



# AlwaysAssist.com

Access your ID card, locate providers and more



Find all the information you need to manage your coverage — like printing your member ID card or benefit summaries, locating providers, checking claim status and learning about good dental and vision health.




## WEBSITE FEATURES

- Print ID cards
- View coverage
- Manage claim privacy
- Change email address
- View Frequently Asked Questions
- Email customer service
- View current benefit elections
- Access forms and documents

Download the AlwaysAssist Mobile App for your Apple iPhone and iPad or Android devices for easy, on-the-go access to your ID cards, benefits, claims and more. It's simple, secure and free!

- Schedule appointments
- Manage your AlwaysAssist account
- Connect to the AlwaysAssist site
- Register in the app
- Access dental and vision benefits information

## ALWAYSASSIST<sup>SM</sup> MOBILE APP FEATURES

-  Always have up-to-date dental and vision ID cards.
-  Review your dental and vision claims.
-  Find in-network dental and vision providers near you.

## HOW TO REGISTER:

Visit AlwaysAssist.com or download the mobile app to register for access. Select "Member Registration" on the login screen and complete the required information.



### Try the app now!

Scan this code to go directly to the app download page, or visit [bit.ly/AlwaysAssist-App](https://bit.ly/AlwaysAssist-App).

**HAVING TROUBLE LOGGING IN?** Contact us.



Customer Service: **1-(888) 400-9304**

Better benefits  
at work.<sup>™</sup>

[unum.com](https://unum.com)

Dental and vision plans are marketed by Unum, administered and underwritten by Starmount Life Insurance Company, Baton Rouge, LA.  
© 2020 Unum Group. All rights reserved. Unum is a registered trademark and marketing brand of Unum Group and its insuring subsidiaries.  
EN -1999-2 FOR EMPLOYEES (11-20)