

Patron Complaints

General Statement of Policy

Fargo Public Schools welcomes the advice of parents and citizens on ways in which school services to students can be improved. The District expects employees to offer prompt, considerate and consistent treatment of all citizen concerns.

Individual Board of Education members have no authority to resolve complaints and the Board, as a whole, believes that patron complaints should be resolved at the lowest level of authority possible. Therefore, whenever a complaint is made to an individual Board member or the Board as a whole, it will be referred to school administration for investigation at the lowest level of authority possible. Administration will review the complaint and also refer the complaint to the lowest level of authority possible.

Reporting Procedure

- Concerns relating to an individual classroom should first be brought to the attention of the teacher involved.
- Concerns relating to a particular school should be brought to the attention of the building principal.
- Concerns involving special areas such as transportation, food service, special education, etc. should be brought to the attention of the administrator who has responsibility for that program.
- Concerns relating to discrimination, harassment and violence will be handled in compliance with AP 4060/5060/6060.
- Concerns relating to District sponsored student activities and organizations shall be handled in compliance with AP 4513 – Public Concerns About Co-Curricular Programs.
- Concerns relating to staff-student relations shall be handled in compliance with AP 5256 – Staff-Student Relations.
- Concerns relating to bullying will be handled in compliance with AP 6061 – Anti-Bullying Policy.
- Concerns relating to hazing will be handled in compliance with AP 6334 – Hazing Policy.
- Concerns relating to Title IX will be handled in compliance with AP 4060/5060/6060 Nondiscrimination and Anti-Harassment Policy.
- Concerns regarding a federal Title program will be handled in compliance with AP 5052/6052 – Dispute Resolution Policy.

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