of 0.2% in 2018 and 0.2% in 2017. Despite steady operating performance over several years, in our assessment, we take into account potential downside risks stemming from the COVID-19 pandemic and related recessionary pressures. We believe, however, that general fund performance will remain in line with the budget, in large part due to the town's proactive budget monitoring and generally conservative budgeting practices.

The pandemic and state-mandated stay-at-home measures dampened fiscal 2020 revenues, primarily economically sensitive local receipts. However, conservative budgeting and immediate expenditure-monitoring measures implemented following the onset of the pandemic allowed the town to post a surplus.

West Hartford has a comprehensive budgeting development and monitoring framework, as well as its forward-looking expenditure and fixed-cost planning, which has allowed it to navigate the financial impact of COVID without much deterioration. Changes in the tax rate have been consistent and timely to match West Hartford's expenditure needs. The town benefits from an overall stable and strong property tax base, which generated approximately 84% of general fund revenue in fiscal 2019. In addition, tax collections have remained strong, exceeding 99%. Notably, there was no significant disruption in tax collections in fiscal 2020 and for fiscal 2021, current collections are in-line with previous years.

Direct pandemic-related costs are reimbursable through FEMA and CARES Act funding, further limiting negative pressure on the budget. For the fiscal 2021 budget, the town cut both revenues and certain expenditures to reflect any potential downside risks from COVID-19. The 2021 budget totals \$300.2 million, an increase of 1.2% over the prior year. With the potential for level funding of state aid in fiscal 2021, we believe risks for budgetary imbalance are limited in the current fiscal year. Our assessment could change if the state unexpectedly announces any mid-year

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reduction. In the longer term, risks for budgetary performance remain mostly in the form of potential cuts to state aid, given the state's own revenue situation, and from rising fixed costs, especially from pension and other postemployment benefit (OPEB) contributions. However, we believe West Hartford will manage these risks as they arise. We believe that for the remainder of the fiscal year, the town remains committed to making the appropriate decisions to preserve budgetary balance despite the ongoing economic uncertainty related to the pandemic.

Strong budgetary flexibility

West Hartford's budgetary flexibility is strong, in our view, with an available fund balance in fiscal 2019 of 13.6% of operating expenditures, or \$41.6 million. The available fund balance includes \$26.8 million (8.7% of expenditures) in the general fund and \$14.9 million (4.9%) that is outside the general fund in the town internal service funds but legally available for operations. Operating activity in the internal service funds have been stable, and reserve balances have seen steady improvements.

While not included in our reserve ratios, the town has also traditionally committed recent surpluses as stabilization reserves to its capital nonrecurring expenditure fund (approximately \$2.9 million balance), and the debt service fund (about \$2.8 million balance). While designated for debt and capital, we generally view these as part of the overall reserve capacity of the town, which indirectly alleviates reliance on available general fund balance.

West Hartford will likely continue to budget for balanced operations annually, and it will make expenditure and revenue adjustments to try and outperform the budget at year-end. Based on the town's projections to finish fiscal 2020 with a surplus and to maintain, at least, balanced operating results annually, we believe West Hartford will sustain reserves at strong levels over the next two years. As noted above, further enhancing our view of the stability of West Hartford's fund balance is the town's formal reserve policy that sets a minimum reserve level at 7.5% of expenditures, which are levels management is intent on maintaining.

Very strong liquidity

In our opinion, West Hartford's liquidity is very strong, with total government available cash at 17.8% of total governmental fund expenditures and 2.6x governmental debt service in 2019. In our view, the town has strong access to external liquidity if necessary.

West Hartford is a regular market participant that has issued debt periodically over the past 20 years, including GO bonds. Furthermore, with the majority of cash invested in liquid money market funds, certificates of deposit, and the state investment pool, which maintain maturities of less than one year, we believe its investments are not aggressive.

In addition, we understand West Hartford has not entered into bank loans, direct-purchase debt, or contingent liquidity risks from financial instruments with payment provisions that change on the occurrence of certain events. Given its strong overall cash position and historically stable budgetary environment, we believe West Hartford's liquidity profile should remain very strong.

Strong debt and contingent liability profile

In our view, West Hartford's debt and contingent liability profile is strong. Total governmental fund debt service is 6.6% of total governmental fund expenditures, and net direct debt is 39.5% of total governmental fund revenue. Approximately 81.6% of the direct debt matures within 10 years, which is, in our view, a positive credit factor.

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West Hartford has approximately \$125.6 million of total direct debt outstanding. Our assessment of the town's overall net debt takes into account its proportionate share of overlapping debt--totaling \$183 million--related to the Metropolitan District Commission, a special district in Hartford County to provide water and sanitary sewer services to eight member towns. As outlined in West Hartford's 12-year CIP, it expects to issue about \$27 million in bonds over the next two years. The town expects to retire all current debt outstanding by 2035. Therefore, due to what we believe to be rapid amortization of existing debt--management generally strives to retire debt at an amount equal to the amount that it will issue--we do not expect West Hartford's direct debt profile to change materially over the near term.

Pension and other postemployment benefits

- In our opinion, a credit weakness is West Hartford's large pension and OPEB obligation, particularly given the pension system and OPEB trust low funded ratios.
- While the use of an actuarially determined contribution (ADC) is a positive, we believe some of the assumptions previously used to build the pension ADC reflect what we view as slightly weak assumptions and methodologies, which increases the risk of unexpected contribution escalations.
- Although OPEB liabilities are reasonably well funded, and costs remain low, we believe there is a large liability and those will likely continue and increase.
- We view this a long-term challenge, but recognize management's efforts in reviewing the pension and OPEBs' underlying assumptions and making prudent changes to mitigate the town's exposure of these liabilities.

As of June 30, 2019, the town participates in the following pension plan:

- West Hartford Contributory Retirement System: 44.4% funded with a \$264.8 million net pension liability.

West Hartford's combined required pension and actual OPEB contributions totaled 10.8% of total governmental fund expenditures in 2019. Of that amount, 7.0% represented required contributions to pension obligations, and 3.7% represented OPEB payments. The town made its full annual required pension contribution in 2019. It funds 100% of pension ADCs, but we note that the town met our static funding metric in the most recent year but did not meet the minimum funding progress calculation, indicating that the system is addressing current costs but not fully making headway addressing its unfunded liabilities. Moreover, the plans' 27-year, closed amortization, and its level 2.5% of payroll amortization could result in slow funding progress. In our view, a discount rate above 6.5% could lead to contribution volatility.

We acknowledge management has been proactively managing these liabilities by modifying the actuarial assumptions, including the mortality tables and the discount rate. Indeed, the town is likely to continue to reduce the discount rate (currently at 6.99%) by 0.125 points per year for the next three years.

These changes have been prudent, although the unfunded liability has increased as a result, reflecting these more conservative assumptions. Management has developed a 10-year pension funding forecast and implemented various adjustments to its pension plan for employees over the past several years, including extending the retirement age, increasing employee contributions, and developing a hybrid pension plan for all town unions (except public safety). West Hartford plans to continue meeting 100% of its pension requirements each year and projects its pension funding will improve to roughly 50.8% by 2031.

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The town also provides medical benefits to eligible retirees and covered dependents. West Hartford contributes the full normal cost for current employees hired since 2003 in addition to prefunding its OPEB liabilities in an OPEB trust fund; the total net position of the trust fund was \$7.2 million as of June 30, 2019. It also maintains a retiree health reserve, which had a balance of \$13.3 million as of June 30, 2019. The annual OPEB cost to amortize the liability over 30 years was \$14.2 million in fiscal 2019, of which the town contributed 88%.

As of June 30, 2019, its net OPEB liability totaled \$173 million and was 4% funded. We believe West Hartford continues to actively manage its pension and OPEB liabilities through comprehensive long-term planning, full funding of the ADC on an actuarial basis, and through its working relationship with collective bargaining units.

While we expect long-term liability costs to remain manageable in the current budget environment, should investment returns fall short of assumptions that increase future contribution costs and stress its finances, we could modify our view of the town's debt and financial profiles.

Strong institutional framework

The institutional framework score for Connecticut municipalities is strong.

Related Research

Through The ESG Lens 2.0: A Deeper Dive Into U.S. Public Finance Credit Factors, April 28, 2020

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