

TRS-ActiveCare Primary(+) & Blue Essentials HMO Plans

Primary Care Physician (PCP) Code

One of the ways to most effectively manage your health is through a personal relationship with a Primary Care Physician (PCP). If you are enrolling for the first time in the TRS-ActiveCare Primary, Primary+, or Blue Essential (South & West Tx) HMO plans you will be required to have a PCP on file for yourself and your covered family members before seeking medical coverage. If you are currently enrolled in one of these plans, your current PCP is displayed here.

If you are currently in the Blue Essentials HMO plan you will need to elect a new PCP if electing the TRS-ActiveCare Primary or Primary+ plan. Or, if you are currently in the TRS-ActiveCare Primary or Primary+ plan you will need to elect a new PCP under the Blue Essentials HMO plan.

Members currently enrolled in a TRS-ActiveCare Primary, Primary+ plan, or Blue Essentials (South & West) HMO plan

Your Current PCP within **THEbenefitsHUB** is listed here for reference.

The primary care provider (PCP) listed reflects your selections as of May 10, 2021. For real time PCP information please login to Blue Access for Members (BAM) to view your current PCP. If this PCP is correct, then no action is needed. If you need to change your PCP, please contact a BCBSTX Personal Health Guide at the number on the back of your ID Card or you may complete the update online through BAM.

If you would like to view who your pre-selected PCP is, please follow the instructions below:

- Copy the ten-digit PIN within the Primary Care Provider (PCP) Code field.
- [CLICK HERE](#) to view the TRS Provider Lookup by PIN website.
- Paste the **10 CHARACTER PCP #** in the Input Provider PIN field.
- Once entered, your PCP's information will display below the Provider PIN field.

NEW ELECTIONS ONLY: Selecting a PCP

If you do not accept this PCP, you may choose another participating PCP by following the instructions below:

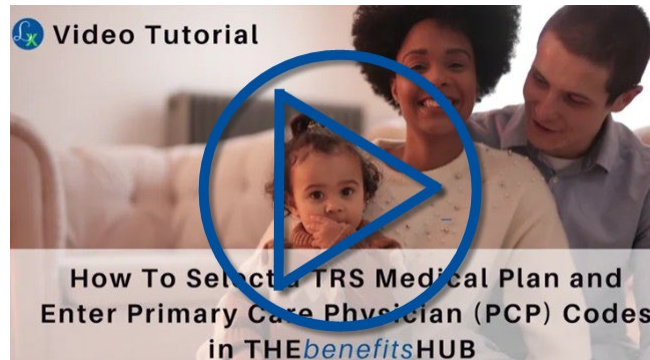
- Click on the Provider Website link below to view the provider search website.
 - [TRS ActiveCare Primary Plan](#)
 - [TRS ActiveCare Primary+ Plan](#)
 - [West Texas Blue Essentials HMO Plan](#)
 - [South Texas Blue Essentials HMO Plan](#)
- Search by the **doctor** in the desired **Zip Code**.
- Select the "View Profile" button for your doctor of choice
- Then find the **10 CHARACTER PCP #** for your physician.
- Copy and paste the ten-digit number into the Primary Care Provider (PCP) Code field.
- Repeat the steps above as needed for all dependents.

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Please note: the ActiveCare HD and ActiveCare 2 plan options do not require a Primary Care Physician (PCP) selection. You can search for available providers by clicking on the Provider Website link below.

- [TRS ActiveCare HD](#)

- [TRS ActiveCare 2](#)



Changing Your Current PCP During and After Enrollment

If you need to change your PCP after your enrollment is complete, you have two options:

Option 1

- Contact TRS-ActiveCare customer service at:
 - TRS ActiveCare Primary & Primary+ Plans: **866-355-5999**
 - West & South Texas Blue Essentials HMO Plan: **888-378-1633**

Option 2

- Go to:
 - TRS ActiveCare Primary & Primary+ Plans: www.bcbstx.com/trsactivecare
 - West & South Texas Blue Essentials HMO Plan: <https://www.bcbstx.com/trshmo/>
- Log in to Blue Access for Members
- Click on the Doctors and Hospitals tab
- Click Change Primary Care Physician (Provider)
- Use the drop-down menu to choose the reason for your change and then click on PCP request change
- Search for a new PCP by name, specialty, location, or all
- Click on the circle next to the name of the PCP you chose

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TRS ActiveCare Primary & Primary+ Plan Card Example

Luis C Palacios, MD

PCP ID: H08KJ55701

LOCATION

9255 Dallas Parkway Suite 120, Frisco, TX 75033

[Get directions](#)

CONTACT INFORMATION

Phone: 469-518-5580

✓ Accepting New Patients

West & South Texas Blue Essentials HMO Plan Card Example

Provider Highlights

Steven B Dobberfuhl, MD

PCP ID: H08001K201

LOCATION

7201 Manchaca Rd Ste B, Austin, TX 78745

[Get directions](#)

CONTACT INFORMATION

Phone: 512-443-3577