

Policy Type: Operational Expectations**Treatment of Community Stakeholders**

The Superintendent shall maintain an organizational culture that treats parents/guardians and citizens with respect, dignity and courtesy.

The Superintendent will:

1. Protect confidential information.
2. Effectively handle formal complaints.
3. Create and maintain organizational commitment to:
 - a. Individual differences of opinion
 - b. Including people in decisions that affect them
 - c. Open and honest communication at all levels
 - d. Open, responsive and welcoming conditions throughout the district.

Adopted: June 14, 2021

Revised: August 23, 2021

September 13, 2021

Monitoring Method: Internal Report

Monitoring Frequency: Annually