

## Powerwashing

Powerwashing a chromebook **resets the device back**. Any data on the device will be lost, so you should back up this data. Your apps, extensions, and other Google Account data will remain safe. It is recommended to powerwash any new device you receive as well as checking the OS.

1. Make sure you're signed out and at the login screen. Press SHIFT-CTL-ALT-R together.
2. The screen should have a Restart button. Select to begin the process.
3. Select Powerwash button on the next screen. Follow the prompts.
4. You will be prompted to Get Started and select a network -DVUSDMobile. Do not select Guest. It's slower than the DVUSDMobile.
5. Select the Accept and continue button for the Enterprise enrollment to begin.
6. Once complete, select Done.
7. You're ready to login to your device!

**Special note:** if an Enrollment error happens, you may Retry. If the error continues, click the Enroll Manually button and enter **FULL** email address (xxx123@learner.dvUSD.org) to complete the process.