

Descriptor Term: PUBLIC COMPLAINTS

Descriptor Code: KN

Rescinds: KN

Board Approved: 3/07/1988

Previously Approved:

The Board of Trustees welcomes constructive criticism based on a sincere desire to improve the quality of the educational program.

Complaints and grievances should be handled and resolved as close to their origin as possible. Therefore, the proper channeling of complaints involving instruction, discipline, or learning materials will be as follows: teacher, principal, Superintendent, Board of Trustees.

An individual Board member should refer a person making a complaint to the appropriate authority level based on the approved chain of command.

A complainant following chain of command and not receiving satisfaction, may request a hearing before the Board.