#### **Requesting a Transcript from KCC**

To obtain your unofficial transcript please go to <u>https://mykcc.klamathcc.edu/ics</u>, then click on forgot password.

## You need your student ID and KCC email address.

Your email address will be your **studentID@students.klamathcc.edu.** When enter in your phone number do not use dashes.

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- 2. Please enter your date of birth in the 00/00/0000 format
- 3. Please enter the primary email on your account

This is usually your <u>studentid@students.klamathcc.edu</u>

The primary email is only used for verification. The reset email will be sent to all emails associated with your account.

Username:	
Birthday:	

After it sends you a password on your phone (if you signed up with your cell number; otherwise might go to a parent) wait 30 minutes before logging in.

## Additional Directions if you need more help

To get your unofficial transcripts click on the **Student** tab on the top of the screen, then **My** advising on the left of the screen and scroll down to Academics. Then you will click on View unofficial transcript.

# **To request official transcripts**

https://tsorder.studentclearinghouse.org/school/select

Transcripts are \$5.25 each per destination. For example, two transcripts sent to the same destination is \$5.25 whereas two transcripts sent to separate destinations is \$10.50. Transcript processing time is 2-3 business days.

Klamath Community College currently offers paper transcripts only and two delivery options: (1) Mail (2) Hold for Pickup. Electronic delivery option is coming soon.

If you need to have any document included with your Klamath Community College transcript, you can upload it in PDF format with your transcript order. Please ensure that your order form is complete.

Note: If there is financial hold on your account, we may not be able to process your request and an email notification will be sent to you. For more information in regards to any financial hold, of if you feel this is an error, please contact our Business Office at (541) 880-2237.

Questions? Contact Student Services at (541) 882-3521 or kcc@klamathcc.edu.

For assistance contact:

### Jeannie Ruiz

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