

Northshore  
School District

# Family Engagement and Resource Center

# Purpose

The way schools care about children is reflected in the way schools care about children's families. If educators view children simply as *students*, they are likely to see the family as separate from the school. That is, the family is expected to fulfill parenting roles for student development and leave the education of children to the schools. If educators view students as *children*, they are likely to see the family and the community as partners with the school; in children's education and development- *Joyce L. Epstein*

# Purpose

## **Mission Statement**

Our mission is to maximize the learning of our students by building strong partnerships with families and ensuring students have access to the resources and support they need to thrive academically, physically, socially, and emotionally.

## **Vision**

Each and every student, in particular students who face the most significant barriers to a great public education, are successful in school and have the opportunity to achieve their hopes and dreams







In Northshore,

You Belong



# Family & Community

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# NSD Students: Who do we serve

## 2015-2016

- American Indian/Alaskan Native: 0.3%
- Asian: 15.6%
- Black/African American: 1.9%
- Hispanic/Latino: 12.7%
- Native Hawaiian/Other Pacific Islander: 0.2%
- Two or more races: 8.4%
- White: 60.9%

Source: OSPI

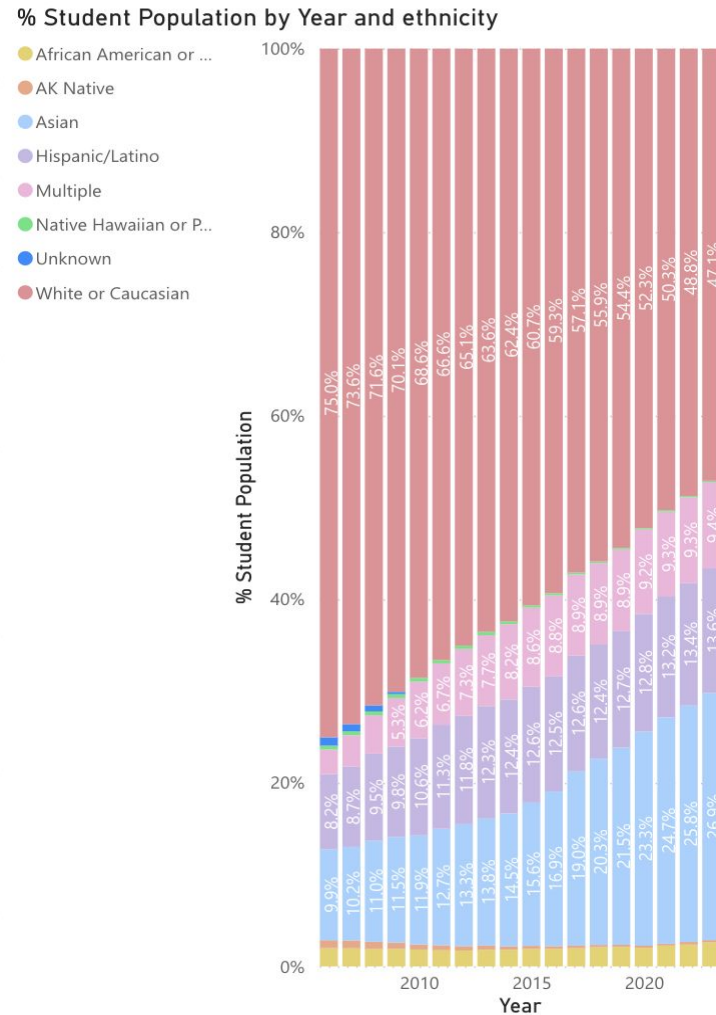
## 2023-24

- American Indian/Alaskan Native: 0.2%
- Asian: 27%
- Black/African American: 2.6%
- Hispanic/Latino: 13.6%
- Native Hawaiian/Other Pacific Islander: 0.1%
- Two or more races: 9.4%
- White: 47.1%



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# NSD Students: Who do we serve



# Background

Northshore schools are very diverse. Our students speak more than 100 languages and represent different cultural backgrounds, life experiences, and income levels. Our diversity is one of our strengths, creating a vibrant and global Northshore community.

Students coming from different backgrounds bring with them unique strengths, but they may also face barriers navigating public education and gaining access to the resources and support they need to thrive.

We are deeply committed to the academic success of all students and believe that families are a child's first and most important advocate and teacher. Northshore can't ensure the success of all students without partnering authentically with families.

In response, the Family Engagement and Resource Center staff support and advocate for our diverse families, especially immigrant families who are new to the U.S. education system, multilingual families learning English, and families that have faced and continue to face oppression in public schools. The Center provides families with various resources that are essential for the success of their children in school and beyond.

The Family Engagement and Resource Center is located at the Northshore District Administrative Center where families are provided with resources and/or directed to the providers of various services by local non-profits, cities, counties, and the state agencies.

The Center's staff and the school-based family engagement specialists work closely with all Northshore schools to support their families in need.





# Goals

## **DRAFT GOAL 1: Increase access and reduce barriers to Northshore resources.**

- Strategy 1: Coordinate and centralize translation and interpretation services across departments and in support of schools.
- Strategy 2: Develop a clear referral process, similar to MTSS structure, for families needing additional supports that aren't currently served by another department/categorical funding.
- Strategy 3: Audit and document key Northshore resources that families are looking for (scholarships, educational pathways, choice programs) and distribute information in a culturally responsive manner.

## **DRAFT GOAL 2: Design and implement inclusive engagement models that center students and families furthest from educational justice.**

- Strategy 1: Co-design with families, community, students, and school representatives a Community Engagement Toolkit.
  - Toolkit will include: engagement models, tips, potential partners.
- Strategy 2: Train department and school-based staff on best practices in community engagement.
  - In-person and online modules
- Strategy 3: Ensure our policies and superintendent procedures hold us accountable to best practices in community/public engagement.
- Strategy 4: Design and implement an ongoing District structure for community/public engagement that centers the voices of students and families furthest from educational justice.

# Goals

## **DRAFT GOAL 3: Empower parents/families and educators to be authentic partners in the academic achievement of students.**

- Strategy 1: Define expectations for family engagement (e.g., dual-capacity).
  - Audit who is lead on family engagement at each school.
- Strategy 2: Integrate family engagement/partnership as a strategy to improve student academic success into our MTSS and REJ models/frameworks (if not already there).
- Strategy 3: Provide training and resources for educators and schools.
- Strategy 4: Explore options and co-design with families opportunities for leadership including Parent-Academic Teams, Parent-Teacher Conferences, Parent University, expansion of Natural Leaders.

## **DRAFT GOAL 4: Leverage the expertise of community organizations and leaders to meet the needs of students and families.**

- Strategy 1: Audit community resources available to students and families in our region.
- Strategy 2: Distribute resource information via our website and point of care positions at school.
  - Future: Partnership database, best practices in partnership alignment, joint training/planning
- Strategy 3: Implement networking and information sharing opportunities for community partners and leaders
- Strategy 4: Encourage alignment to our strategic plan via MOUs, reduced facility use costs, professional development, and data sharing.

# Services

Initial services that the Center will provide at the beginning of the 2023-24 academic years are listed below. These services will be expanded, and additional services will be added in phases.

- Updated webpage of community resources, organized by topics - available to families 24/7
- Support families transitioning to the U.S. education system
- Support families in enrolling in free or reduced-price meal program
- District enrollment support for multilingual learner families
- Refer families to food, clothing, and other resource access via community providers
- Support families, schools, and District department staff in connecting with translation and interpretation services.
- Educate families about various programs and opportunities in the District
- Share information about scholarships, educational pathways, and choice programs
- Support parents in preparation for parent-teacher conferences
- Share opportunities and enrollment support for District sports
- Provide information about high school courses and graduation requirements
- FAFSA and WASFA application process
- Connect families and students with programs or agencies to support college essays and applications and after-school tutoring
- Parent and or family education and networking opportunities
- A school-based referral process for identifying students/families needing Center support
- Provide professional development for staff on best practices in family and community engagement

# Appointment

- To meet the various needs of our families, Center staff will be offering different meeting formats:
- **Drop In - School Location**
- Beginning in September 2023, center staff will be available on specific school campuses on the **Second and Fourth Wednesday** of the month to be accessible to the families. The location, date, and times will be available on the website and in the main offices of all
- schools.
- **In-person and by appointment**
- To make an appointment with staff at the Family Engagement and Resource Center and receive support, please send an email [familycenter@nsd.org](mailto:familycenter@nsd.org) or call (425) 408- 7814

## Virtual appointment

- Center staff will be available to meet the families via zoom (Will create a zoom link and add). Please send an email to [familycenter@nsd.org](mailto:familycenter@nsd.org) or call (insert number) to schedule an appointment and receive support.

# What we Have Done

- Organized listen & learn sessions with families
- Met with Spanish speaking families, Muslim, Asian Indian, East Asian families, and parents with students receiving Special Education
- Collected their feedback on various aspects of the schools
- Conducted FAFSA & WASFA, and Technology sessions for Spanish speaking parents
- Conducted information sessions in partnership with the Bothell Police Department on gang activities and ways to protect children
- Provided various resources such as food, clothing, and Christmas gifts to those students and parents who are in need with the support of community partners
- Organized a Microsoft field trip for the black students to learn about opportunities in tech industry
- Began a mentorship program for minoritized students with Microsoft employees
- Conducted a family symposium for all families on topics of parent's choice



# Commitment to Family Connection & Engagement





# Community Resources



**Family Engagement and Resource Center**  
Ph: 425-408-7814

**There are several resources for families in the Northshore district area and neighboring communities. Below is the list of resources for the NSD families.**

## **Resources For Families**

### **\*\*Basic Food**

The U.S. Department of Agriculture Supplemental Nutrition Assistance Program, or SNAP, called Basic Food in Washington, helps people with low incomes make ends meet by providing monthly benefits to buy food. You can apply for Basic Food.

Assistance [online](#), by phone at 877-501-2233 or at your local Community Services Office.

<https://www.dshs.wa.gov/esa/community-services-offices/basic-food>

**\*\*Northshore Nourishing Networks**  
<https://www.nourishingnetworks.net/>

**\*\* Crystal Springs Pantry**  
<https://crystalsprings.nsd.org/resources/oadrunner-pantry>

**\*\* North Creek HS & Skyview Middle School Pantry @Skyview MS**  
<https://skyviewmsptsa.org/Home>

**\*\* Kenmore Middle School Snack Cupboard**

**\*\* Frank Love Elementary Food Pantry**

**\*\* Lockwood Elementary Pantry@**

**\*\* Woodin Elementary Pantry**

**\*\* Food Bank at Woodinville Storehouse Food Bank**  
17110, 140<sup>th</sup> Ave NE, Woodinville, WA, 98072- Ph: 425-483-5252

**\*\* Little Free Pantry - Grab food anonymously**

-6620 NE 185<sup>th</sup> Street, Kenmore (Northlake Lutheran Church campus)

-16450 Juanita Drive NE, Kenmore (Epiphany Lutheran Church campus)

-15209 78<sup>th</sup> Ave NE, Kenmore

-18118 73<sup>rd</sup> Ave NE, Kenmore (Mary's Place, Managed by Kenmore Elementary PTA)

-19 199<sup>th</sup> Place SE, Bothell

-NE 196<sup>th</sup> Street, Bothell adjacent to EPC (Emmanuel Presbyterian Church campus)

-14520 100<sup>th</sup> Ave NE, Bothell (Eastside Church)

-20209 108<sup>th</sup> Ave NE, Bothell

-127 State Street, Kirkland (St. John's Episcopal)

## **Housing**

### **\*\*Attain Housing**

125, State Street South, Kirkland, WA 98033  
#425-576-9531

### **\*\* Cocoon House**

3530, Colby Ave, Everett, WA 98201

### **Hopelink**

*Food, emergency housing, ELL, job training*

11011 120<sup>th</sup> AVE NE, Kirkland, WA 98033. –

# 425-889-7880

[hopelink@hope-link.org](mailto:hopelink@hope-link.org)

### **Housing Justice Project**

1200, 5<sup>th</sup> Ave, Suite 700, Seattle, WA 98101

# 206-267-7100

<https://www.kcba.org/?pg=Housing-Justice-Project>



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# Community Resources

## **St. Vincent de Paul of King County**

5950, Fourth Ave South  
Seattle, WA 98108  
# 206-767-9975  
<https://svdpseattle.org/get-help/>

## **Clothing**

**\*\*Threads and Treads @ Canyon Park Middle School**

## **Friends of Youth**

- *Family resources center campus*
- 16225NE87th ST, Suite A-6, Redmond, WA 98052
- # 425-869-6490

## **Emergency Overnight Shelter**

- *24 hour hotline*
- Ages 11-17

## **The Landing (YMCA Bellevue)**

# 425-449-3868  
Ages 18-24

## **DSHS – King County**

- Emergency services, basic needs, employment help, etc.
- 805156th AVE NE, N 40-1, Bellevue, WA 98007
- # 1-877-501-2233

## **Salvation Army**

- Homeless, abused, disadvantaged.
- 2525 Rucker AVE, Everett, WA 98201
- # 425-259-8129

## **Northshore Public Health**

- Women, Infant, Children Program – WIC
- Nutritional Services
- 10808 NE 145th ST, Bothell, WA 98011-5226
- 206-29-9787

## **Evergreen Healthcare Access**

# 425-899-3200

## **Northshore Youth and Family Services**

Counseling, assessments, etc.  
10309 NE 185th ST, Bothell, WA 98011  
# 425-485-6541

## **Eastside Legal Clinic**

- Volunteer attorneys who will meet with you for 30 minutes for free
- 206-267-7070

## **Eastside Legal Assistance Program**

# 425-747-7274

## **Consejo Counseling**

Mental health, domestic violence, child, youth and family services, transitional housing, legal services, etc.  
# (206) 461-4880

## **Snohomish County Domestic Violence**

# 425-252-2873

## **The Northwest Consumer Law Center**

<https://nwclc.org/>  
#206-805-0989

**Mental Health Crisis Connections**  
1-866-47-4747

## **Disaster Distress Helpline**

#1800-985-5990

**Nami(National Alliance on mental illness).** # 206- 783-9264

**Seattle Children’s Hospital**  
[\(206\) 987-2000](https://www.childrenshospital.com/)

**Teen link – Help line for teens by teens**  
- 866-833-6546 – [www.teenlink.org](http://www.teenlink.org)

**Verdant Health- Medical, Mental Health and Parenting Classes-n425-582-8600**  
[www.Verdanthelath.org](http://www.Verdanthelath.org)



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[www.nsd.org](http://www.nsd.org)



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