

April 25, 2024

Dear MES Families,

We are pleased to share an enhanced feature related to the transportation services provided by DATTCO for Marlborough, Hebron, Andover, and Regional School District 8 buses, beginning May 1, 2024. This is an **optional feature** for parents/guardians who wish to monitor the travel of their child(ren)'s bus.

In order to access this service, parents/guardians will need to register with their child(ren)'s **State Student ID** number (found on your child(ren)'s progress report/report card), create a profile, and follow the instructions provided below. Please note that the monitoring of bus progress will be restricted to the families of students riding their assigned bus.

Please note: Based upon initial testing of this service on buses for Hebron/RHAM, it was noted that bus location/drop time statuses are delayed by two minutes and cell signals can affect connectivity. Our school will continue to notify families if or when buses are running late.

This service is only available for DATTCO buses at this time. It is not available for any other transportation provider utilized by the district.

Detailed instructions and resources on how to utilize this feature are provided below.

Instructions and Resources

[Student Transportation My Ride K-12](#) - My Ride K-12 Weblink

[My Ride K-12 Parent Portal **Web** Directions](#)

[My Ride K-12 Parent Portal **Mobile** Directions](#)

[My Ride K-12 Abridged Instructions](#)