

Crisis Intervention Services

1-800-417-9460



Southwestern Pennsylvania Human Services, Inc.

SPHS CARE Center

Crisis Intervention Services



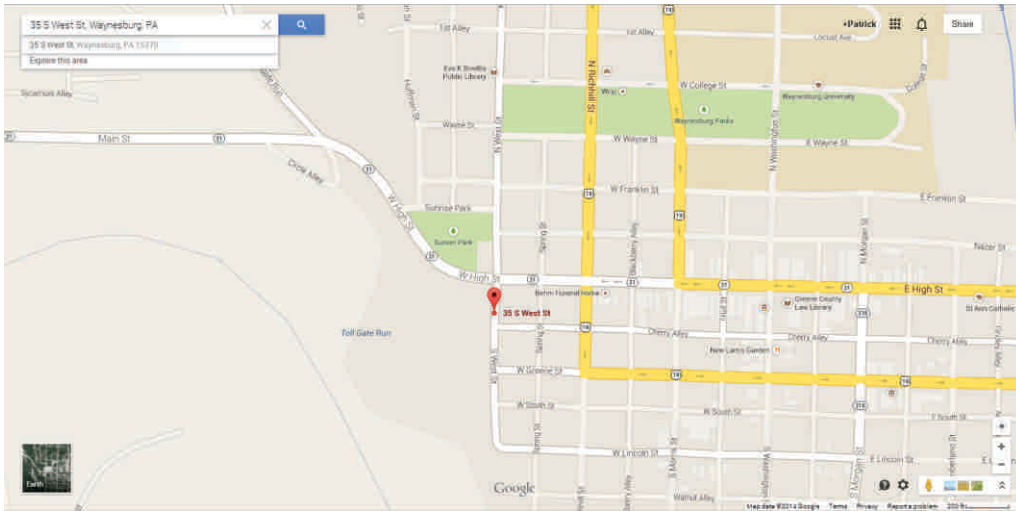
Telephone Crisis



Walk-In-Service



Mobile Crisis



35 South West St., Waynesburg, PA

Mission Statement

To provide quality recovery based, trauma informed, integrated services including: education, intervention, case management, treatment, after care, and referrals to consumers in Washington and Greene Counties.

Our Vision

Every individual served, through trauma informed, recovery based, integrated services, will have the opportunity for growth and inclusion in their community and have access to culturally competent services and supports of their choice. We strive to provide hope, empowerment, and improved quality of life that promote people reaching their full potential as individuals and productive community members.



35 South West St., Waynesburg, Pa 15370

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SPHS CARE Center Behavioral Health Crisis Services is a telephone, walk-in, and mobile crisis service that responds around the clock to those experiencing mental health crisis, including but not limited to the following:

- Threats of suicide
- Suicidal thoughts
- Self-injury
- Aggressive behavior
- Threats to harm others
- Depression
- Severe emotional upset or inability to care for daily needs
- Overwhelming anxiety or panic attacks

A crisis can affect anyone at any time. When you call our crisis services help line, you will speak with a trained mental health professional who is compassionate, supportive, and nonjudgmental. Our crisis staff strives to help you gain emotional relief, identify resources, and develop solutions in your time of need. These services are available to Greene County residents at no cost.

The Crisis team will assess the level of risk, provide crisis support by phone and may activate a mobile crisis worker directly to the person in crisis to intervene and stabilize the situation if needed.

What to expect when you call the Crisis hotline

The SPHS CARE Center Crisis line is staffed by mental health professionals who can respond to your crisis 24 hours per day and 7 days per week. They will talk with you about your current crisis and help determine if additional support is needed. For example services offered can include, a telephone conversation to provide understanding and support, a face-to-face intervention, or a referral to another service that best meets your needs.



How are services provided?

Walk-in:

Walk-in crisis service is available 8:30am to 4:30pm Monday through Friday, providing face-to-face contact for a person in crisis or a person seeking assistance for a person in crisis. Services include assessment, information and referral, crisis counseling, crisis resolution, and resource coordination.

Telephone:

The telephone crisis service is available 24 hours a day, 7 days a week, to people in crisis or callers asking for assistance with mental health issues.

Mobile Outreach Service:

The mobile outreach service is available 24 hours a day, 7 days a week, providing crisis intervention where the person in crisis is located.

Goals and objectives of the program:

- Provide 24-hour crisis services/assessments
- Assist in the development of an individualized crisis plan
- Stabilize the crisis by linking the consumer to needed services
- Decrease hospital utilization by facilitating early intervention, stabilization, community reintegration and support

All requests for Crisis Intervention Services, please call:

1-800-417-9460



For further information regarding the program, please call:

724-627-6108