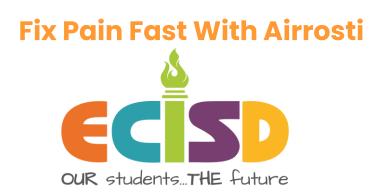


# Take The Pain Out of MSK





### Agenda

- Introductions
- MSK overview
- •Comprehensive solution
- Proven results
- •Engagement & benefit design
- Implementation





### The Burden of MSK

Musculoskeletal (MSK) is a top spend.

- >54% of US population impacted annually
- #1 cause of lost workdays
- •\$381B in annual cost

MSK injuries can lead to a cascade of other costly events such as mental health conditions





# **Traditional Care**

Knowing where to start care can be confusing and frustrating.

- Complex healthcare landscape
- Time consuming
- Expensive
- Ineffective care





# Airrosti – A Comprehensive Solution

With 20 years of clinical experience and over 1 million patient cases treated, Airrosti solves the complex MSK challenge and manages 100% of your MSK cases.

#### **Triage & Navigation**



Airrosti delivers shorter recovery times and reduced cost, whether in-person or virtual.

#### **Conservative Care**



Airrosti provides a no-cost consultation for all MSK injuries and conditions.

#### **Care Coordination**



Airrosti coordinates care if the member needs nonconservative intervention.

#### 360° Engagement



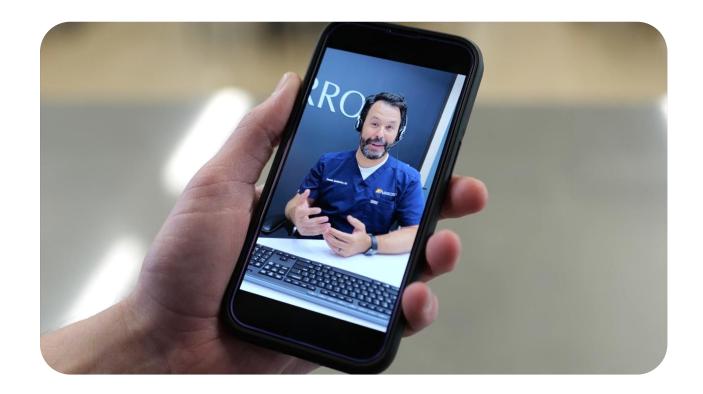
Complimentary engagement, prevention, and communication reinforces awareness, trust, and delivers measurable results



# A Clear Starting Point – VIP Chat

Airrosti takes the cost and confusion out of the equation by providing a no-cost starting point for all MSK injuries and conditions.

- Talk to a provider
- On-demand access via video
- Advice, assurance, and education
- Care coordination
- No cost. No obligation





# **The First Step**

Whether in-person or virtual, care begins with a thorough assessment from your Airrosti provider.

- Clinical & functional assessment
- Accurate diagnosis
- Patient education

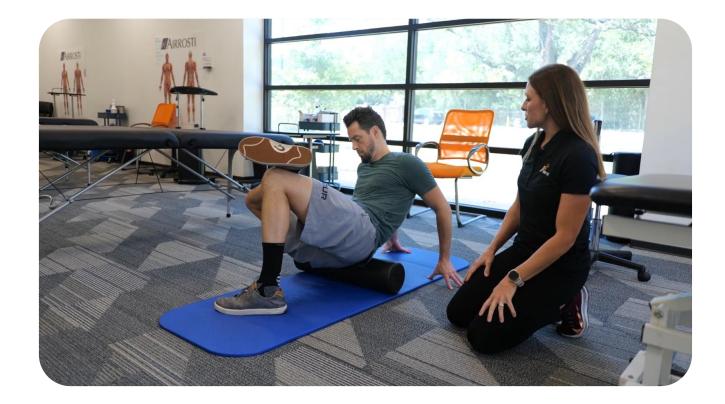




# **Fix Pain Fast**

Airrosti's evidenced-based care model leads to shorter recovery times and reduced cost.

- Custom care plan
- Effective treatment modalities
  - Manual therapy
  - Active Care
- 3-4 visit average

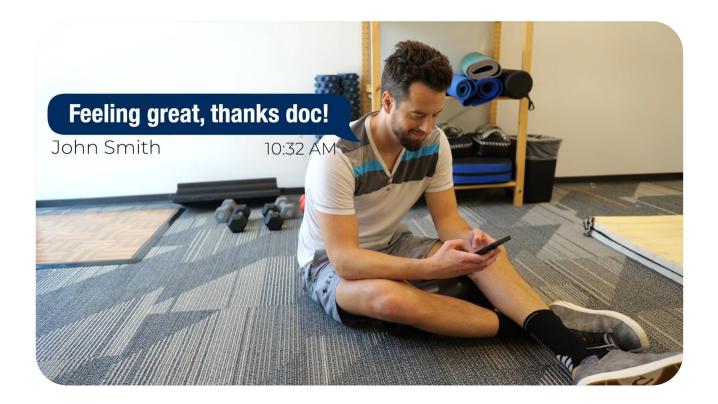




### **Get Back To Life**

Return to a pain free life quickly, without unnecessary imaging, medication, injections, surgeries , or long treatment plans.

- Unlimited provider access
- Progress tracking
- Care plan adjustments
- Care coordination if needed





### In-Clinic

### **Virtual Clinic**

99.5%

**Patient Satisfaction** 



**Patient Satisfaction** 

# 88%

Injury Resolution



Injury Resolution

**3.2** Visit Average

### 4.1

### Visit Average

3-5 week treatment duration



### **Real Results**

Independent third-party claims studies from Milliman MedInsight and Koan Health continue to validate our extraordinary results. These studies reviewed up to a billion claims and over 2 million episodes of care using Blue Health Intelligence Data, as well as patient reported outcomes from over 1 million of our



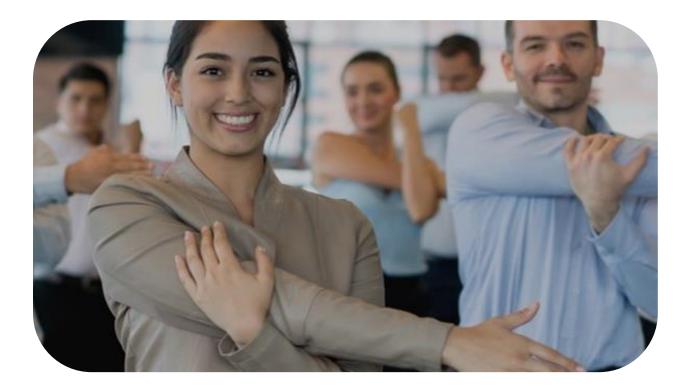
# The Airrosti Advantage

Provider led care	
Evaluation, diagnosis, and treatment	
Acute and chronic pain	
Custom treatment plan	
3-4 week treatment duration	
Same day appointments	
Half the cost of other care options	
Third party verified claims study	



# **Benefit Design Best Practices**

- •Provide easy access to Airrosti care by removing financial barriers
- Implement a low or \$0 co-pay for Airrosti in-clinic care and Airrosti Remote Recovery
- •No PEPM, PMPM, implementation or administration fees





# 360° Engagement

Consistent engagement builds awareness, trust, and delivers measurable results. The engagement strategy beings with an attractive benefit design.

#### Communication

- Email
- Text
- Print
- Intranet

#### **Monthly Webinars**

- Injury specific
- Education and prevention
- Valuable stretches and exercises

#### **Onsite Events**

- Experience Airrosti Days
- Injury Assessments
- Motion Health Assessments with Kinotek technology
- Wellness workshops

#### Additional

- Health fairs
- Open enrollment meetings
- Special events



### **Next Steps**

- •Follow-up meeting to create engagement plan
- •Confirm benefit design
- •Launch

