

WheresTheBus Desktop Installation

Introduction

- The WheresTheBus Parent App enables households to track their child’s bus and receive real-time updates on its arrival at their designated bus stop.
- **Updated every 15 seconds**, WheresTheBus provides accurate information on the bus’s distance and estimated time of arrival.
- Accessible from any Internet-connected device, the app allows any member of the household to stay informed about the bus's whereabouts.



Desktop installation

1. Navigate to Volusia County Schools website. Go to Parents & Students > Bus Information or directly access the Bus Route Information page at [Bus Route Information - Volusia County Schools \(vcsedu.org\)](https://www.vcsedu.org).
2. Click on WheresTheBus Parent App link <https://www.wheresthebus.com/> or visit [WheresTheBus.com](https://www.wheresthebus.com/)

▼ Where's The Bus Parent App

- [Information about the "Where's The Bus" Parent App](#)
- [Wheres The Bus Pilot SignUp Directions](#)

Our goal for launching this innovative application is to improve awareness, reduce bus stop stress, provide communication to families and potentially reduce phone calls or emails. If you would like to research this application further prior to downloading, please click on the link below.

https://www.tripspark.com/resource_files/wheres-the-bus-parent-app.pdf

- You can now begin setting up your account.
- Open your web browser.
- Type in or click on the link - <https://www.wheresthebus.com/>
- Click Set up account.
- You will see Volusia County School
- Follow the onscreen instructions.

3. Click on “Create Account”.



4. Select “Volusia County Schools (FL)” from the drop-down list and proceed by clicking “Continue”.

Where's The Bus
Why Wonder?

• If anyone in your household set up an account previously, please sign-in using their account.
• Please create only one account per household, even if your children take different buses.

What school district does your student attend?

Volusia County Schools (FL) [Continue]

Lynchburg City Schools (VA)
Manatee County (FL)
Middle County Central School District (NY)
New Canaan Public Schools (CT)
Onondaga Charter School (DE)
POLYTECH School District (DE)
Pasco County Schools (FL)
Pennsylvania County (NC)
Pinebluff City Schools (GA)
Philadelphia School District (PA)
Port Jefferson School District (NY)
RISCO (CT)
Rood City School District (DE)
Rocky View Schools (PA)
Sarasota County (FL)
Semi Valley Schools (CA)
Shelby School District (DE)
St. Charles Parish Schools (LA)
Upper Merion School District (PA)
Volusia County Schools (FL)

Trouble Signing Up? Many schools don't update back 1 week prior to the first day of school.
Still having trouble? [Email Support](#)

just prior to the start of school. [Please check](#)

WheresTheBus Desktop Installation

5. Click on “Add Student”.

WheresTheBus
Why Wonder?

» You are signing up for the Volusia County Schools (FL).
» If this is not correct, please click [here](#) and reselect your school district .
» If this is correct, please enter at least one student to proceed.

Student Info
Please click below button to add the student.

[Add Student](#)

Trouble Signing Up? Many schools don't update students' info - grade, school, transportation - until just prior to the start of school. Please check back 1 week prior to the first day of school.

Still having trouble? [Email Support](#)

6. Enter the student’s birth date and Student ID, then click “Save”.

Add student

Birth Date (mm/dd/yyyy)
01/19/2011

Student ID
Please Enter Student ID

[Save](#) [Cancel](#)

6a. If the entered information is incorrect, an error message will be displayed. Contact Transportation team to verify the student’s information and routes. **Wait until the next day to create the WheresTheBus account after any necessary changes are made.**

Add student

The student information you provided does not match our records. Please contact your school or Volusia County Schools (FL) Transportation to update your student's information.

Birth Date (mm/dd/yyyy)
01/19/2011

Student ID
1wile

[Save](#) [Cancel](#)

WheresTheBus Desktop Installation

- Verify that the displayed student information matches your student’s details and click “Continue”. For multiple students, click “Add Student” and repeat step 6 for each student.

WheresTheBus
Why Wonder?

» You are signing up for the Volusia County Schools (FL).
» If this is not correct, please click [here](#) and reselect your school district .
» If this is correct, please enter at least one student to proceed.

Student Info

School: Creekside Middle

AM Bus: 308 Pickup Time: 8:43 AM
PM Bus: 308 Drop-off Time: 4:41 PM

(delete student)

Add Student Continue >

Trouble Signing Up? Many schools don't update students' info - grade, school, transportation - until just prior to the start of school. Please check back 1 week prior to the first day of school.
Still having trouble? [Email Support](#)

- Enter your user information and create a password. Check the “Terms of Use” and click “Signup”.

WheresTheBus
Why Wonder?

Welcome to WheresTheBus! Thanks for signing up. Please email us with any questions.
» If you want to edit the Student info, please click [here](#) and re-enter the student info .

User Info:

First Name *
Last Name *
Email *
Confirm Email *
Password *
Confirm Password *

By checking this box I agree to the [Terms of Use](#)

Signup >

Trouble Signing Up? Many schools don't update students' info - grade, school, transportation - until just prior to the start of school. Please check back 1 week prior to the first day of school.
Still having trouble? [Email Support](#)

- If an account has already been created for the provided email, an error message will appear. Log in your desktop or app using the previously created account.

WheresTheBus
Why Wonder?

Welcome to WheresTheBus! Thanks for signing up. Please email us with any questions.
» If you want to edit the Student info, please click [here](#) and re-enter the student info .

Email already has an account. Please [sign-in](#) with this email to edit account or enter a different email address.

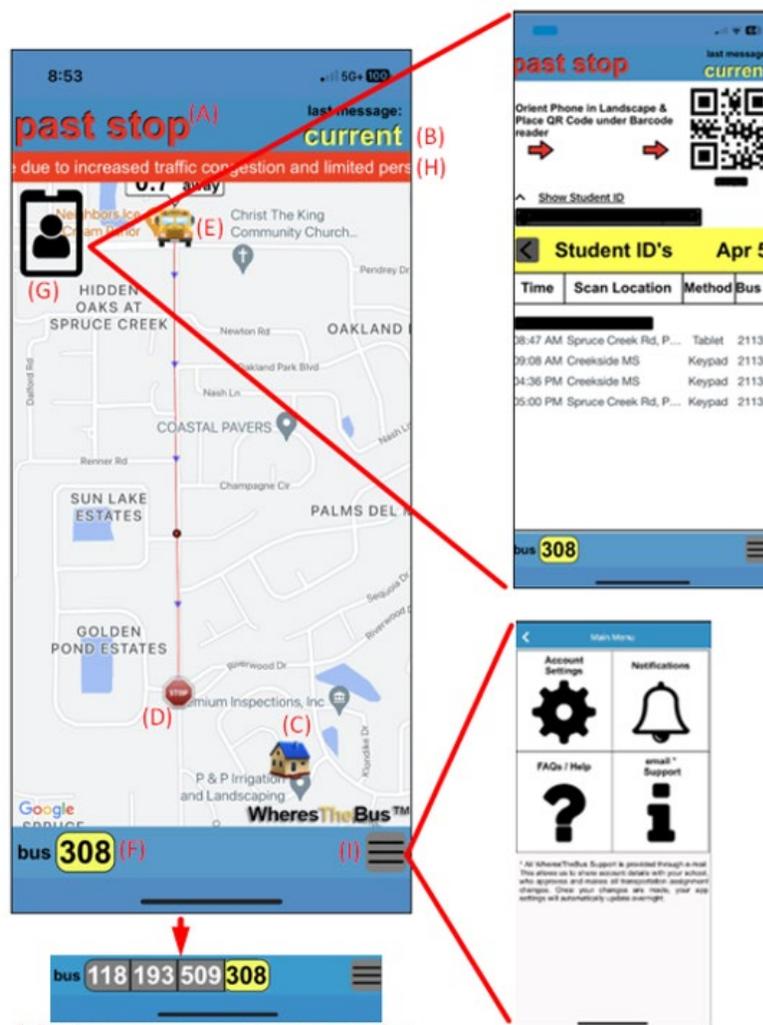
User Info:

- After successfully creating an account, you will receive an email with instructions to download the app on your mobile. **Note that the same account can be used in both your desktop and mobile app.**

WheresTheBus Desktop Installation

Screen Overview

- (A) Arrival status: This indicates the estimated time of bus arrival when it can be predicted. Possible values include ETA, Approaching, At Stop, or Past Stop messages.
- (B) Last message: This displays the application's last update. If the message says "Current," it means bus data has been received within the last minute. If "Current" does not show, it indicates that bus data hasn't been received in the last 15 minutes. In such cases, the bus is likely stopped at a school, on layover, or inactive.
- (C) Student's home.
- (D) Student's Bus Stop.
- (E) Bus Location and Distance.
- (F) Click on the Bus# to switch between AM, PM, or students' routes. It will display both the AM and PM bus routes (if they share the same number, it will show only once) for each student added to the account. The selected route will be highlighted in yellow, corresponding to the data shown on the screen.
- (G) Student's information: Click here to access student information, barcode, route schedule, scan locations, and bus number.
- (H) Alert banner.
- (I) Settings Main Menu.



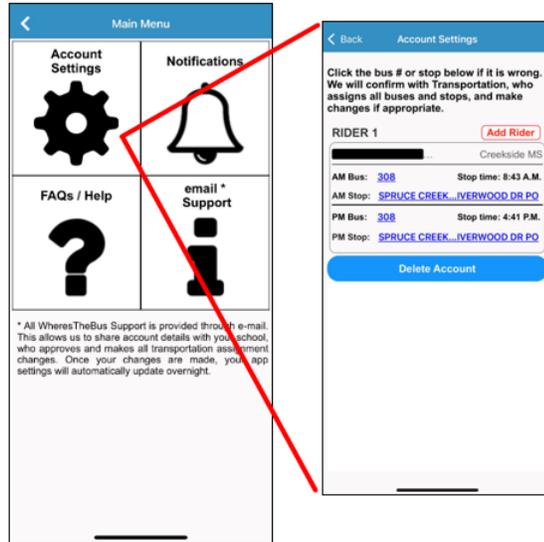
(F) More than one student in the account and AM/PM routes.

WheresTheBus Desktop Installation

App Main Menu

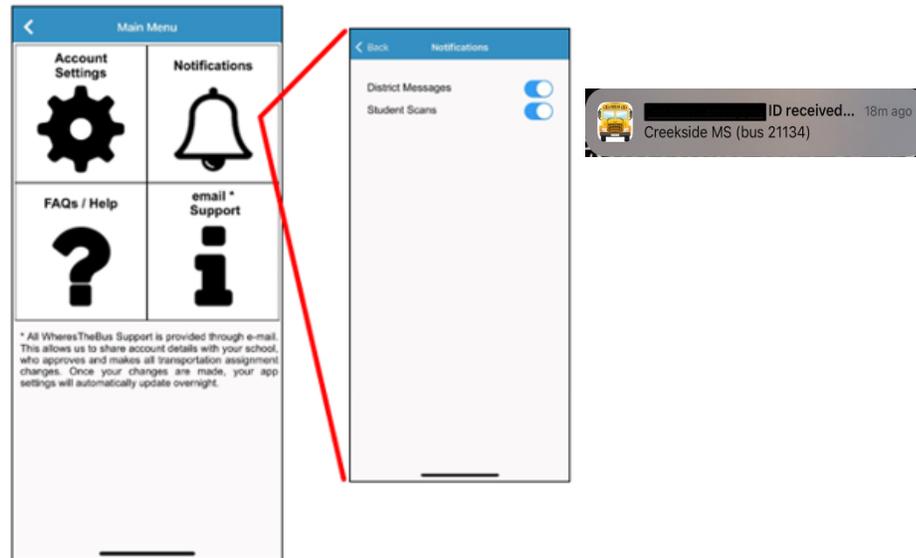
1. Account Settings

- ✓ Add additional students to the account.
- ✓ Delete an account.



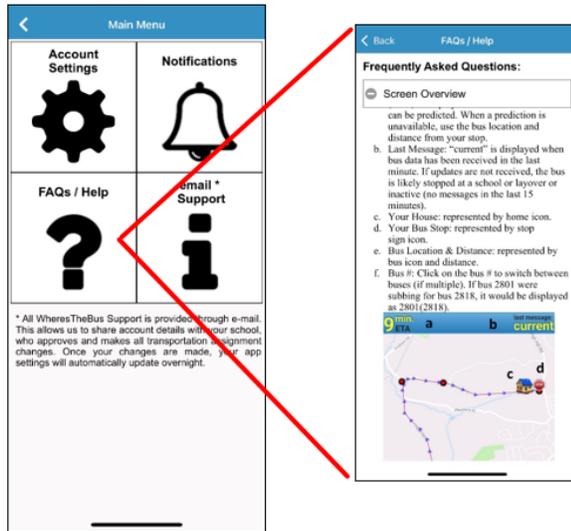
2. Notifications

- ✓ District Messages: Turn on to receive the message from the district.
- ✓ Student Scans: Will notify every time the student scans his/her ID in the bus.

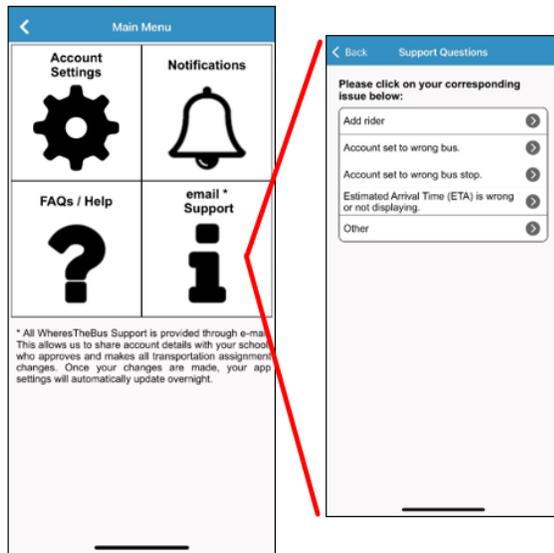


WheresTheBus Desktop Installation

3. FAQs / Help



4. Email support.



a. Add rider: Add a student to the account.

The image shows a close-up of the 'Add rider' form. It has a title 'Add rider' with a right-pointing arrow. Below the title are two list items: 'Account set to wrong bus.' and 'Account set to wrong bus stop.', each with a right-pointing arrow. The main form area has a label 'Birth Date (mm/dd/yyyy):' followed by a date input field with a calendar icon. Below that is a label 'Student ID:' followed by a text input field with the placeholder text 'Please Enter Student ID'. At the bottom of the form are two buttons: 'Cancel' and 'Save'.