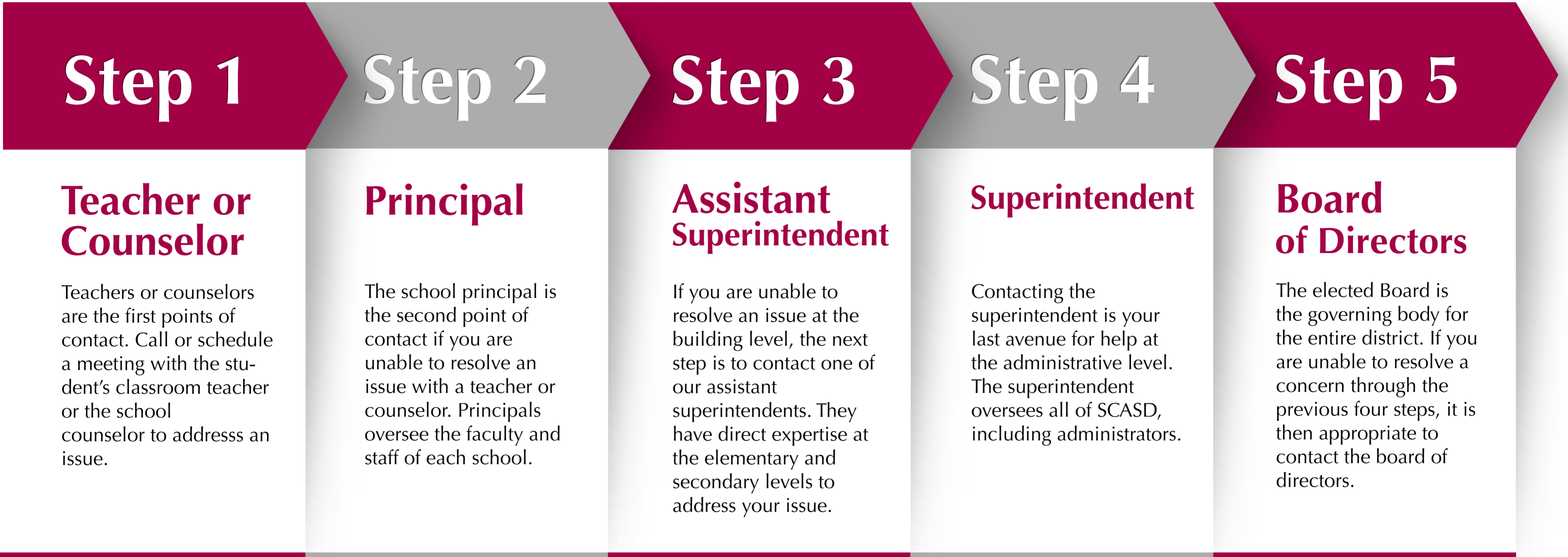


Resolving a concern



TO ADDRESS AN ISSUE, FOLLOW THE STEPS BELOW IN ORDER



Board Policy 906 — Community

The flow chart above is derived from the policy manual approved by the SCASD Board of Directors. It states: At times, a parent or other school district resident may become sufficiently concerned over a situation in the schools and seek to have a change made or to have some corrective action taken. In such cases, the complainant is encouraged to share such concerns with the appropriate school personnel. The Board believes: (1) that complaints are best resolved on a person-to-person basis as close to the origin of the problem as possible; and (2) that all employees should be given every opportunity to consider the issues and attempt to resolve a problem within the parameters of district policies and procedures prior to involvement by the Board.

The full policy is available at www.scasd.org/policies

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