HIGLEY UNIFIED SCHOOL DISTRICT
2935 South Recker Road, Gilbert, Arizona 85295
(480) 279–7000 • www.husd.org

HUSD Student Device
Frequently Asked Questions (FAQ)

Device Use and the Internet

Higley Unified School District (HUSD) encourages your student to maximize the educational use of their assigned device by allowing middle school and high school students to take home the devices they use at school each day. HUSD also respects that each student resides in a unique home environment with different expectations and device use preferences. We also appreciate and respect that families may prefer to monitor and / or restrict their student's access to potentially inappropriate web-based material while on a school-owned device.

Available Additional Device Restrictions

Should you have need for further assistance, please contact your home internet services provider. HUSD faculty and staff are not equipped to provide support with home network configuration questions.

Will the Content My Student Can Access Be Filtered? Yes. Content is filtered through Higley Unified School District (HUSD) proxy whenever an HUSD device is in use and connected to the internet.

When students are off-campus, their access to web-based information (on a school owned device) is filtered through a protective content filter as required by the Children's Internet Protection Act. All web-based traffic is routed through this content filter, allowing district administration to prevent access to web content based on predefined ratings and site reputation, as well as categories, such as social media and gaming.

Please be aware that content filtering remains in place only if the device is not tampered with or modified. Should a device be tampered with or modified, content filtering cannot be ensured. Content filtering removal will only occur intentionally as filter removal is intentionally difficult to remove to ensure that it cannot accidentally be deleted due to regular use.

It is always recommended that families have conversations with their students regarding digital citizenship and online safety and decision making.

Can my student add their own apps to the device? Students can only add apps that are in the HUSD Company Store.

My child has a device. Can they bring their personal device to school? As HUSD issued devices are available 1:1 at your student's campus, **only HUSD devices will be permitted**.

- **What if my student's device is lost or stolen?** Should the device assigned to your student be lost or stolen, it is important to contact the school as soon as possible. Please fill out the HUSD Student Device Accidental Damage / Disappearance Form and submit it to the Media Center Specialist. For stolen devices, please also include a copy of police report. Families may be held financially responsible for device replacement.

What if my student's device is accidentally damaged? Please fill out the HUSD Student Device Accidental Damage / Disappearance Form and submit it to the Media Center Specialist.

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Will students ever be required to share their device with other students or teachers? No, each student will be issued their own device.

Can a student's history be tracked/stored? Yes, HUSD has the ability to access the student's internet usage history when the HUSD device is On-Campus or Off-Campus.

Will students have a unique User ID and Password? Yes, students will use their unique ID and password when logging onto the HUSD network.

Will my student be able to charge their device at school? Students will have limited access to charge their devices during the school day. Failure to bring a charged device does not release students from their responsibility for class work. If a student repeatedly fails to bring a charged device to school, they may be subject to classroom/school consequences.

Does the student have to bring the device home if they already own a computer or tablet? There is no place to store devices at school overnight, so students are required to take their devices to and from school.

We do not have access to high-speed internet at home. Should we still have our student use the device and bring it home each day? If your student does not have access to reliable internet, please contact school administration.

What is the process for maintenance if a device is not working properly? Students should alert their classroom teacher who will determine if they should see the Media Center Specialist for assistance. The Media Center Specialist will assist the student and, if repair is needed, collect the device, submit a repair ticket and provide the student with a loaner device, if one is available.

How does HUSD decide which websites are blocked? As a member of e-Rate, HUSD is required to filter access to the internet. Based on research and discussions with a variety of school districts, HUSD's IT Department has implemented a content filter system that meets and exceeds requirements. There are times when the tight parameters do not allow access to appropriate sites and the restrictions are adjusted. In such circumstances, HUSD's IT Department has a process for evaluating these sites.

Is the goal to replace printed textbooks? The goal is not to replace textbooks, but to ensure that we use technology to meet the educational needs of students. Textbooks are a valuable part of the education process, as are the many electronic resources we can add using technology. We intend to maximize use of all appropriate resources.

What should students do with their device during PE and after school sports? Students are responsible for making sure devices are always kept safe and secure. Should there not be a safe place to secure devices, students should communicate with their teacher or coach for storage options.

Are students responsible for damage or loss if it occurs during the school day? Yes. If a student damages or loses their device, the family of the student will be held responsible for the repair or replacement of school property.

Who can a family contact if they have concerns related to device use? Any concerns related to device use by students can be directed to site administration.