

# RJUHSD Chromebook Protection Plan v2

The Chromebook is the responsibility of the student to whom it is assigned, so taking care of the Chromebook is of tremendous importance.

**Note:** Starting in the 23/24 school year, all graduating seniors will have the option to purchase their assigned Chromebook device, and because of this, we encourage all students to take as best care of their device as possible.



## School District Responsibilities

- Provide a Chromebook to all students.
- Provide an adequate supply of loaner Chromebooks (used, not new) in case of loss or damage.
- Provide a Chromebook protection plan option to RJUHSD families.
- Provide filtered access to the Internet regardless of Chromebook's location/network connection.

## RJUHSD Parent and Student Responsibilities

- Ensure your student is aware of and closely adheres to the expectations outlined in the Roseville Joint Union High School District Student Technology Acceptable Use and Internet Safety Policy.
- Ensure the Chromebook is cared for properly at all times, both at and outside school.
- Ensure the child reports ANY damage to the school library staff or other designee immediately.
- Ensure that the student is always aware of and follows best Digital Citizenship practices.

## Protection Plan Options

- Two Chromebook protection plans are available (non-refundable)
  - One year - \$30
  - Four years - \$90
- Protection plan is effective from July 1 to June 30 each year.
- All deductibles are reset yearly, from July 1 to June 30, if purchasing a multi-year option
- Policies purchased at any time during the school year will terminate on June 30 of that year (if not purchasing the 4-year option).
- Policies purchased during the year will not be prorated.
- All protection coverage plans are void when a student leaves the district.
- Students issued Chromebooks at the beginning of the school year may purchase insurance up to two weeks after the initial issuance of the Chromebook device without having the device inspected. After that date, parents/students can still purchase insurance, but the Chromebook and charger must be inspected by site staff before coverage can be purchased. If damage is found during the inspection, the student will be billed the total cost of the repair.
- All Chromebook Protection Plan purchases are non-refundable and not eligible for prorating.

## Deductibles

- First covered repair \$0 (no deductible); second covered repair: \$30; third covered repair: \$40. All deductibles reset yearly when purchasing multiyear coverage.
- After three repairs or replacements in one year, a student is referred to site administration, and the coverage is voided for the remainder of the year. The parent/guardian becomes responsible for all damages or loss.

## Duties in the Event of Loss or Damage

- Report the loss or damage to library staff or designee within fifteen days.
- If the loss is due to theft, burglary, robbery, or vandalism, notify local law enforcement. Present the official police report to the administration in the school office to assist the district in providing a permanent replacement.

## Settlement Information

The District will pay for the repair cost, including parts and labor. If the device cannot be repaired, a replacement of the District's choosing will be provided. Purchased coverage will transfer to the replacement device if a replacement is provided. While the device is repaired, the student will be issued a loaner of the District's choosing. The plan will cover the loaner and power supply until the student's original device is returned or a permanent replacement is issued.

## Misrepresentation

Coverage may be denied if the student willfully defrauds, conceals, or misrepresents any material information about the cause of damage or loss of the device. Please report all incidents promptly.

## What is Covered

- Accidental damage, cracked screens, drops, liquid spills, and submersion. (As per the agreement, the first incident will be covered with no charge; the second and third incidents will incur a deductible fee; additional incidents will be referred to site admin for appropriate measures. All incidents will be evaluated for deliberate abuse/neglect).
- Theft, burglary, robbery with an official police report- **FIRST INCIDENT ONLY**. Any subsequent incidents are treated as neglect and incur total charges for repair or replacement.
- Vandalism, with an official police report or school administrator incident report.
- Mechanical failures, determined by IT staff, are covered even if not under a manufacturer's warranty.

## What is Not Covered

- Loss of accessories, software, or data, including power supply.
- Intentional acts of neglect/abuse as determined by school staff or manufacturer.
- Corrosion, rust, or cosmetic damage.
- Unexplained loss, mysterious disappearance, or law enforcement seizure.
- Devices not returned when exiting the school.
- Tampering with or any unauthorized attempts to repair, install software, or remove the device from the RJUHSD-managed domain. (**Issues of this type will be referred to site administration for violating the Student Technology Notification**).

## Replacement Costs for Any Issued Device

For families that have not opted for the District Chromebook protection plan, the replacement cost of the Chromebook for the first year is \$280, depreciating \$50/year. For new devices, the cost timeline starts with the date the device is issued to the student. For used devices, the cost timeline starts July 1 of the device purchase year. **(Replacement cost is determined upon first reported evidence of an issue.)**

Replacement cost for Chromebooks and chargers

|   |       |
|---|-------|
| 1 <sup>st</sup> year (1 – 12 months) of device issuance:  | \$280 |
| 2 <sup>nd</sup> year (13 – 24 months) of device issuance  | \$230 |
| 3 <sup>rd</sup> year (25 – 36 months) of device issuance: | \$180 |
| 4 <sup>th</sup> year (37 – 48 months) of device issuance: | \$130 |
| Replacement of power supply                               | \$30  |

**Failure or inability to pay for the above costs will be handled, like student debts and fines.**

**Students who do not participate in the protection program will be charged the total cost of repairs other than those due to mechanical or manufacturer defects, not to exceed the replacement value of the device; this includes stolen devices.**

# RJUHSD Chromebook Protection Plan

Enroll in the RJUHSD Chromebook Protection Plan for the 2023/2024 school year.

Purchase Options Check, Cash, or Online Store (where available)

- One year of coverage - \$30
- Four years of coverage - \$90

Bring the completed form and payment to your school's Student Services office. Please include the signature page below with all required signatures in the **Plan Acceptance** section see below.

A cash receipt will be provided, certifying enrollment in the Chromebook Protection Plan.

Please make checks payable to **RJUHSD**

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## Plan Acceptance

I have been notified of and understand the conditions and guidelines associated with the RJUHSD Student Chromebook Protection Plan.

Please select an option:

Four years of coverage (\$90 USD)

One year of coverage (\$30 USD)

Student Perm ID # \_\_\_\_\_ Parent Contact# \_\_\_\_\_

Student Name (Please Print) \_\_\_\_\_

Student Signature \_\_\_\_\_ Date: \_\_\_\_\_

Parent/Guardian Name (Please Print) \_\_\_\_\_

Parent/Guardian Signature \_\_\_\_\_ Date: \_\_\_\_\_