

# Stay informed and in control 24 hours a day, 7 days a week!

As a Florida Blue member, it's easier than ever to get the health information you need, when you need it! Get immediate access to your health plan information, plus much more by calling our automated assistant or logging in to your member account at [floridablue.com](http://floridablue.com).

## At your fingertips...

**Automated Assistant**  
Call Toll-Free Number  
on Your ID Card

**floridablue.com**  
On your Computer,  
Smart Phone or Tablet

### Deductible status.

Total amount and how much has been paid.



### Your cost shares.

What you'll pay for care from a family doctor, specialist, urgent care facility, hospital or prescription drugs.



### Claims status.

Find out what was paid and what you may owe.



### Benefit materials.

ID card, benefit booklet, statements and forms.



### Pay your health plan premium.

If you buy coverage on your own (not through an employer), you have convenient payment options.



### Status of authorizations.

When you need approval for coverage.



### Complete benefit details.

Plus cost estimates for medical care, quick videos and monthly tips to help you maximize your benefits.



### Medication guide.

Compare drug prices and use generic drugs or mail order to save on costs.



### Monthly statement of claims.

Sort by person or type, and print.



### Doctors in your plan.

Choose qualities that are important to you, see patient ratings and save to "favorites."



### Health resources.

Take a health assessment. Set health goals and track your progress. It's all part of your online health record, and easy to find.



### Member discounts up to 50%.

Gym memberships, weight loss programs, fitness wear, contact lenses, glasses and more<sup>1</sup>.



### Your account preferences.

Get online statements, set up your email, select language preferences and send secure messages.

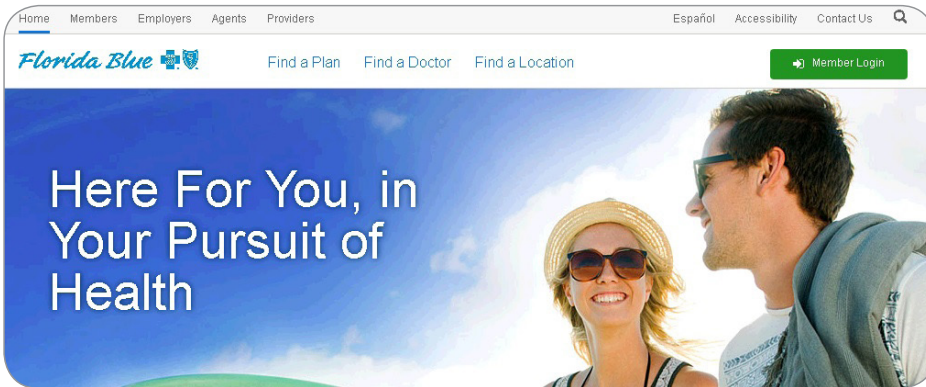


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<sup>1</sup>Blue365<sup>®</sup> offers access to savings on items that members may purchase directly from independent vendors. Blue365 does not include items covered under your policies with Florida Blue or any applicable federal or health care program. To find out what is covered under your policies, call Florida Blue. Blue Cross and Blue Shield Association (BCBSA) and local Blue Companies may receive payments from Florida Blue. Florida Blue is a trade name of Blue Cross and Blue Shield of Florida, Inc., an Independent Licensee of the Blue Cross and Blue Shield Association.

# Set up your account at [floridablue.com](http://floridablue.com)



To log in, simply click Member Login and enter your **User ID** and **Password** or register to create your account.

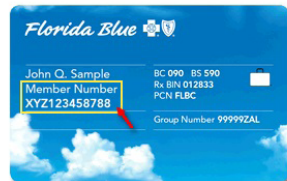
## New User Registration

### User Information

**NOTE:** All fields are required to create your user account and must match what we have on file.

Member Number:

Your Member Number is located on your Member ID Card as shown below. If you have a different plan than BlueOptions, this number may be called the **Subscriber Number** or **Contract Number**.



**Step 1:** To **register**, you'll need your **Member Number** (shown on your ID card) and a **valid email address**.

**Step 2:** Fill in all the remaining boxes and click **Continue**. Follow instructions on the next few pages to set up your User ID and Password.



## New User Registration

### Create a User ID and Password

**NOTE:** All fields are required to create your user account and must match what we have on file.

Create a User ID:  ?

Create a Password:  ?

*Must be 6-15 characters long. See helpful hint for specific characters allowed.*

Re-enter your Password:

### Need Help?

#### Members:

If you are having problems logging in or registering, call our Member Help Line:

[1-800-FLA-BLUE \(352-2583\)](tel:1-800-FLA-BLUE)  
TTY / TDD Call 711

**Step 3:** Look for an email from Florida Blue. Click **"Confirm your email address"** to verify your identity. Check your spam or junk mail if you don't see the email. **Your registration is complete once you've finished this step.**

## IMPORTANT NEXT STEP

To ensure your security and privacy, please click below and log in to confirm your email address is correct.

 [Confirm your email address](#)



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