SonicWall Global VPN Client

How to install or uninstall Global VPN Client (GVC)

Supported Windows Clients and Firmware

The SonicWall Global VPN Client 4.9.9 operates on 32-bit and 64-bit versions of:

- Windows 10
- Windows 8.1
- Windows 8
- Windows 7
- Windows Vista

Download Installation Software

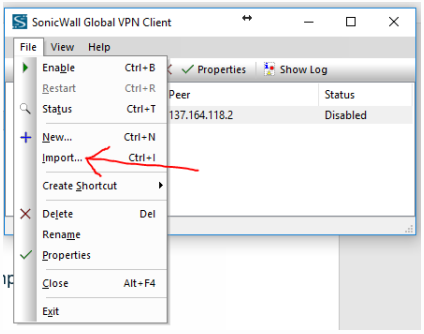
1. Go to the link below and download either the 32-bit or 64-bit installation package. If you do not know which one to download, please contact your technology support department.
    a. Download Link - https://www.dropbox.com/sh/6bqgs1j9qvds9yq/AAC7MYSivEiUFdUo9N1SBzIYa?dl=0
2. Download the SonicWall Global VPN configuration file named **"WAN GROUPVPN_MarinCOE_VPN_1111.rcf"**

Quick Start Installation

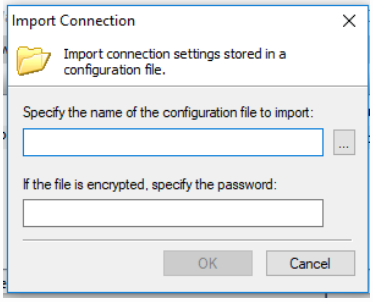
To install GVC using the setup wizard, follow these steps:

1. Double-click the .exe file you downloaded, either the "32-bit-SonicWall Global VPN Client -Setup32.exe" or "64-bit-SonicWall Global VPN Client - Setup64.exe"
2. The Setup Wizard launches.
3. Click **Next** to continue installation of the VPN Client.
4. Close all applications and disable any disk protection and personal firewall software running on your computer. Click **Next** to continue.
5. Select **I accept the terms of the license agreement**. Click **Next** to continue.
6. Click **Next** to accept the default location and continue installation.
7. Click **Install** to install the Global VPN Client files on your computer.
8. Select **Start VPN Global Client Automatically** when users log in to automatically launch the VPN Global Client when you log onto the computer, if desired.

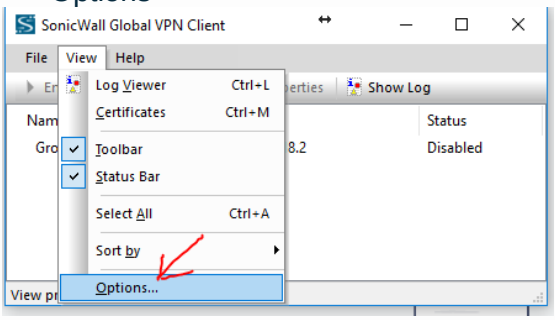
9. Select **Launch program now** to automatically launch the Global VPN Client after finishing the installation.
10. Click **Finish** to complete the installation.
11. With the SonicWall Global VPN Client open, select File -> Import:



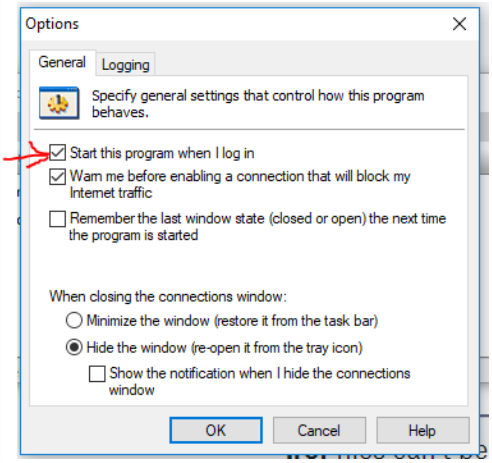
12. Browse to the downloaded file "WAN GroupVPN_MarinCOE_VPN_1111.rcf"
    - Enter the password ***marinvpn***
    - Click "OK"



13. Now you need to set the Global VPN Client application to start when you login:
    - With the SonicWall Global VPN Client application still open, select View -> Options

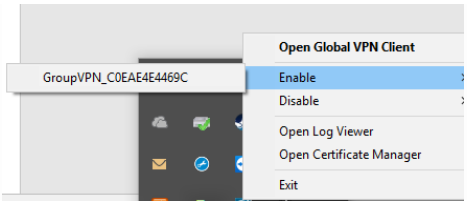


    - Check the box "Start this program when I log in" and click "OK"



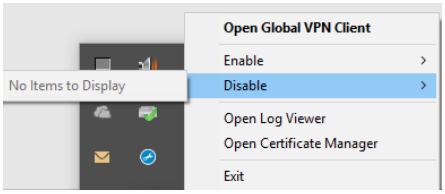
Connecting to Marin COE via Global VPN Client

1. From the system tray, Right-Click GlobalVPN Client icon -> Select “Enable” - > GlobalVPN



Disconnecting to Marin COE via Global VPN Client

1. From the system tray, Right-Click GlobalVPN Client icon -> Select “Disable” - > GlobalVPN



Uninstalling GVC

1. Uninstall from the Windows **Control Panel** | **Add/Remove Programs**.
2. Run the GVC Cleaner tool to remove any instance of the DNE driver.

The Global VPN Client may fail to install if a previous installation of Safenet or GVC was not removed completely. The Deterministic NDIS Enhancer (DNE) driver may still be bound to a network adapter. This is typically observed with an error message similar to "It appears that you've uninstalled the SonicWall Global VPN Client. You need to reboot your computer before setup can proceed." Follow these installation troubleshooting steps:

1. Uninstall GVC through **Control Panel | Add/Remove Programs**.
2. Run the GVC Cleaner tool.
3. Remove your network adapters (both wired and wireless) from **Control Panel | Network Connections**.
4. Add your network adapters back to Windows through **Control Panel | Network Connections**.
5. Install the latest available version of GVC.