Dear Parents and Families:

Parents and family members are critical partners, along with school district personnel, in the education of their children. Parents provide essential information to teachers and administrators, play an important role in decisions made about their children and can be a key to supporting high expectations for their children during their school years.

The New York State Board of Regents and the State Education Department have set high goals for educational programs and services for students with disabilities in New York. Among them are:

- All students will meet high standards for academic performance and personal behavior and demonstrate the knowledge and skills required by a dynamic world.
- All educational institutions will meet Regents high performance standards.
- The public will be served by qualified, ethical professionals who remain current with best practice in their fields and reflect the diversity of New York State.
- Education, information and cultural resources will be available and accessible to all people.

The Office of Vocational and Educational Services for Individuals with Disabilities (VESID) strategic plan is driven by a vision that is based on the belief that individuals with disabilities, given high expectations, opportunities and support when necessary, will live successful adult lives. Children learn to become independent adults, contributing to society and participating in the community through quality educational and social experiences with their peers. The Rehabilitation Act of 1992 states clearly that disability is a natural part of the human experience and that individuals with disabilities have the right to:

- live independently.
- contribute to society.
- pursue meaningful careers.
- enjoy self-determination.
- make choices.
- enjoy integration in the economic, political, social, cultural and educational mainstream of American society.

This document provides information for parents, guardians and other family members about laws, regulations and policies affecting special education programs and services. However, these protections, rights and opportunities will best help students reach their full potential when parents, families and schools work collaboratively. Setting high expectations for students and high standards for programs will provide the greatest opportunities for a successful adult life.

Sincerely,

Lawrence C. Gloeckler
THE UNIVERSITY OF THE STATE OF NEW YORK

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# Table of Contents

The Special Education Process ..................................................................................................... 1
Initial Referral for Special Education Services ........................................................................... 2
Individual Evaluation Process ........................................................................................................ 4
Eligibility for Special Education ..................................................................................................... 6
Individualized Education Program (IEP) ........................................................................................ 8
Annual Review/Reevaluation ........................................................................................................... 12
Your General Rights as a Parent ................................................................................................... 13
Your Child's Educational Records ................................................................................................. 15
Evaluations .................................................................................................................................... 17
Notice and Parent Consent .............................................................................................................. 18
Reimbursement for Placement Made by Parents in a Private School .............................................. 22
Timelines ....................................................................................................................................... 23
Due Process Rights ......................................................................................................................... 24
Disciplinary Procedures ................................................................................................................ 32
References ..................................................................................................................................... 33
Request for Due Process Proceedings .......................................................................................... 35
Members of Committees ................................................................................................................ 37
Resources ..................................................................................................................................... 39
    VESID Special Education Quality Assurance Regional Offices .............................................. 40
    Parent Centers .......................................................................................................................... 41
    Other Resources ....................................................................................................................... 42
    Agency Resources .................................................................................................................... 43
Index ............................................................................................................................................. 45
The Special Education Process

What is Special Education?
Special education means specially designed individualized or group instruction or special services or programs to meet the unique needs of students with disabilities. Special education services and programs are provided at no cost to the parent.

What are the steps in the Special Education Process?

Step 1: Initial Referral for Special Education Services
Students suspected of having a disability are referred to a multidisciplinary team called the Committee on Special Education or the Committee on Preschool Special Education.

Step 2: Individual Evaluation Process
The Committee arranges for an evaluation of the student’s abilities and needs.

Step 3: Determining Eligibility for Special Education Services
Based on evaluation results, the Committee decides if the student is eligible to receive special education services and programs.

Step 4: Individualized Education Program (IEP)
If the child is eligible to receive special education services, the Committee develops and implements an appropriate IEP, based on evaluation results, to meet the needs of the student. Based on the IEP, the Committee must determine the student’s placement, ensuring that services are provided in the least restrictive environment (LRE). Placement must be as close as possible to the student’s home, and unless the student’s IEP requires some other arrangement, the student must be educated in the school he or she would have attended in not disabled. For more information on least restrictive environment, see page 11.

Step 5: Annual Review/Reevaluation
The IEP is reviewed and, if needed, modified or revised by the Committee at least once a year (annual review). The student has a reevaluation at least once every three years, to review the student’s need for special education programs and services and to revise the IEP, as appropriate. A reevaluation may also occur when conditions warrant or when requested by a parent or teacher.

The process occurs sequentially with each step building on the previous one. In this way, comprehensive information about the student is obtained and considered. Timelines are in place so that delays are avoided. Parents are an integral part of this process, and your involvement is encouraged.
Initial Referral for Special Education Services

What should you do if you feel your child needs special education?

If you have a preschool child and you have noticed that your child is not developing skills such as walking, talking or playing like other young children, you may want to talk to your family doctor. He or she may be able to reassure you that children develop at different rates and your child is within the normal developmental scales. If, however, the doctor is concerned, or you are still not comfortable with your child's progress, you may make a referral to your school district's Committee on Preschool Special Education (CPSE).

If your three-year-old child received services from the Early Intervention Program and is in need of special education services, he or she will need to transition (move) from the Early Intervention Program into the preschool special education program. The Early Intervention official from your county must give written notice to the CPSE in your local school district that your child may be transitioning from the Early Intervention Program. With your consent, a transition plan must be developed no later than three months before your child's third birthday.

If your school-age child is having difficulties in school, first talk to his or her teacher. Many schools offer supports for students within regular education such as psychological services, speech and language improvement services, curriculum and instructional modifications and Academic Intervention Services. If you, the teacher and principal have not been able to help your child, your child may have a disability which affects his or her learning. To find out, you can make a referral to the Committee on Special Education (CSE).

What is a referral for special education?

A referral is a written statement asking that the school district evaluate your child to determine if he or she needs special education services. This written statement should be addressed to the chairperson of your school district's Committee or your school principal. The referral may result in a request to have your child tested to see if he or she needs special education services. In some cases, you may want to meet with the principal before agreeing to test your child to discuss other ways to assist your child. As a result, the referral may be withdrawn.
Who else can make a referral for special education?

You, the parent, can always make a referral for your child. Your child’s teacher or a professional in your child’s school may also make a referral to the Committee. Additional people who may make a referral include doctors, judicial officers (such as a family court judge or a probation officer) or a designated person in a public agency. For a preschool child, any of the people mentioned above may make a referral to the CPSE. In addition, a referral may also be made by someone from an Early Childhood Direction Center, an approved preschool program or an Early Intervention Program that serves children with disabilities from birth to age three. A student over eighteen and younger than 21 who is an emancipated minor may refer him or herself.

What are the Committee on Preschool Special Education (CPSE) and the Committee on Special Education (CSE)?

Every school district has a CPSE and a CSE that decides a child’s special education needs and services. The CPSE is responsible for children with disabilities ages 3-5. The CSE is responsible for children with disabilities ages 5-21. Some school districts also have Subcommittees on Special Education (sometimes called the Sub CSE). In New York City the Subcommittee is sometimes called the School Based Support Team. You are a member of the Committee that will recommend special education services for your child.

You know your child better than anyone else and you have valuable knowledge to bring to Committee discussions. Other members of the Committees are people who have a broad range of experiences planning for and/or working with students with disabilities. Together you will work to make sure that special education programs and services are provided to meet your child’s needs.

Throughout this Guide, these Committees will be referred to as the Committee, or in some cases, more specifically as the CSE or CPSE. Members of each of these Committees are listed on page 37.
Individual Evaluation Process

What is an individual evaluation?

After your child is referred for an evaluation for special education, you will be asked to give your written consent to have your son or daughter evaluated. The results of an evaluation help determine if special education services or programs are needed. An evaluation includes various assessment tools and strategies. These tests determine what your child’s learning difficulties may be and how those difficulties affect his or her participation and progress in the general education curriculum. This evaluation is at no cost to you. As a parent, it will be helpful to share with the Committee the important information you have about your child’s skills, abilities and needs, including copies of any evaluations you have on your child. The Committee must consider information from parents when making decisions.

What is your role in the individual evaluation process?

Parents of preschool children will be asked to select an approved evaluator from a list of evaluation sites. If you have concerns about providing consent, you can talk to the Committee chairperson. If you do not provide consent for your preschool child (ages 3-5) to be evaluated, the Committee on Preschool Special Education will take steps to make sure that you have received and understand the request for consent for evaluation of your child but the district may not go forward without your consent. If you have a school-age child, the school district is responsible for providing the evaluation.

As a parent, you have input as to the tests and assessments to be conducted on your child. Before an evaluation is conducted, you will be asked for your suggestions about evaluating your child and be given information about the kinds of tests that will be used. If you have questions about the purpose or type of evaluation proposed, you should discuss them with the chairperson of the Committee.
What is included in an individual evaluation?

Evaluations must be comprehensive and provide information about your child’s unique abilities and needs. Evaluations include information from parents and a group of evaluators, including at least one special education teacher or other person with knowledge of your child’s (suspected) disability. An evaluation will provide information that relates to your child in his or her classroom. It will tell what your child needs to be involved in to participate and progress in general education curriculum.

Tests and assessments, given as part of an evaluation, must be given in your child’s language by people who are trained, knowledgeable and/or certified to give the tests. The tests must be fair and not discriminate racially or culturally.

An initial evaluation to determine your child’s needs must include:

- a physical examination
- a psychological evaluation (if determined appropriate for school-age students, but mandatory for preschool children)
- a social history
- observation of your child in his or her current education setting
- other tests or assessments that are appropriate for your child (such as a speech and language assessment or a functional behavioral assessment)
- vocational assessments (required at age 12)

The results of the evaluation must be provided to you. This may involve a meeting with the Committee in which the technical language and scoring of individual tests and assessments are explained to you, usually by the professionals who administered the tests or assessments. In addition, you must be given a copy of the evaluation report. You may also bring in evaluation information which the Committee must consider. If you feel that an evaluation conducted by the Committee is not appropriate or if you disagree with the results, you can obtain, and request that the school district pay for, an independent educational evaluation (IEE). For more information about evaluations and independent educational evaluations, see page 17.
Eligibility for Special Education

What happens after the individual evaluation?

After the evaluation is completed, you will be invited to a meeting, as a member of the Committee, to talk about the results. You should attend this meeting because you have important information to share about your child. If you can not attend, you have the right to ask the district to change the time or place of the meeting. At the meeting, the Committee will review the evaluation results. Based on that information, and information that you provide, the Committee decides if your child is eligible or ineligible to receive special education programs and/or services.

In order to be eligible, a child must have a disability that affects his or her ability to learn. In New York State, a child ages 3-5, may be identified as a “preschool student with a disability” if the CPSE identifies the child as having a disability because of mental, physical or emotional reasons. Some preschool children may be identified as having autism, deafness, deaf-blindness, hearing impairment, orthopedic impairment, other health impairment, traumatic brain injury or visual impairment. Preschool students must meet one of the eligibility criteria to be determined eligible as a child with a disability who requires special education. The criteria are described in section 200.1(mm) of the Regulations of the Commissioner of Education.

A student with a disability means a child with a disability, as defined in Education Law; who does not turn 21 before September first; who is entitled to attend public school; who because of mental, physical or emotional reasons, has been identified as having a disability; and who requires special services or programs. Students, ages 5-21, who are identified as having a disability, may have autism, deafness, deaf-blindness, emotional disturbance, hearing impairment, learning disability, mental retardation, multiple disabilities, orthopedic impairment, other health impairment, speech or language impairment, traumatic brain injury or visual impairment (including blindness). These terms are defined in section 200.1(zz) of the Regulations of the Commissioner of Education.

What happens if your child is ineligible for special education services?

If you, with the Committee, decide that your child does not require special education services or programs, the Committee will provide you with information indicating why the child is ineligible. If your child is of school-age, the Committee:

• will also send information to the principal of your child's school. The principal will be able to work with professionals in the school or with your child’s current teacher, the reading teacher, the guidance counselor, or another specialist to help your son or daughter; and
• may make a referral under Section 504 of the Rehabilitation Act of 1973 (a Federal civil rights law) to another multidisciplinary team within the school.

You will receive a written notice that explains the Committee’s decision, and the information on which that decision was based. If you disagree with the decision of the Committee, you may request mediation and/or an impartial hearing to resolve the disagreement. Mediation and impartial hearings are discussed on pages 24-31.
What happens if your child is eligible for special education services?

If the Committee decides your child is eligible for special education services, the Committee must identify the one disability category that most appropriately describes your child. The determination of a disability category is used solely for eligibility purposes and does not prescribe the program or services your child will receive. The Committee will develop and implement an individualized education program (IEP) to meet your child’s needs. (See next page.)

You will receive a written notice that explains the Committee’s decision, and the information on which that decision was based. If you disagree with the decision of the Committee, you may request mediation and/or an impartial hearing to resolve the disagreement. Mediation and impartial hearings are discussed on pages 24-31.

What special education services may my child receive?

For school-age students, special education services and programs may include specially designed instruction and supplementary services provided in the regular class, consultant teacher services, related services, resource room programs, special classes, home and hospital instruction, placement in an in-State or out-of-State approved private school, and/or 12 month special service and/or program.

For preschool students, special education services and programs may include related services; special education itinerant services; a half-day preschool program; a full-day preschool program; 12 month special service and/or program; or an in-state residential special education program. Before recommending that special education services are provided in a setting which includes only preschool children with disabilities, the CPSE shall first consider providing special education services in a setting where age-appropriate peers without disabilities are typically found.
Individualized Education Program (IEP)

If your child is eligible for special education services and/or programs, the Committee must meet to develop a plan to meet your child’s unique needs. This plan is called an Individualized Education Program (IEP).

How is an IEP developed?

The IEP development process must consider:
- your child’s strengths;
- your concerns for your child’s education;
- the results of your child’s individual evaluation;
- the results of any State or districtwide tests or assessments; and
- any unique needs related to your child’s disability (such as communication needs, behavior, etc.).

The IEP evolves from a discussion that begins with how your child is doing in school (current level of functioning). From that base, the Committee agrees on the goals your child should be working toward. The Committee then discusses the supports and services and modifications that the child needs to reach those goals. Finally, the Committee determines where those special education services will be provided (location and placement). The location where services will be provided and the student’s placement must be in the least restrictive environment. For preschool children with disabilities, special education services can be delivered in day care, a regular preschool program or other early childhood program in which you have enrolled your child.

What planning should occur for preschool children as they transition to school-age programs and services?

If your child has been receiving preschool special education programs or services, you and the Committee will need to discuss your child’s school program before he or she enters Kindergarten. Sometime during the year before your child is eligible to enter school, the Committee will decide if
your child continues to have a disability and/or if he or she continues to require special education programs or services. If so, the CPSE will make a referral to the CSE.

If eligible, at age five, your child may be recommended to receive special education services or programs in the district’s Kindergarten program or other educational setting. However, you are not required to enroll your child in the district’s Kindergarten program. Your child may be recommended to receive special education services at home, or while attending a nursery school, day care center or other early childhood program in which you have enrolled your child at your expense.

**What planning should occur for young adults?**

It is also important to plan ahead when your son or daughter becomes a teen-ager so that he or she can prepare for a high school diploma and/or learn skills necessary for employment, postsecondary education and/or community living as an adult. Beginning when your child is age 12, he or she will receive an assessment to determine vocational skills, aptitudes, and interests. By age 14, the Committee will begin discussing your child’s goals as an adult, and how he or she can learn the important skills to meet these goals. From this point forward, the IEP will include programs and services to prepare for adult life (transition services) to address your child’s hopes and dreams for the future. Transition planning will involve you, your child and the school discussing questions such as:

- What can your child do now to prepare for being an adult? What can you do to help him or her prepare?
- What will your child do after he or she graduates from school? (Or when he or she turns 21 and is no longer eligible to attend school?)
- Will your child go to college? If so, what high school courses should he or she take? What tests will your child take?
- Will your child look for a job right after high school? Will your child need job training while still in school?
- Where will your child live? Does he or she need to learn new skills to live independently?
Individualized Education Program (IEP)

If your child is eligible for special education services and/or programs, the Committee (of which you are a member) must meet to develop a plan to meet your child’s unique needs. This plan is called an Individualized Education Program (IEP). Some of the requirements of the IEP are listed below.

- Your child’s name and his or her disability.
- Your child’s current abilities, needs, and evaluation results.
- Goals and objectives for your child to meet this school year (annual goals).
- Special equipment your child may need in school.
- Information about the special education programs or services your child will receive (what services, how often and how long they will be provided) to help your child meet his or her goals; and support
  - your preschool child’s participation in appropriate activities; or
  - your school-age child’s involvement and progress in the general education curriculum.
- Special ways, if any, your child will take tests (such as a longer time to take tests).
- Program modifications for your child.
- Supports for your child’s teachers to help implement your child’s IEP.
- How and when you will receive reports on your child’s progress.
- For teenagers, transition planning and services.
- Where services will be provided to ensure that programs reflect the least restrictive environment. After the consideration of all other IEP components, the Committee determines the recommended placement. Placement may be in a public school, Board of Cooperative Educational Services (BOCES), approved private school, State-operated school, State-supported school or a Special Act School District. Placement decisions must be based on the child’s strengths and needs and reflect consideration of whether the child can achieve his or her IEP goals in a regular class with the use of supplementary aids and services and/or modifications to the curriculum. (The IEP must explain the extent, if any, to which your child will not be in regular education programs.)
Least Restrictive Environment

Your child’s education must be in the least restrictive environment or “LRE”. LRE means that placement of students with disabilities in special classes, separate schools or other removal from the regular educational environment occurs only when the nature or severity of the disability is such that, even with the use of supplementary aids and services, education cannot be satisfactorily achieved.

In all cases, special education services should be provided in the least restrictive environment.

Each year your child’s IEP should be developed to ensure that:

■ your child’s placement is based on his or her IEP.
■ your child’s placement is as close as possible to his or her home. Unless your child’s IEP requires another arrangement, your child should be educated in the school he or she would have attended if he or she did not have a disability.
■ when making a decision about LRE, the Committee considers any possible harmful effect on your child or the quality of the services that he or she needs.
■ your child is not removed from education in a regular classroom with other children of the same age only because the general curriculum needs to be modified.

What happens after the IEP is developed?

The Board of Education is responsible for arranging for appropriate special education programs and services to be provided to your child. Timelines for implementing (starting) your child’s IEP are described on page 23. There may be no delay in implementing the IEP while deciding who pays for the special education services. You will receive a copy of the IEP at no cost to you, and your child’s teachers and service providers (who are involved in implementing the IEP) will have access to a copy of the IEP. Each teacher and service provider will be informed about his or her specific responsibilities to implement the IEP and specific accommodations, modifications and supports that must be provided to your child.
How can we be sure my child's program is meeting his or her needs?

At least once a year, you and other members of the Committee will review your child’s IEP. You may request a meeting sooner than that. Together, you will make decisions about any necessary changes to your child’s program. This is called an annual review.

At least once every three years, your school district will reevaluate your child. This is called a reevaluation (formerly called the triennial evaluation). A reevaluation may also occur if conditions warrant one (for example, when a functional behavioral assessment is needed as a result of disciplinary action) or if either you or your child’s teacher requests a reevaluation. If additional data are needed as part of this reevaluation, your school district will ask your written consent prior to conducting these tests. A reevaluation must be sufficient to determine your child’s individual needs, educational progress and achievement, your child’s ability to participate in regular education classes as well as your child’s continuing eligibility for special education services.
Your General Rights as a Parent

Steps to Resolving Concerns:

No one knows more about your child than you do. By working together, you and the staff of the school can help your child have a successful school year. If you become concerned about your child's educational programs or special education services, contact your child's teacher immediately and share information about what you see. Informal meetings and phone conferences help you build a partnership with the teacher and school. You may also ask for a meeting with school administrators or the CPSE or CSE to discuss your concerns about your child's education.

- To prepare for the meeting or phone conference, make a list of your questions, concerns, ideas and information about your child. Ask your child if there is anything that you should share.
- During the meeting, discuss your list, take notes and ask to see examples of your child's work, for specific examples of classroom behavior and ways to help your child at home. If you do not understand something, ask for an explanation. Try to arrive at a mutually agreed-upon solution to any problems or concerns.
- After the meeting, talk with your child about the good things that were discussed, the problems that need to be worked on and the steps that will be taken to help your child. Keep working with your child's teacher and if necessary, ask for a follow-up meeting or phone conference.

We encourage you to be an active member of your child's educational planning. We know that children benefit more from their education if their parents are involved and well informed. As a team member, you need to understand the special education process, your rights, and how to become involved in your child's program. Now that you are familiar with the special education process, you will want to know more about your rights and protections under law and regulations.

You must be given opportunities to participate in the discussion and decision making process about your child's need for special education. You will receive notice at least five school days before meetings of the CSE or CPSE inviting you to participate in the development of the recommendations for your child's educational program.
You have legal due process rights under Federal and State laws to be involved and make sure that your child receives an appropriate education:

- You must receive **written notice** several times during the process of identifying, evaluating, placing your child and providing your child with special education services and/or programs. If your district refuses to do any of these things, you must be notified. See pages 19-21 of this document for more information.

- Certain actions may not be carried out without your written **consent**. See page 18 of this document for more information.

- If you **disagree with decisions** made by the Committee, you may ask for meetings, mediation and/or impartial hearings to resolve (settle) disagreements between you and your school district about your child's evaluations, identification (classification), placement or educational program (the provision of a free appropriate public education). See pages 24-31 of this document for more information.
Your Child’s Educational Records

You have the right to ask for and read records about your child unless the district has been legally notified in writing that your rights as a parent have been terminated or otherwise limited by a court order. Upon your request, the school district must make your child’s records available to you:

1. within a reasonable time.
2. in no case more than 45 calendar days after you ask.
3. before any meeting about your child’s individualized education program (IEP).
4. before any due process hearing about your child’s special education needs.

You have the right to ask for and receive explanations and interpretations of the records from your school district. You may also ask to receive copies of your child’s educational records if that is the only way that you can inspect and review the records. The school district may charge a reasonable cost for copies of the records. However, if you cannot afford the fee, you still have the right to review and receive the records. You may also have your representative inspect and review the records. When you have questions about your child’s records, you have the right to:

1. ask for and read records about your child.
2. ask for and receive explanations and interpretations of the records from your school district.
3. have a person you choose read your child’s records.
4. ask for and receive copies of education records. The school district may charge a reasonable cost for copies of records, unless the cost would effectively prevent you from inspecting or reviewing those records. Costs for searching or getting information are not allowed.
5. read only the information about your child. You may not read any information about other children.
6. ask for and receive a list of the educational records held and used by the school district, and to know where the records are kept.
7. be told by the school district when information about your child is no longer needed to provide educational services to your child. Information that is no longer needed must be destroyed at your request.
8. know that a permanent record of your child’s name, address, telephone number, grades, attendance, classes attended, grade level completed and year completed may be kept forever. Records may be needed for other purposes such as obtaining social security benefits.

The rights of parents concerning education records are given to the student at age 18 unless you have obtained guardianship.

Your rights to change educational records include the right to:

1. ask the school district to amend (change) information if you believe it is wrong, misleading or violates (harms) the privacy or other rights of your child.
2. receive a decision about your request to change your child’s records within a reasonable period of time from the date the school district receives your request.
3. be told if the district will not change the information as you requested and be advised of your right to a hearing. In this case, you must ask for a hearing from your school district to change information in your child’s education records if the school district refuses to do so. This request must be in writing. (This should not be confused with an impartial hearing as explained starting on page 25).

4. request a hearing conducted (run) by any person who does not have a direct interest in the hearing. This could be a school official.

5. be notified (told) in writing if the hearing officer decides to change your child’s educational record. If the hearing officer decides that the records do not need to be changed, you must be notified in writing.
   - This notice must tell you of your right to put a written statement (note) in your child’s records to explain the information or give reasons why you disagree with the decision.
   - Any written note of explanation you place in the records of your child must be kept by the school district as part of your child’s records.
   - If the school district gives a copy of your child’s records or the disagreed part to any person, your written note must also be given to that person.

Personal information about your child may not be released without your consent unless it is:

1. given to school officials or teachers with a legitimate educational interest, State and local educational authorities, or certain individuals designated under Federal Law.

2. used to meet a requirement under Federal Law.

Personal information includes the following information:

1. the name of your child, your name, or the names of other family members.

2. the home address of your child.

3. personal information, such as your child’s social security number.

4. a description that would make it possible to identify your child.


Evaluations

Individual evaluation

An individual evaluation means any procedures, tests, or assessments, including observations, given individually to your child to find out whether he or she has a disability and/or to identify his or her special education needs. The term does not include basic tests given to groups of children in a school, grade or class.

The results of the evaluation must be shared with you. When the CSE or CPSE has conducted an evaluation for determining your child’s eligibility for special education, you must be provided a copy of the evaluation report and documentation of determination of eligibility. In addition, if you are the parent of a preschool child, the CPSE must also give you a copy of the summary report of the findings of the evaluation. For more information about evaluations, see pages 4-5.

Independent educational evaluation

An independent educational evaluation (IEE) of your child means a procedure, test or assessment done by a qualified examiner who does not work for the school district or other public agency responsible for the child’s education. You may get an IEE at district expense if you disagree with the evaluation arranged for by the school district. “At district expense” means that the school district pays for the full cost of the test.

If you ask the school district to pay for the IEE, the school district may ask, but not require, you to explain the reason why you object to the district’s evaluation. The school district may not unreasonably delay either providing the IEE or initiating an impartial hearing to defend the district’s own evaluation.

You have the right to:

1. get an IEE of your child.

2. have the IEE be at district expense if you disagree with the district’s evaluation. If you ask for the IEE to be at district expense, the school district may ask for an impartial hearing to show that its evaluation is appropriate. If the impartial hearing officer finds that the district evaluation is appropriate, you have the right to obtain and submit an IEE to the CSE or CPSE, but the district does not have to pay for it.

3. receive information about where an IEE may be obtained, the school district’s criteria under which the evaluation is obtained (including the location of the evaluation and the qualifications of the evaluator), and any district criteria regarding the reimbursement of IEE, when you ask your school district to pay for an independent educational evaluation.

4. have an IEE at public expense if the impartial hearing officer asks for this evaluation as part of an impartial hearing.

5. have the results of an IEE considered by the Committee as part of its review and in the development of your child’s IEP. The results of the IEE can be used as evidence at an impartial hearing regarding your child.
Notice and Parent Consent

There are many times when the school district must notify (tell) you in writing of its proposed (planned) action and ask for your written consent (permission) to carry out this action.

Consent means that:

1. you have been informed in the language you speak, or other kind of communication that you understand, of all the information about the activity for which your permission is asked.
2. you understand and agree in writing to the activity for which your permission is needed.
3. your permission is given freely and may be withdrawn at any time. However, if you withdraw your consent, it is not retroactive (it will not apply to actions already taken by the district).

Your consent will be requested when:

1. your child will be evaluated for the first time by the Committee to decide if he or she has a disability and needs special education.
2. your child is recommended to receive special education services and programs for the first time.
3. your child is recommended to receive twelve-month special education services (programs during July and August) for the first time.
4. your child will be reevaluated.
5. the school district proposes to use your private insurance. In this case, you must be notified that if you refuse to allow the school district to access (use) your private insurance, the district is still responsible to provide all required services at no cost to you.
6. another agency other than a school requests to review records about your child. The request for consent will include information about the records that will be released and to whom they will be given.

Your consent is not required:

1. before reviewing existing data (information) as part of an initial evaluation or a reevaluation.
2. administering (giving) a test or other evaluation that is given to all students (unless parents of all students must give consent before the test is given).
3. to conduct a reevaluation if the school district can show that it has taken reasonable measures to get your consent, and you did not respond.

If you, as a parent of a school-age child, do not provide consent for an initial evaluation, the district will inform you that you may ask for an informal meeting with the school district to discuss the evaluation. You may ask questions about the evaluation and may bring someone to advise you to the meeting. At that meeting, you will meet with the person who made the initial referral for special education and someone who is most familiar with the evaluation. If at the meeting, you and the person
who made the referral agree in writing that there is no need for a referral, the referral will be with-
drawn. If, within 30 calendar days after the referral is received, you and the school district do not
agree to withdraw the referral and you continue to refuse consent, the district must initiate (start)
an impartial hearing to decide whether to conduct the evaluation.

For preschool children, the district will take steps to make sure that you have received and under-
stand the request for consent. If you, as a parent of a preschool child, do not provide consent for
the evaluation, the district will not take any further action on the referral.

Notice

As a parent of a child with a disability or suspected disability, you will receive notices to tell you
about proposed special education services, meetings and your rights. There are three kinds of
notices that you will receive at various times throughout the special education process.

• prior notice.
• notice of meetings.
• procedural safeguards notice.

Notice is a written statement provided to you in the language you speak or other kind of communi-
cation that you understand unless it is clearly not possible to do so. If the language you speak at
home (your native language) or other kind of communication you understand is not a written lan-
guage, the district must take steps to make sure that the notice is translated orally or by other means
(such as sign language) so that you understand the notice. You have the right to ask for an inter-
preter, translator or reader for the meetings. The school district must keep written records that these
steps have been taken.

Prior Notice

Prior notice is written notice that is given to you a reasonable time before the school district propos-
es to or refuses to start or change the identification, evaluation or educational placement or the provi-
sion of a free appropriate education to your child. It must be provided to you in the language you speak
or other kind of communication that you understand unless it is clearly not possible to do so.

Prior notice must include:

1. a description of the action offered or refused by the CSE or CPSE.
2. an explanation of why the school district will or will not take action.
3. a description of any other options (choices) the school district considered and the reasons
   why those choices were refused.
4. a description of each evaluation, procedure, test, record or report the school district used
   as a reason to offer or refuse an action.
5. a description of any other factors that are relevant to the district’s decision.
6. a statement that you have protection under the law. This legal protection is called proce-
dural safeguards and they are listed in procedural safeguards notice. If the procedural safe-
guards notice is not included with the prior notice, the prior notice will describe the ways
you can obtain (get) a copy of a description of the procedural safeguards.
7. sources for you to contact to get assistance in understanding the special education process
   and your rights.
If the prior notice relates to an action by the school district that requires your consent (see pages 18-19), the district will give you notice at the same time they request your consent. You should also receive prior notice before your child graduates from high school with a local or Regents diploma or before he or she receives an Individualized Education Program (IEP) diploma.

Notice of Meetings

Whenever the Committee proposes to conduct a meeting to develop or review your child’s IEP or to discuss the provision of a free appropriate public education to your child, you must receive a meeting notice. It must be provided to you in the language you speak or other kind of communication that you understand, unless it is clearly not possible to do so. You must receive a written meeting notice at least five days before the meeting unless you and the school district agree to meet within five days or in certain meetings relating to discipline procedures. If the proposed meeting time or place is not good for you, you may call the school district to ask for a change that is good for both of you.

If you are unable to attend the meeting, the district can use other ways to encourage your participation. They may call you before a meeting occurs to talk about evaluation results and ask you for information, or they may ask you to participate in the meeting by telephone.

Meeting notice must include:

1. the purpose of the meeting and the date, time, location and names and titles of the persons expected to attend the meeting.
2. a statement that you have the right to participate as a member of the Committee.
3. a statement telling you that you may bring anyone to the meeting who has knowledge or special expertise about your child.
4. a statement of your right to ask the school physician to be at the meeting of the CSE (This does not apply to parents of preschool children.) You must do this in writing at least 72 hours before the meeting.
5. a statement that you may request in writing that the additional parent member of the Committee not participate in the meeting of the Committee.
6. if the meeting is a Subcommittee meeting, a statement that you may make a written request to the full Committee if you disagree with the recommendation of a Subcommittee.
7. for students for whom a meeting will be held to consider transition services, a statement that indicates the purpose of the meeting and that the student will be invited and lists any other agencies that will be invited to send a representative.
8. for preschool students, a statement that you have the opportunity to address the Preschool Committee in writing or in person.

School district staff may have informal or unscheduled conversations about issues such as teaching methodology, lesson planning or coordinating your child’s services if those issues are not addressed on the IEP. They may also work together to prepare for the meeting. These activities are not considered “meetings” for which the school is required to send you a “meeting notice.”

Procedural Safeguards Notice

Procedural safeguards notice provides a full explanation of all your legal rights under law. The school district must make sure that the procedural safeguards notice is provided to you in the language you speak or other kind of communication that you understand, unless clearly not feasible to
do so. If necessary, the district must take steps to make sure that the notice is translated orally or by other means so that you understand the notice. The school district must keep written records that these steps have been taken.

Procedural safeguards notice is provided:
- upon initial referral for evaluation of your child.
- with each notice of a CSE or CPSE meeting.
- upon reevaluation of your child.
- when the district receives a letter from you requesting an impartial hearing.
- when a decision is made to suspend or remove your child for discipline reasons that would result in a disciplinary change in placement.

Procedural safeguards notice includes information about:
1. independent educational evaluations (page 17).
2. prior written notice (page 19).
3. notice of meetings (page 20).
4. parental consent (page 18).
5. access to educational records (page 15).
6. opportunities to present complaints to initiate due process hearings (page 30).
7. the student’s pendency (where he or she will receive services) during due process proceedings (page 29).
8. procedures for students who are subject to placement in interim alternative educational settings (page 30).
9. requirements for unilateral placement by parents of students in private schools at public expense (page 22).
10. mediation (page 24).
11. due process hearings, including requirements for sharing evaluation results and recommendations (page 25).
13. civil actions (page 29).
14. attorney’s fees (page 30).
15. State complaint procedures, including information about how to file a complaint and timelines (page 30).
16. the parents’ right to receive information upon request about getting free or low-cost legal and other services (page 26).
17. for preschool students, procedural safeguards notice will indicate that, if parents do not provide consent for initial evaluation or initial provision of special education services, no further action will be taken by the district until the parent does provide consent.
Reimbursement for Placement Made by Parents in a Private School if the District Fails to Make a Free and Appropriate Public Education Available to the Child

A school district is not required to pay for the cost of education of your child at a private school or facility if the school district has made a free and appropriate public education (FAPE) available to your child. However, if you place your child in a private school because you and the school district disagree that an appropriate program has been made available for your child, you have the right to request an impartial hearing to seek reimbursement for the private school placement.

1. If you are the parent of a child who previously received a special education program and/or services through the school district and you place your child in a private school without the consent or referral of the school district, you may be entitled to reimbursement for the cost of the private placement if you can prove at an impartial hearing or State-level or court appeal that:
   • the school district did not provide your child with a free appropriate public education in a timely manner prior to that enrollment in private school and
   • the private placement is appropriate to meet your child’s educational needs. A hearing officer or court may find that a parental placement is appropriate even if it does not meet the State standards that apply to education programs provided by the school district or the State.

2. Your reimbursement may be denied or reduced if you do not:
   • inform the school district at the most recent CSE or CPSE meeting you attend that you are rejecting the placement proposed by the school district and state your concerns and that you will be placing your child at a private school at public expense, or
   • provide the school district with written notice at least ten business days (including any holidays that occur on a business day) prior to removing your child from the public school. However, the cost of reimbursement may not be reduced or denied because you did not give this notice if you are unable to read and cannot write in English; or if providing notice would likely result in physical or serious emotional harm to your child; or if the school prevented you from providing the notice; or if you did not receive the procedural safeguards notice that tells you about this requirement, then the cost of reimbursement may not be reduced or denied because you did not give this notice.

3. If the school district gave you written notice prior to your removing your child from public school that it wants to evaluate your child, you must make your child available for the evaluation. If you refuse to make your child available, any request for tuition reimbursement may be reduced or denied.

4. If you do not inform the school district or make your child available for the evaluation, or if there are other unreasonable actions on your part, an impartial hearing officer or court may reduce or deny the reimbursement of costs of the private school for your child.
Timelines

School-Age Timelines

A. Initial Evaluation
If your child is being evaluated for the first time to decide whether he or she has a disability, the Board of Education must arrange for appropriate special education programs and services within 60 school days of receiving your consent to evaluate your child. If the recommendation is for placement in an approved in-State or out-of-State private school, then the Board of Education will arrange for such programs and services within 30 school days of the Board receipt of the recommendation from the Committee.

B. Review
If your child is a child with a disability whose special education programs and services are being reviewed, the Board of Education must arrange for appropriate special education programs and services within 60 school days of the referral for review. The referral for review means the projected date of review as noted on your child’s IEP or the date of the request for such review by you, your child’s teacher or another appropriate individual. If the recommendation is for placement in an approved in-State or out-of-State private school, then the Board of Education will arrange for such programs and services within 30 school days of the Board receipt of the recommendation from the Committee.

Preschool Timelines

A. Initial Evaluation
If your preschool child is being evaluated for the first time to decide whether he or she has a disability, the CPSE must provide a recommendation to the Board of Education within 30 school days of the date the district received your consent for evaluation.

B. Receiving Special Education Services
The Board of Education must arrange for the preschool student with a disability to receive the recommended special education services or programs starting with the July, September or January starting date of those approved programs or no later than 30 school days from the date the CPSE made its recommendation.

Note: There may be no delay in implementing a preschool or school-age student’s IEP, including any case in which the payment source for providing or paying for special education is being determined.
Due Process Rights

A. Informal discussions

If you have concerns about your child's educational program, discuss these concerns with appropriate staff at the school district. If you disagree with evaluation results or other proposed actions of the Committee, such as the recommendation, placement or implementation of the program, you should express your disagreement and dissatisfaction. By clearly sharing your concerns and the reasons for your concerns, you are making sure that the other members of the Committee understand your point of view. Try to work out differences informally with your school district as soon as they happen.

Ask for a meeting to talk in person or schedule a phone conference to discuss your concerns with (a) your child's teacher(s) and/or related service provider(s), (b) principal or assistant principal, (c) Chairperson of the CSE or CPSE or (d) Instructional Support Team. Write down what was discussed at the meeting, staff present and steps identified to resolve your concerns. If necessary, request a follow-up meeting within a reasonable amount of time to revisit your concerns and to ensure that the steps identified above were implemented as planned. If it is not possible to resolve disagreements informally, mediation is a good method to work differences out in a timely way. You also have the right to request an impartial hearing.

B. Special education mediation

Special education mediation is a voluntary process for you and the school district to work out disagreements about the recommendations of the CSE or CPSE. All school districts must offer mediation to parents. You and a person chosen by the Board of Education meet with a qualified and impartial mediator from the Community Dispute Resolution Center (CDRC) in your county who helps in reaching an agreement about the recommendation for your child.

If you decide to use mediation, you must ask for it by writing to the Board of Education (see form on page 35). If you decide not to use mediation, someone may call you from the CDRC to talk about the benefits of mediation, but this cannot deny or delay your rights to an impartial hearing. Any agreement reached by the parties is set forth in a written mediation agreement. The CSE or CPSE must immediately meet to amend your child's IEP to be consistent with the mediation agreement.

Mediation is at no cost to you or the school district.

You have the right to:

1. mediation run by a qualified and impartial mediator from a Community Dispute Resolution Center.
2. mediation held in a timely manner and at a place that is good for you and the school district.
3. have any agreements made during mediation written down. Written agreements may be presented as part of the record at an impartial hearing.
4. have discussions that occur during the mediation process be confidential and not used as evidence in any impartial hearing or civil proceedings. Parties to the mediation process may be required to sign a confidentiality pledge before starting the mediation.

5. request an impartial hearing at any time.

### Benefits of Mediation

Unlike an impartial hearing where the hearing officer makes the final determination as to what is appropriate for your child, a mediator assists you and the district to reach a mutually agreeable determination. By asking questions and discussing information with you and the school district representative, the mediator helps both parties to have a more complete understanding of each others concerns and reach an agreement about your child's special education program in a cooperative and timely manner. Of the 375 special education mediation sessions that took place in New York State during 2000-2001, 91% resulted in agreement.

The following comments were made by school district representatives and parents after participating in mediation.

**Parent/Parent Representative Comments**
- At one point I felt pressured by the school district and expressed my concern. I was told I would have as much time as needed to talk and this came true.
- I was pleased and surprised by the results. I also felt that how the mediation was explained and handled made me, as parent, feel more comfortable.
- I didn’t expect everything to go as well as it did from past experiences. But, I think everyone that has differences should try mediation.
- This is a peaceful way to resolve issues of any kind.
- The mediation process was very helpful in resolving the difficulties between the school district and the child’s services team. The district was far more sensitive to our concerns once the mediation was involved. Thank you.

**School District Representative Comments**
- It was handled calmly and professionally. It allowed all parties to “air” their concerns on neutral grounds. Results were positive and achieved in one session. Both parties were willing participants and interested in finding a solution.
- The experience was pleasant, efficient and all parties were satisfied.
- It helped resolve an issue that could not be resolved at a CSE meeting. It avoided the need for a costly impartial hearing.

### C. Impartial due process hearings

An impartial hearing is a formal proceeding in which disagreements between you and the school district are decided by an impartial hearing officer (see Section G) appointed by the Board of Education. A parent or a school district may initiate a hearing on matters relating to the identification, evaluation or educational placement of a student with a disability, or the provision of a free appropriate public education to the child.

1. Your request for an impartial hearing must be made in writing to the Board of Education.*

* See page 35 for a copy of a form that may be used to request an impartial hearing or mediation.
2. Your written request needs to:
   • describe the facts relating to your concerns
   • describe a proposed solution.
   • state your child’s name and address.
   • name the school your child attends.

3. If you do not give the information stated above, it may result in a reduction of an award of attorneys’ fees by a court. However, the school district may not deny or delay your right to an impartial hearing if you do not provide that information.

4. For three- and four-year-old children, the school district may not begin a hearing if you refuse to give consent to initial evaluation or the initial provision of special education to your child. If you do not give consent for an individual evaluation, the CPSE will implement the district’s practices and procedures to make sure that you have received and understand the request for consent for evaluation of your child but the district may not go to a hearing to obtain consent. In addition, if you do not consent to an initial evaluation, you must be notified that you can ask for an informal conference where you can ask questions about the proposed evaluation. If you do not provide consent for the initial evaluation or the initial provision of special education services, no further action will be taken by the CPSE until such consent is obtained.

5. The impartial hearing is at no cost to you. You may have to pay your own attorneys’ fees. If requested by you, the school district must provide you with information on free or low-cost legal and other relevant services. If a hearing officer requests an independent educational evaluation as part of the hearing, the cost of the evaluation must be at public expense. Also, see page 30 for information about attorneys’ fees.

6. The decision of the hearing officer will be based only on recorded information presented at the hearing and will provide the reasons and facts for the decision. The decision will be binding (final) unless you or the school district appeal to the State Review Officer.

At an impartial due process hearing, you have the right to:

1. have and be advised by an attorney and/or by individuals with special knowledge or training about the education of students with disabilities.

2. present evidence and testimony, and question, cross-examine and require the attendance of witnesses.

3. receive evidence, including evaluations and recommendations, at least five business days before the hearing (or three business days in the case of an expedited due process hearing) and to stop such information from being presented that was not exchanged between both parties on time.

4. receive, at your option, a written or electronic word-for-word record of the hearing and word-for-word findings of fact and the decision of the IHO.

5. have the hearing open to the public.

6. have your child present during the hearing.

7. have an interpreter for the deaf or an interpreter fluent in your native language (the language normally used by you), if necessary, at no cost to you.

8. have an impartial hearing conducted at a time and place that is reasonably convenient for you and your child.

9. receive an expedited due process hearing for certain disciplinary decisions.
Timelines and location of impartial hearings

1. The rotational process to select the IHO must begin immediately, but not later than two business days, when the school receives your written request for an impartial hearing.

2. The IHO must be available to initiate the hearing within 14 days.

3. The findings of fact and decision of an IHO in an impartial hearing must be issued no later than 45 calendar days after the receipt of a request for a hearing for a school-age child, or 30 calendar days for a preschool child. However, the IHO may extend the time for a specific period at the request of you or the school district. If an extension has been granted, the findings of fact and decision must be issued no later than 14 days from the date the record is closed including any post hearing submissions and the transcript is received.

4. The decision of an IHO in an expedited due process hearing for discipline purposes must be completed within 15 business days after the receipt of the request for the hearing, provided that the IHO may grant specific extensions at your or the school district’s request. The IHO must mail a copy of the written or, at your option, electronic findings of fact and the decision to the parties within five business days after the last hearing date, but in no event later than 45 calendar days after receipt of the request, without exceptions or extensions.

5. You have the right to have an impartial hearing conducted at a time and place that is reasonably convenient for you and your child.

Impartial hearing officer

An impartial hearing officer must be an individual certified by the Commissioner of Education to conduct impartial hearings. An impartial hearing officer must be selected on a rotational basis from a list maintained by the school district that includes their names and statement of qualifications. The impartial hearing officer makes sure that procedures at the hearing meet due process requirements. Impartial hearing officers cannot:

1. be employees, agents or officers of the school district or of the Board of Cooperative Educational Services (BOCES) of which your school district is a member.

2. be an employee of the State Education Department or be an employee of a public agency that has ties to the education or care of your child.

3. be employed by a school district, school or program serving students with disabilities placed by a school district Committee. An individual employed by such schools or programs may not serve as an impartial hearing officer for two years following the end of his or her employment.

4. have an interest that would make it difficult for him or her to be fair in the impartial hearing.

5. have been involved in the development of the recommendation to be reviewed.

If you have a complaint about the conduct or competence of an IHO, you may send a signed written statement and supporting documentation to the State Education Department.
D. Guardian ad litem

A guardian ad litem is someone who must be appointed by an impartial hearing officer if the hearing officer decides:

- your interests are not the same as or are in conflict with those of your child.
- the interests of your child would be best protected by someone else.

An impartial hearing officer may assign a guardian ad litem to participate fully in the impartial hearing for your child unless a surrogate parent has already been appointed. A guardian ad litem is appointed from the list of surrogate parents or is a pro bono attorney (an attorney who takes cases at no cost). In the event a guardian ad litem is assigned, the impartial hearing officer must make sure that your due process rights are protected throughout the hearing.

E. Surrogate parents

Each school district must try every reasonable way to notify the parents of the child who has been referred or is in need of special education and related services. The Board of Education must appoint a surrogate parent to speak for the child from the list of surrogate parents kept by the Board if:

- the school district, after reasonable efforts, cannot find the parent.
- the child's parents or guardian are not known.
- the child is a ward of the State.

The person selected as a surrogate parent:

- can represent (speak for) the child in all matters about the identification, evaluation, educational placement and the provision of a free appropriate public education to the child.
- must have the knowledge and skills to represent (speak for) the child.
- cannot have any interests which conflict with the interests of the child he or she represents.
- cannot be an officer, agent or employee of the school district, the State Education Department or the agency which is involved in the education or care of the child.
- may be an employee of a nonpublic agency that only provides non-educational care for the child.
- may be the foster parent of the child who meets the above qualifications. A foster parent does not have to be on a list approved by the Board of Education.

The person is not an employee of the agency just because he or she is paid by the agency to serve as a surrogate parent.

F. State-Level Appeal of Impartial Hearing Officer Decisions

The decision made by the impartial hearing officer is final (must be followed by you and the school district) unless you or the school district ask for a review of the decision of the impartial hearing officer (called an appeal) by the State Review Officer. An appeal must be in writing and be received by the State Review Officer within 30 calendar days after you and the school district receive the decision of the impartial hearing officer. Procedures and timelines for submitting an appeal are specific and must be followed exactly to avoid delay or dismissal. Parents may seek the help of an attorney or advocate to file an appeal.
The State Review Officer must:

1. make sure that steps taken at the hearing agree with due process requirements.
2. obtain additional spoken testimony or written evidence, if necessary.
3. direct that spoken argument be heard if the State Review Officer decides that such argument is necessary. If a hearing is held, all the parent rights listed under impartial hearings continue. A review involving spoken testimony and/or written evidence (at the discretion of the State Review Officer) must be held at a time and place that is reasonably convenient to the involved parties.
4. make an independent decision after a complete review of the hearing record.
5. make a final decision within 30 calendar days after receiving the request for a review. The State Review Officer may extend the time beyond the 30 days at the request of you or the school district. The extension must be for a specific time. The reason for the extension must be included in the record.
6. mail copies of the written or, at your option, electronic findings of fact and decision to you or your attorney and the Board of Education within the 30-day period.

G. Court Appeal of State Review Officer Decision

The decision of the State Review Officer is final unless either you or the school district seek review of the State Review Officer’s decision in either State Supreme Court or Federal District Courts within four months from the date of the State Review officer’s decision.

H. Pendency: The student’s placement during due process hearings.

During any hearing or appeal, your child will remain in his or her current educational placement. This is sometimes referred to as “pendency”, “stay-put” or “status quo.”

1. Preschool child
   
   Your preschool child will stay in his or her current placement during any hearing or appeal, unless you and the school district agree in writing to other arrangements.

   A child who has received early intervention services and is now of preschool age may, during hearings and appeals, receive special education in the same program as the early intervention program if that program is also an approved preschool program.

   If your preschool child is currently not receiving special education services and programs, he or she may, during any hearings or appeals, receive special education services and programs if you and the school district agree.

2. School-age child

   During any hearing or appeal, your school-age child will stay in the school placement he or she is in now, unless you and the school district agree in writing to other arrangements.

   If the disagreement involves initial admission to public school, you have the right to have your school-age child placed in a public school program with your consent until all proceedings are over.

   If the due process proceeding concerns consent for an initial evaluation, your child will not be evaluated while the proceeding is pending.

   A child who received preschool special education services and is now school-age may, during hearings and appeals, remain in the same program as the preschool program if that program also has an approved school-age special education program.
3. Court Appeal of State Review Officer Decision
   If you or the school district is appealing a decision of a State Review Officer to a court, pendency is as follows:
   - If a State Review Officer issues a placement decision that agrees with the parents, pendency during any subsequent appeal to a court is the placement decided by the State Review Officer.
   - If the State Review Officer issues a placement decision that agrees with the school district, pendency during any subsequent appeal to a court is your child’s current educational placement.

4. Interim alternative educational setting (IAES) for discipline purposes
   If your child is receiving services in an IAES for discipline purposes, he or she must remain in that IAES until an impartial hearing officer makes a determination about placement or until the end of the time period of the removal (but not more than 45 calendar days), whichever occurs first, unless you and the school district otherwise agree.
   - However, if the Committee proposes to change the placement at the end of the IAES and you challenge the proposed change in placement, after the term of the IAES expires, pendency for your child will be the current educational placement (placement prior to removal to the IAES).
   - A hearing officer may place your child in an IAES again because the school district believes that it is dangerous for the student to stay in his or her current educational placement.

I. Attorneys’ fees
   A court may award reasonable attorneys’ fees to the parents or guardian of a child with a disability if they are the party who wins the hearing.
   Attorneys’ fees may be lowered if you unreasonably delay an agreement or a decision in the case; if the fees, time spent or services of your attorney exceed reasonable rates; or if you failed to provide the information required (on the sample form on page 35) in your request for a hearing. However, attorneys’ fees will not be reduced if a court finds that the State or school district unreasonably delayed the final resolution of the action or proceeding or there was a violation of your child’s due process rights. Attorneys’ fees may not be awarded:
   - relating to any meeting of the CSE or CPSE unless the meeting is held as a result of an administrative proceeding or court action.
   - for mediation that is conducted prior to the filing of a request for an impartial hearing.
   - if a written offer of settlement is made by the school district within ten calendar days prior to the proceeding, you do not accept the offer within ten calendar days and the court or hearing officer finds that the decision is not more favorable to the parents than the offer of settlement.

J. Opportunity to present complaints
   You have the right to submit a written complaint to the New York State Education Department if you believe that your school district has violated procedures under State or Federal special education laws and regulations. Your complaint must include a statement that the school district has violated special education laws or regulations and include the facts on which you base your statement. The alleged violation must have occurred not more than one year prior to the date of the complaint:
• unless a longer period is necessary because the alleged violation is continuing; or
• the complaint is requesting compensation services. This only applies to alleged violations that occurred not more than three years prior to the date of the written complaint.

You must send the original signed written complaint to:

Coordinator, Statewide Special Education Quality Assurance
Office of Vocational and Educational Services for Individuals with Disabilities
One Commerce Plaza, Room 1624
Albany, New York, 12234

You will receive a letter stating that your complaint has been received and telling you about your right to submit additional information about the complaint either orally or in writing.

Your complaint will be investigated. A determination must be made within 60 calendar days of when your complaint was received unless exceptional circumstances exist with respect to a specific complaint. You will receive a written, final decision that addresses each claim you raise and contains the findings of fact, and the reasons for the final decision. Any part of the complaint that is currently being addressed in an impartial hearing cannot be investigated.
Disciplinary Procedures

The procedures for the discipline of students with disabilities must be in accordance with section 3214 of the Education Law and Part 201 of the Regulations of the Commissioner of Education. While the school has the authority to suspend or remove your child for violating the school's code of conduct, you and your child have certain rights throughout the process.

You have the right:

1. to be notified immediately by telephone, if possible, and to receive written notice within 24 hours of a proposed suspension of five school days or less. The notice should describe the incident, proposed suspension and your child's rights. You also have the right to request an informal conference with the school principal prior to the suspension unless your child's presence in school poses a danger.

2. to receive written notice of your opportunity for a superintendent’s hearing, if the suspension is for more than five consecutive school days, which describes your child's rights to counsel and to question and present witnesses.

3. for your child to receive alternative instruction during the first ten days of any suspension or removal to the same extent as nondisabled students, if your child is of compulsory school age.

4. for your child to receive education services necessary to enable your child to progress in the general education curriculum and appropriately advance toward achieving his or her IEP goals if your child is suspended or removed for more than ten school days in a school year.

5. for your child also to have services to address the behavior that resulted in the disciplinary action if your child is removed to an interim alternative educational setting.

6. to have the CSE develop or review and implement a behavioral intervention plan for your child that is based on the results of a functional behavioral assessment, if your child is suspended or removed for more than ten school days in a school year.

7. to a CSE meeting to determine whether your child's behavior which led to the disciplinary action is related to his or her disability (manifestation determination) when the suspension or removals results in your child being suspended or removed for more than ten school days in a school year (disciplinary change in placement).

8. for your child not to be suspended or removed for behaviors that are determined to be related to your child's disability, except for suspensions or removals ten school days or less in a school year and for removals to interim alternative educational settings.

9. to challenge, in an expedited due process hearing before an impartial hearing officer, the decision of the CSE regarding the relationship between your child's behavior that resulted in a disciplinary action and his or her disability (manifestation determination).

10. to challenge, in an expedited due process hearing before an impartial hearing officer, any placement decision related to discipline.

If you have additional questions about disciplinary procedures, you can contact your Regional Associate at VESID's Special Education Quality Assurance Regional Office. Those offices are listed on page 40.
The information in this Guide was taken from the following Federal and State laws and regulations:

- Individuals with Disabilities Education Act (IDEA)
- Family Educational Rights and Privacy Act of 1974 (FERPA/ Buckley Amendment)
- Part 300 of the Code of Federal Regulations
- Article 89 and Section 3214 of the New York State Education Law
- Parts 200 and 201 Regulations of the Commissioner of Education

You should refer to these laws and regulations for specific rules and requirements. In addition to the teachers and administrators in your school district, many other people can assist you in understanding the information in this Guide. These include individuals at your local Special Education Training and Resource Center, Parent Centers and Networks and the Quality Assurance Regional Office of Vocational and Educational Services for Individuals with Disabilities of the New York State Education Department. Information on how to contact these individuals, including website addresses, is listed on pages 40-44.
Federal law requires that a parent or attorney representing a child provide notice to the school district if the parents have a disagreement regarding the referral, evaluation, or placement of their child or regarding the provision of special education services. (This notice will remain confidential.) This form has been developed to assist you in describing your disagreement and accessing the due process procedures to which you are entitled. Please complete the entire form and return it to your school district. Failure to do so may result in it being returned for additional information. According to Federal law, failure to provide information may result in a reduction in the award of any attorneys’ fees.

Student’s Name _________________________________ Date of Birth: __________________________

Parent or Legal Guardian: ________________________________________________________________

Legal Residence:

Street _________________________________________________________________________

City or Town ______________________  Zip Code ___________________________________

Telephone: (______) _____________________________________________________________

Current School: ________________________________________________________________________

Address: Street ________________________________________________________________________

City or Town __________________________________________________________________________

Zip Code______________________________________________________________________________

School District of attendance, if different from district of residence: __________________________________________________________________________

Fully describe the nature of the problem including all specific facts relating to the disagreement (Attach additional pages or documents as necessary):

_____________________________________________________________________________________

_____________________________________________________________________________________
State your proposed solution to the problem or the reason why you are unable to suggest a solution at this time. (Attach additional pages or documents as necessary):

_____________________________________________________________________________________
_____________________________________________________________________________________
_____________________________________________________________________________________
_____________________________________________________________________________________

Upon receipt of this form, you will be contacted to establish a mutually agreeable time to participate in mediation with an outside mediator and representative(s) of the district to attempt to resolve this disagreement. If mediation is unsuccessful, an impartial hearing will be conducted unless you inform the district in writing that you do not wish to proceed with a hearing. Participation in mediation will not delay or preclude your right to a due process hearing.

If you do not wish to attempt to resolve this problem through mediation prior to a hearing, please check the box below:

☐ I do not wish to participate in mediation and request that the district schedule an impartial hearing at this time. (Please note: You may be requested to participate in a meeting to discuss the benefits of mediation.)

Name of Person Completing this Form:

Signature:__________________________________ Date: _____________________________________

Relationship to Student: ☐ Parent ☐ Legal Guardian
☐ Surrogate Parent ☐ Attorney

Date of Receipt of Form:

Return this form to: ________________________________ (To be completed by school district)
Members of Committees

A Committee on Special Education includes:

- Parent(s) of the student
- Regular education teacher of the student whenever the student is or may be participating in the regular education environment
- Special education teacher of the student, or if appropriate, special education provider of the student
- School district representative who is qualified to provide or supervise special education and is knowledgeable about the general curriculum and the availability of resources of the school district (This person may also be the special education teacher/provider or school psychologist.)
- An individual who understands and can talk about the evaluation results and how these results affect instruction (This person may also be the special education teacher/provider, regular education teacher, school psychologist, school district representative or someone that the school district determines has knowledge or special expertise regarding the student.)
- School psychologist
- School physician (upon request)
- Parent member (unless the parent requests that the parent member not participate)
- Other people that have knowledge or special expertise regarding the student, including related services personnel as appropriate (as requested by the parent or school district)
- The student, if appropriate

A Subcommittee on Special Education includes:

- Parent(s) of the student
- Regular education teacher of the student whenever the student is or may be participating in the regular education environment
- Special education teacher of the student or, if appropriate, special education provider of the student
- School district representative who is qualified to provide, administer or supervise special education and is knowledgeable about the general curriculum and the availability of resources of the school district (This person may also be the special education teacher/provider or school psychologist.)
- An individual who understands and can talk about the evaluation results and how these results affect instruction (This person may also be the special education teacher/provider, regular education teacher, school psychologist or school district representative.)
- School psychologist (under certain circumstances)
- Other people that have knowledge or special expertise regarding the student, including related services personnel as appropriate (as requested by the parent or school district)
- The student, if appropriate
A Committee on Preschool Special Education includes:

- Parent(s) of the student
- Regular education teacher of the child whenever the child is or may be participating in the regular education environment
- Special education teacher of the child or, if appropriate, special education provider of the child
- School district representative who is qualified to provide or supervise special education and is knowledgeable about the general curriculum and the availability of preschool special education programs and services and other resources of the school district and the municipality (This person is the Chairperson of the Committee.)
- An individual who understands and can talk about the evaluation results and how these results effect instruction (This person may also be the special education teacher/provider, regular education teacher, school psychologist, school district representative or someone that the school district determines has knowledge or special expertise regarding the student.)
- Parent member (unless the parent requests that the parent member not participate.)
- A licensed or certified professional from the Department of Health’s Early Intervention Program (for a child in transition from the Early Intervention Program.)
- Other people that have knowledge or special expertise regarding the child, including related services personnel as appropriate (as requested by the parent or school district.)
- A county representative (A certified or licensed preschool representative from the municipality must be notified of scheduled meetings; however the CPSE meeting can be held whether or not the municipal representative attends.)
This Guide, other publications of interest, answers to frequently asked questions and other resources are available on the Internet at the Office of Vocational and Educational Services for Individuals with Disabilities (VESID) Special Education website, at http://www.vesid.nysed.gov/specialed. This site also links parents to a variety of State and federal resources. You can access the Internet from a computer at home or at your local library.

You may contact your VESID Special Education Regional Associate if you would like additional information or if you have questions about:

• the information in this Guide;
• the special education process;
• your child’s education program; or
• your legal rights as a parent.

The phone numbers and locations of the five Special Education Quality Assurance Offices are listed on the next page. You should ask to speak to the Regional Associate responsible for your school district.
Vocational and Educational Services for Individuals with Disabilities
(SVESID) Special Education Quality Assurance

Regional Offices

Rebecca H. Cort, Statewide Special Education
Quality Assurance Coordinator
(718) 722-4544

Daniel H. Johnson, Upstate Regional Coordinator (518) 473-1185
Patricia Shubert, New York City Regional Coordinator (718) 722-4544

The VESID Special Education Regional Offices are responsible for monitoring special education services through a collaborative Quality Assurance system and providing technical assistance to schools and residents of their regions. To locate the Special Education Quality Assurance Office nearest you, refer to VESID's website, [http://www.vesid.nysed.gov/specialed qualité/qaooffices.htm](http://www.vesid.nysed.gov/specialedquality/qaooffices.htm) for a map of New York State by BOCES and New York City Supervisory Region.

<table>
<thead>
<tr>
<th>Region</th>
<th>Office Name</th>
<th>Address</th>
<th>City</th>
<th>Phone</th>
<th>Fax</th>
</tr>
</thead>
<tbody>
<tr>
<td>Eastern Regional Office</td>
<td>NYS Education Department</td>
<td>Special Education Quality Assurance</td>
<td>One Commerce Plaza, Room 1623</td>
<td>(518) 486-6366</td>
<td>(518) 486-7693 (fax)</td>
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<td></td>
<td></td>
<td></td>
<td>Albany, NY 12234</td>
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<tr>
<td>Hudson Valley Regional Office</td>
<td>NYS Education Department</td>
<td>Special Education Quality Assurance</td>
<td>1950 Edgewater Street</td>
<td>(914) 245-0010</td>
<td>(914) 245-2952 (fax)</td>
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<td></td>
<td>Yorktown Heights, NY 10598</td>
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<tr>
<td>Central Regional Office</td>
<td>NYS Education Department</td>
<td>Special Education Quality Assurance</td>
<td>State Tower Building</td>
<td>(315) 471-4796</td>
<td>(315) 471-4795 (fax)</td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td>109 Warren Street, Suite 304</td>
<td></td>
<td></td>
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<tr>
<td></td>
<td>NYS Education Department</td>
<td>Special Education Quality Assurance</td>
<td>2A Richmond Avenue</td>
<td>(585) 344-2112 Ext. 420</td>
<td>(585) 343-2660 (fax)</td>
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<tr>
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<td></td>
<td></td>
<td>Batavia, NY 14020</td>
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<tr>
<td>New York City Office</td>
<td>NYS Education Department</td>
<td>Special Education Quality Assurance</td>
<td>55 Hanson Place, Room 545</td>
<td>(718) 722-4544</td>
<td>(718) 722-2032 (fax)</td>
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<td></td>
<td></td>
<td></td>
<td>Brooklyn, NY 11217-1580</td>
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<tr>
<td>Western Regional Office</td>
<td>NYS Education Department</td>
<td>Special Education Quality Assurance</td>
<td>2A Richmond Avenue</td>
<td>(585) 344-2112 Ext. 420</td>
<td>(585) 343-2660 (fax)</td>
</tr>
<tr>
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<td></td>
<td></td>
<td>Batavia, NY 14020</td>
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40
Parent Centers

Parent Training and Information Centers (PTIC), Community Parent Resource Centers (CPRC), and Parent Centers are funded by State and Federal grants. These centers provide workshops on parent rights, necessary services, advocacy and other relevant presentations for parents of children with disabilities. Call them for information and/or assistance.

**PARENT TO PARENT NYS**
500 Balltown Road
Schenectady, NY 12304
(518) 381-4350
1-800-305-8817
FAX: (518) 382-1959
e-mail: info@parenttoparentnys.org
website: www.parenttoparent.org
(A statewide organization, based in Schenectady, but serving all of New York State)

**ADVOCATES FOR CHILDREN OF NEW YORK, INC.**
151 West 30th Street, 5th Floor
New York, NY 10001
(212) 947-9779
FAX: (212) 947-9790
(Serving the five boroughs of New York City)

**THE ADOVOCACY CENTER**
277 Alexander Street, Suite 500
Rochester, New York 14607
(585) 546-1700
1-800-650-4967 (NY only)
Spanish: (585) 797-0032
FAX (585) 546-7069
e-mail: advocacy@frontiernet.net
e-mail: www.advocacycenter.com
(Serving New York State, except for New York City)

**RESOURCES FOR CHILDREN WITH SPECIAL NEEDS, INC.**
200 Park Avenue South, Suite 816
New York, NY 10003
(212) 677-4650
FAX: (212) 254-4070
(Serving New York City)

**SINERGIA, INC.**
Metropolitan Parent Center
15 West 65th Street, 6th Floor
New York, NY 10023
(212) 496-1300
FAX: (212) 496-5608
(Serving New York City)

**UNITED WE STAND OF NEW YORK**
728 Driggs Avenue
Brooklyn, NY 11211
(718) 302-4313
FAX: (718) 302-4315
e-mail: uwsofny@aol.com

**PARENT TO PARENT NEW YORK, INC.**
1050 Forest Hill Road
Staten Island, NY 10314
(718) 494-5122
FAX: (718) 494-0837
(Serving New York City)

**LONG ISLAND PARENT CENTER**
Kellum Street Learning Center
887 Kellum St.
Lindenhurst, NY 11757
(631) 884-1848
FAX: (631) 884-1830

**PARENT CENTER OF WESTERN NEW YORK**
Parent Network of WNY at the Wilson Parent Center
1000 Main St.
Buffalo, NY 14202
(716) 332-4173
FAX: (716) 886-0221
website: www.expage.com/parentnetworkwny
Other Resources

Early Childhood Direction Centers

The network of Early Childhood Direction Centers (ECDCs), administered by the New York State Education Department, is a resource for professionals and parents of children with disabilities, birth through five years of age. ECDCs provide information about programs and services available in the community and referral assistance in accessing these services. For information about the ECDC in your region, refer to VESID’s website http://www.vesid.nysed.gov/lsn/home.html or call (518) 486-7462.

Independent Living Centers

Independent Living Centers are private, community-based programs which provide a variety of services to people with disabilities. These nonresidential, nonmedical service centers provide education and awareness activities within their communities to break down barriers, allowing people with disabilities to participate fully in community life. Services provided by centers include: peer counseling; information and referral; advocacy; housing assistance; transportation; services referral (interpreters, readers, attendants); independent living skill counseling and training; architectural barrier consultation; equipment maintenance; repair and loan; and TTY relay. For information about the Independent Living Center in your region, refer to VESID’s website http://www.vesid.nysed.gov/lsn/home.html or call (518) 474-2925.

Special Education Training and Resource Centers (SETRC)

The SETRC network, administered by VESID, provides local information, training and resources related to the education of students with disabilities. SETRC training specialists provide parents, school district staff and administrators, agency representatives and other interested individuals with resources, consultation and training programs based on local needs and statewide goals. For information about the SETRC office in your region, refer to VESID’s website http://www.vesid.nysed.gov/lsn/home.html or call (518) 486-7462.

Transition Coordination Sites

Regional Transition Coordination Sites (TCS) assist local communities in implementing transition planning and services. They coordinate existing resources within a geographic area to provide information, training and technical assistance to local school districts, families, students and community agencies. They also assist at the local and community levels to expand services to enhance the transition of students with disabilities from school to postsecondary educational opportunities, adult vocational rehabilitation services and employment. For information about the TCS in your region, refer to VESID’s website http://www.vesid.nysed.gov/lsn/home.html or call (518) 474-7566.

VESID Vocational Rehabilitation Regional Offices

The VESID Vocational Rehabilitation Regional Offices provide services to individuals with disabilities to prepare them for employment. Services include: physical and/or psychological examinations; vocational evaluation; guidance and counseling; medical services (to improve ability to work); job and work adjustment training; meal allowances, books, tools and transportation for on-the-job support; other goods and services needed to obtain a job; job coaching; supported employment services; training in job seeking; job placement services and follow-up services. For information about the Vocational Rehabilitation Office in your region, refer to VESID’s website http://www.vesid.nysed.gov or call 1-800-222-JOBS (1-800-222-5627).
Other Agency Resources

Commission for the Blind and Visually Handicapped

Located within the Office of Children and Family Services, CBVH is responsible for the administration of programs and services to legally blind individuals to enhance independence and facilitate opportunities to participate in the community. CBVH provides a range of services for individuals who are legally blind through the independent living and vocational rehabilitation provisions of the Federal Rehabilitation Act, as well as through programs serving children and older individuals who are blind. For information about CBVH, call 1-866-871-3000 (TTY: 1-866-871-6000).

Commissioner for Quality Care

The Commission on Quality of Care’s Advocacy Services Bureau coordinates a statewide protection and advocacy program for people with disabilities and their families. The Bureau offers training programs to help parents understand special education laws and regulations. These programs are co-sponsored by local groups. For information about the Advocacy Services Bureau, call (518) 381-7098 (collect) or contact the website at cathm@cqc.state.ny.us.

Coordinated Children Services Initiative

The Coordinated Children Services Initiative (CCSI) is a multi-agency initiative that assists localities in providing children with emotional and behavioral disabilities at risk of residential placement with services in their homes, schools and communities. The goal of CCSI is to reduce residential placements by developing a local infrastructure that brings together child serving systems to provide a comprehensive and integrated system of care that supports families in staying together. For more information contact VESID at (518) 473-9307.

Office of Advocate for Persons with Disabilities

The Office of Advocate for Persons with Disabilities (OAPwD) is a systems advocacy agency for people with disabilities. Its primary mission is to ensure that people with disabilities have every opportunity to be productive and participating citizens through: full access to emerging technology; access to up-to-date, comprehensive information on and referral to programs and services available to people with disabilities and their families; and implementation of progressive legislation protecting the equal rights of people with disabilities. For information about OAPwD, call (800) 522-4369 or (518) 473-6005, (voice, TTY and Spanish call (518) 473-4129 (within NYS), (518) 474-5567 (outside NYS)), electronic BBS call (800) 943-2323 or refer to the OAPwD website at www.advoc4disabled.state.ny.us.

Office of Mental Health

The Office of Mental Health (OMH) is responsible for developing plans, programs and services for the care, treatment, rehabilitation, education and training of individuals with mental illness. The Office provides direct services at nineteen adult, six children’s and three forensic psychiatric centers and provides fund allocation and certification of non-State-operated mental health programs. For more information contact the Bureau of Children and Family Services at (518) 474-8394 or visit the OMH web site at http://www.omh.state.ny.us/.

Office of Mental Retardation and Developmental Disabilities

The Office of Mental Retardation and Developmental Disabilities (OMRDD) operates 13 Developmental Disabilities Services Offices (DDSOs) responsible for providing care, treatment, habilitation and rehabilitation services to individuals with mental retardation and developmental disabilities. In partnership with consumers, families, staff, private providers and local governments, the DDSOs provide person-centered assistance to improve the quality of life of individuals and their families through the provision of housing, employment and family support services. For more information contact (518) 474-9689 or visit the OMRDD web site at http://www.omr.state.ny.us/.
Office of Children and Family Services

The Office of Children and Family Services (OCFS) provides operational support and policy direction to local social services districts and youth bureaus across the State and is responsible for the operation of 48 statewide residential and day placement facilities for youth. Programs and services provided through OCFS include child and adult protective, child welfare, domestic violence, pregnancy prevention; family services, youth development and delinquency prevention; juvenile justice; and after care programs. For more information contact (518) 473-7793 or visit the OCFS website at http://www.dfa.state.ny.us/.

Office of Alcoholism and Substance Abuse Services

The Office of Alcoholism and Substance Abuse Services (OASAS) administers a comprehensive program of prevention, intervention and treatment services for persons addicted to alcohol and other drugs. OASAS plans, develops and regulates the State’s system of alcoholism and substance abuse treatment agencies; operates 13 Alcoholism Treatment Centers; licenses and regulates local, community-based providers of inpatient, outpatient and residential services; and monitors programs to ensure quality of care and compliance with State and national standards. For more information contact (518) 473-3460 or visit the OASAS web site at http://www.oasas.state.ny.us/.
Index

Annual Review ...............................................................................................................................12
Attorneys’ Fees ..............................................................................................................................30
Court Appeals ..............................................................................................................................29
Committee on Preschool Special Education ...............................................................................3, 38
Committee on Special Education ...............................................................................................3, 37
Complaints ..................................................................................................................................30
Consent .........................................................................................................................................18
Disabilities ....................................................................................................................................6
Disciplinary Procedures ..................................................................................................................32
Due Process Rights ......................................................................................................................24
Educational Records ....................................................................................................................15
Eligibility ........................................................................................................................................6
Evaluation ......................................................................................................................................4, 17
Guardian ad litem .........................................................................................................................28
Impartial Hearings .......................................................................................................................25
Impartial Hearing Officer ...........................................................................................................27
Interim Alternative Educational Setting ....................................................................................30, 32
Independent Educational Evaluation ..........................................................................................17
Individualized Education Program (IEP) .....................................................................................8
Individuals with Disabilities Education Act ...............................................................................33
Least Restrictive Environment .................................................................................................11
Manifestation Determination .................................................................................................32
Mediation ......................................................................................................................................24
Notice ..........................................................................................................................................19
Parent Centers ...............................................................................................................................41
Pendency .......................................................................................................................................29
Planning Ahead ..........................................................................................................................8, 9
Reevaluation ...............................................................................................................................12