



HOW TO GET YOUR HELMET/SHOULDER PADS RECONDITIONED AND RECERTIFIED BY RIDDELL

*ANNUAL RECONDITIONING AND RECERTIFICATION
IS REQUIRED FOR EVERY HELMET*

- **1. CALL RIDDELL AT 1-888-681-1717** OUR CONSUMER SERVICES TEAM WILL HELP YOU INITIATE THE RECONDITIONING AND RECERTIFICATION PROCESS.
- **2. SEND US YOUR HELMET** RIDDELL WILL EMAIL YOU AN EVALUATION FORM ALONG WITH A PREPAID SHIPPING LABEL.
- **3. INSPECTION** WE WILL EVALUATE YOUR HELMET AND CALL YOU WITH AN EXACT PRICE BEFORE ANY WORK IS DONE.
- **4. RECONDITIONING AND RECERTIFICATION** INCLUDES CLEANING, SANITIZING, BUFFING/PAINTING/COLOR CHANGES, INSPECTION, REPAIRS AND NOCSAE CERTIFICATION.
- **5. GO PLAY** YOUR HELMET IS RETURNED FULLY RECONDITIONED, RECERTIFIED AND READY FOR THE NEXT SEASON.

**MANUFACTURER CERTIFIES PRODUCT MEETS NOCSAE®
PERFORMANCE STANDARDS**

It's never too early to start thinking about next year - please read before shipping an item to Riddell for reconditioning and recertification.

Never send an item to Riddell for reconditioning without first speaking to a representative of the Riddell Consumer Services Team.

Riddell is not responsible for any items sent without the proper paperwork, including the evaluation form used in your inspection.

All interior pieces should remain intact and inside your helmet when shipping for reconditioning.

Please remove all chinstraps, visors/eye shields & mouthguards prior to shipping any helmets.

These items will be discarded upon receipt. Riddell is not responsible for any helmet accessories received along with reconditioning orders.

Face masks may be left attached to helmets sent in for reconditioning.

Face masks are inspected but are not reconditioned. A face mask deemed unsuitable for play during inspection will be noted during your follow-up call. You will have the opportunity to add a new face mask to your reconditioning order for an additional cost at this time.

Individual reconditioning orders average 4 weeks turnaround.

Please visit our [HELP](#) section for more frequently asked questions about the Riddell reconditioning and recertification process.