

**Tumwater School District  
Board Policy**

**COMPLAINTS CONCERNING STAFF OR PROGRAMS**

It is the belief of the Board of Directors of the Tumwater School District that many problems which arise and cause concern among parents, guardians and other members of the community in connection with schools stem from misunderstandings, lack of communication and, perhaps, an unawareness of procedures. The Board wishes patrons of the district to know that they may have their comments, concerns or criticisms considered and answered. Constructive criticism can be helpful to the district. At the same time, the board has confidence in its staff and programs and shall act to protect them from unwarranted criticism or disruptive interference. Complaints received by the board or a board member shall be referred to the superintendent for investigation.

All persons connected with the school district – teachers, principals, superintendents and the school board – welcome questions and comments from members of the community.

To ensure fairness and consistency, review procedures are to be developed by the superintendent and used in the Tumwater School District's relationships with parents, guardians and other citizens. No student's status with the District shall be adversely affected in any way because a parent, guardian or other citizen utilized such procedures.

Complaints regarding instructional materials should be pursued in the manner provided for in the procedures for Policy 2020 (Curriculum Development and Adoption of Instructional Materials).

Legal References: RCW 28A.405.300

Chapter 42.30 RCW

Adverse change in contract status of  
certificated employee —  
Determination of probable cause  
— Notice — Opportunity for  
hearing  
Open Public Meetings Act

**ADOPTED: June 30, 1983**

**REVISED: April 11, 2013**