Randolph Township Board of Education 7/1/2024 Prescription Update FAQ





When is Open Enrollment?

- o Open Enrollment will take place from Tuesday, May 7th through Friday, May 17th
- o If you would like to make changes to your current coverage or add dependents to your plan, please log onto the district's Employee Navigator website.
- o If you would like to keep your current coverage, no action needs to be taken as your plan coverage will automatically carry over to the new plan year beginning July 1, 2024

Are there any changes this year?

- Effective July 1, 2024 Randolph Township Board of Education will be transitioning prescription coverage from CVS Caremark to Express Scripts through the School Health Insurance Fund (SHIF)
 - Your current CVS Caremark coverage should continue to be utilized through 6/30/2024
- If you do not make any changes during Open Enrollment, you will automatically be placed in the Express Scripts equivalent of your current CVS Caremark plan

Will the Express Scripts benefits be equal to my CVS Caremark plan?

- The prescription benefits will remain the same, with the same copays and procedures of your current plan
 - The NJEHP and GSHP will continue to have the mandatory generic clause with the additional cost for brand name medications.
- You will continue to have access to Mail Order services through Express Scripts
 - Your provider will have access to submit mail order prescriptions electronically once your Express Scripts ID information is shared

Does Express Scripts have the same formulary as CVS?

- Express Scripts does have their own formulary and list of covered drugs
 - Please utilize the 2024 Express Scripts National Preferred Formulary List to identify your current prescriptions
- If there are drugs (generic or brand name) which are currently covered through CVS, and not covered under the Express Scripts formulary, there is an appeal process to have the current drug covered. Please contact your prescribing physician for more details.

Can I still utilize CVS Specialty for my specialty prescriptions?

- Express Scripts utilizes Accredo specialty pharmacy for specialty medications. You will not be able to utilize CVS Specialty Pharmacy for coverage as of July 1st.
 - If Accredo does not carry your specialty drug, Accredo will work with their preferred specialty partners to fill the drug for you at the same member cost share
 - Please see the Accredo Brochure in this packet for more details

Will I receive a new ID card for my prescription plan?

- Express Scripts does not provide physical ID cards. A digital card can be found by visiting the Express Scripts member website or by utilizing the Express Scripts mobile app.
 - Please reference the Express Scripts flyer on the next page for more details
- Your Express Scripts ID information is separate from your SHIF Aetna Medical ID. Aetna Medical ID's will not be sufficient for coverage at the pharmacy
- Member ID information will be available prior to July 1st

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Due to the frequency in which plans and benefits can change, effective April 1, 2023, ESI will no longer issue physical ID cards. Digital ID cards are available at anytime, with the most up to date information



CONNECT TO YOUR DIGITAL PRESCRIPTION ID CARD. ANYTIME. ANYWHERE.

No more digging through cards at the pharmacy counter. Easily create your digital profile at **www.express-scripts.com** or on the Express Scripts mobile app to gain instant access to your prescription ID card. You can view your card online or on the app, download it to your digital wallet, or even print a card from the Express Scripts site.

A digital profile also helps you connect to:

- Lower-cost medication options
- Nearby, in-network pharmacies
- More ways to manage your medications

For the temporary ID's below, when visiting a pharmacy make sure to ask the pharmacist to do the following when submitting a claim:

- Enter Bin Number
- Enter Processor Control Number
- Enter Rx Group Number
- Enter 9-digit member ID Number (Employee SSN)
- Enter the members date of birth





Temporary Prescription ID Card

RxBin: 003858

RxPCN: A4

RxGRP: K8CA





Temporary Prescription ID Card

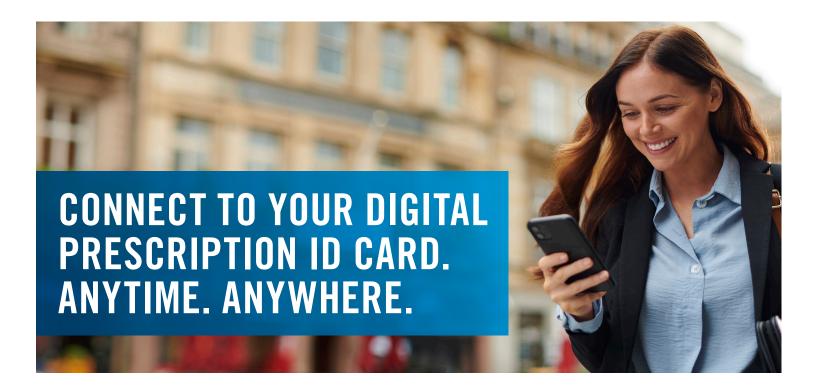
RxBin: 003858

RxPCN: A4

RxGRP: K8CA

*This is a temporary sample ID card. Please visit the Express Scripts website or download the Express Scripts app for your actual ID card.

Attention: Your prescription ID card is now digital.



No more digging through cards at the pharmacy counter. Easily create your digital profile at **express-scripts.com** or on the **Express Scripts® mobile app** to gain instant access to your prescription ID card. You can view your card online or on the app, download it to your digital wallet, or even print a card from our site.

A digital profile also helps you connect to:



Lower-cost medication options



Nearby, in-network pharmacies



More ways to manage your medications

Don't wait till you're at the pharmacy. Connect to your ID card today.

Visit express-scripts.com or download the Express Scripts® mobile app to create your profile in a few easy steps. You can also text JOIN to 69717 for a link to our registration page.

Scan here to download our mobile app.







If you are unable to access your digital ID card, please call **800.711.5672** for assistance.

Express Scripts manages your prescription benefit on behalf of your employer, health plan or other organization.



Pharmacy anytime and anywhere. With digital tools from Express Scripts® Pharmacy.

Manage your medications on the go and on your schedule at **express-scripts.com/rx** or with the **Express Scripts** Pharmacy app.



Download

Order medications and refills. All your prescriptions are now all in one place. You can even see how much you might save if you get them filled at Express Scripts[®] Pharmacy. Simply select the ones you wish to order, and they'll be delivered right to your door.

Track deliveries. Don't guess when your medications will arrive. See exactly when they're placed, processed, and shipped.

Make payments. Easily pay for your prescriptions online, and discover ways to manage your budget with automatic payments and payment plans.

Schedule automatic refills. Never miss a dose with our automatic refill program.

Set up dose reminders.* Stay on track with your treatment with automated alerts reminding you when it's time to take your medications.



*This function is only available on the Express Scripts Pharmacy app.



It's easy to get started with Express Scripts® Pharmacy.

To activate your online account:

Visit express-scripts.com/rx or download the Express Scripts® Pharmacy app to set up your account in only a few minutes. If you have not registered yet, you'll need a few pieces of basic personal information.

If Express Scripts[®] Pharmacy is a newer option under your plan, you may not be able to register online until close to your benefits start date.

If you have a new prescription:

Ask your doctor to e-prescribe a 90-day supply with refills directly to Express Scripts^a Pharmacy. (This is the fastest way to get your medication!)

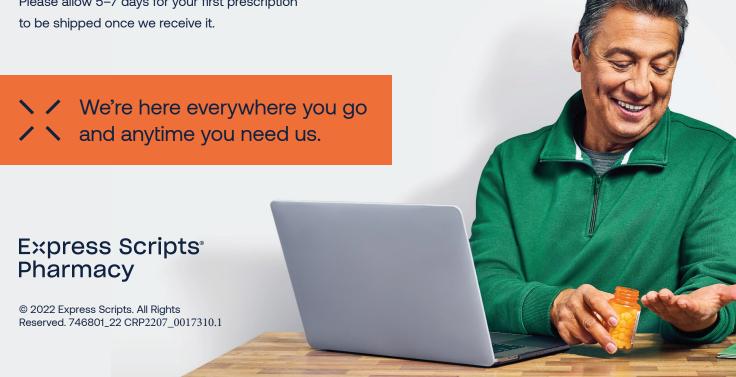
Visit express-scripts.com/rx, log in and click the "Request an Rx" button on the right side of the home page. Follow the instructions on the next page, and we'll reach out to your doctor.

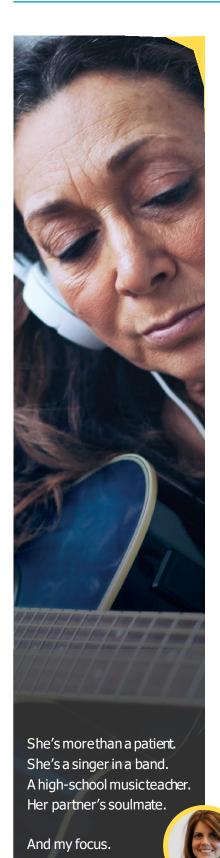
Call us at the number on the back of your member ID card, and we'll contact your doctor for you.

Please allow 5-7 days for your first prescription

If you already have a prescription:

It's easy to transfer current prescriptions to Express Scripts[®] Pharmacy. If this is a prescription that you've already filled elsewhere, you should be able to see it in your prescription dashboard. If you have refills, once you log in or activate your account, all you need to do is click to order and set up payment. We'll contact your doctor and take care of the rest.





We're there every step of the way.

At Accredo, your specialty pharmacy, taking care of you is our focus. You might be newly diagnosed and beginning with a specialty medication, or you might just be new to Accredo. Either way, our specialty-trained pharmacists, nurses, pharmacy techs and patient care advocates understand chronic and complex conditions. We're here to help you navigate this journey.



What is a specialty medication?

A medication typically used to treat chronic, complex conditions like multiple sclerosis and cancer. Specialty medications can include oral solids, or can be injected, infused or inhaled and may require special handling, such as refrigeration.

Accredo provides personalized clinical support and care for a wide range of complex conditions, including:

Age-related macular degeneration

Alpha-1 antitrypsin deficiency

Anemia

Severe asthma

Cancer

Crohn's disease

Cystic fibrosis

Deep vein thrombosis

Growth hormone deficiency

Hemophilia

Hereditary angioedema

Hereditary tyrosinemia

Immune deficiency

Infertility

Lysosomal storage disorders

Multiple sclerosis

Neutropenia

Osteoarthritis

Osteoporosis

Psoriasis

Pulmonary arterial hypertension

Respiratory syncytial virus

Rheumatoid arthritis

And many more, including rare

and ultra-rare conditions

Jil

Pharmacy Manager



One journey. Three ways we focus on supporting you.

Your Accredo team is here to make your path as smooth as possible and help you along the way.



- Our specialty-trained pharmacists and nurses are available 24/7 for any questions about your therapy
- You'll receive one-onone clinical support to help you administer your medication safely and effectively
- Your Accredo team helps you manage possible side effects
- For certain conditions,
 Accredo nurses help
 you administer your
 medication in the
 comfort of your home,
 when appropriate



- Free shipping to where you choose¹, when you choose
- Additional supplies, like syringes and sharps containers, included at no additional charge
- Medication is handled with care, including refrigeration if needed (plus information on how to properly store your medication at home)
- Refill reminders and shipment updates by email or text² to make sure you don't run out
- Order refills⁴ at accredo.com, on our mobile app or by calling the number on your prescription label



- Get help understanding your insurance coverage and coordinating with your health plan on approvals and eligibility
- We'll find financial assistance programs that may be available from drug manufacturers and community organizations
- In 2021, Accredo coordinated \$1.7 billion in copay assistance for qualified patients³



Take charge of your journey with Accredo.

With our tools, you can manage your medications how you want when you want. Visit accredo.com or download our mobile app; go to your mobile device's app store and search for "Accredo." You can order refills⁴, check order status, view medication history and much more.

- 1. As allowable by law.
- 2. Based on enrollment.
- 3. Based on 2021 Accredo book of business data.
- 4. Not available for all specialty medications.

Photos are for representative purposes only and do not depict actual patients.