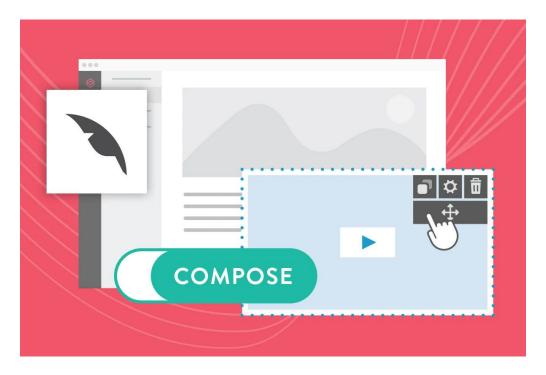


Navigating Change: WCM to Composer

Education & Training
Professional Services





Joanna Ashlock, Senior Education & Training Specialist

- Former teacher and Finalsite client
- New empty nester

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Tamatha Leuschen, Senior Client Enablement Consultant

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- Former teacher and technology coordinator

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- Kansas City, Missouri, USA
- https://www.linkedin.com/in/tamatha-leuschen







Agenda

- **O1** This v. That Exploring new features and vocabulary
- **Migration**Best practices for a successful experience
- O3 Support & Training
 Multiple teams and options
- **Questions**How can we help you?

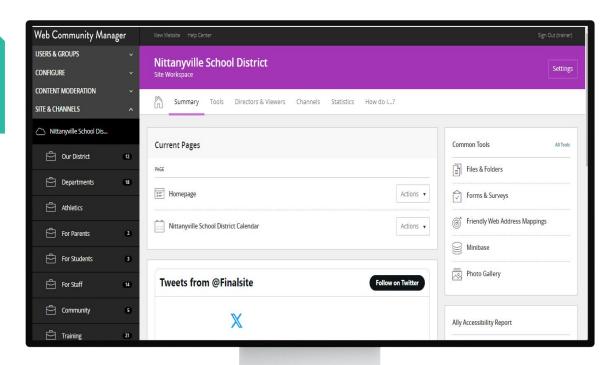
This v. That

Exploring New Features and Learning New Vocabulary

Resource: A Cheat Sheet of WCM to Composer Terms

Site Manager

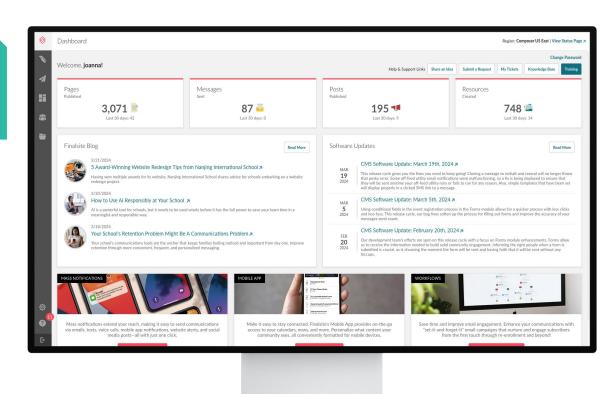






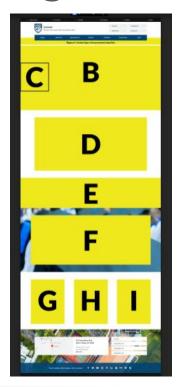
Dashboard



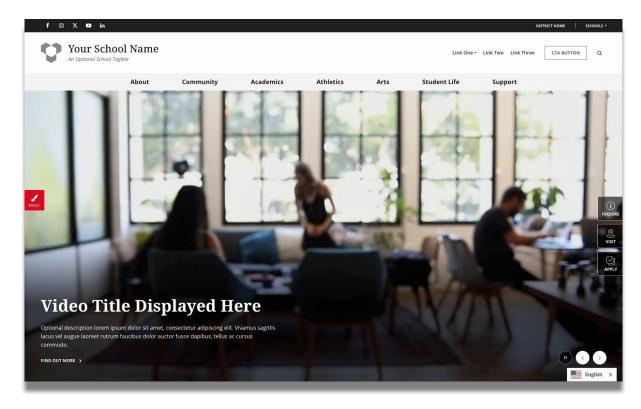




Regions



Panels



Template Documentation



Home Color Change Example Example Subpage Template Updates Region Map Documentation —

Homepage Content & Apps

This is the recommended app placement based on the homepage region map

Region A | Content App or Announcements App (only)

- This is a hidden app region located below the channel bar. This region will only show if it contains a Content
 App or Announcements App.
- . The app name in this region will not show even if turned on.

Region B | Multimedia Gallery App (only)

. Need assistance? Our Creative Services Image Editor makes cropping and sizing photos easy!

Region C | Any App

- · This is a tabbed app region
- · Content in this region displays horizontally
- · App names must be turned on for any apps added to this region

Region D | Any App

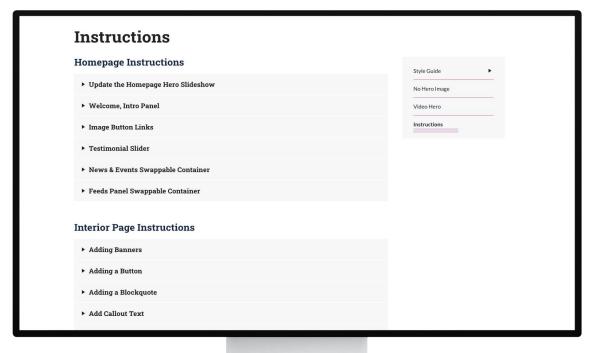
Help Materials

The Blackboard Help Center contains a wealth of information and help materials. You can find resources for Web Community Manager here.



Instructions

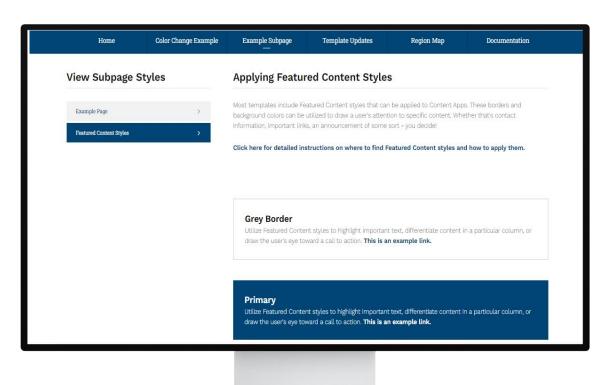






Subpage Styles







Style Guide



Blockquotes & Callouts

These can be used full-width or half-width.

Nulla vitae ellt libero, a pharetra augue. Duis mollis, est non commodo luctus, nisi erat portitior ligula, eget lacinia odio sem nec elit. Cras justo odio, dapibus ac facilisis in, egestas eget quam. Fusce dapibus, tellus ac cursus commodo, tortor mauris condimentum nibh, ut fermentum massa justo sit amet risus.



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- HERMAN MELVILLE

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dapibus posuere velit aliquet. Nullam quis risus eget urna mollis ornare vel eu leo. Etiam porta sem malesuada magna mollis euismod. Vestibulum id ligula porta felis euismod semper.

- Mercury is the smallest and innermost planet in the Solar System
- 2. Venus
- 3. Earth
- 4. Mars
- Jupiter is the fifth planet from the Sun and the largest in the Solar System
- Saturn
- Uranus
- Neptune

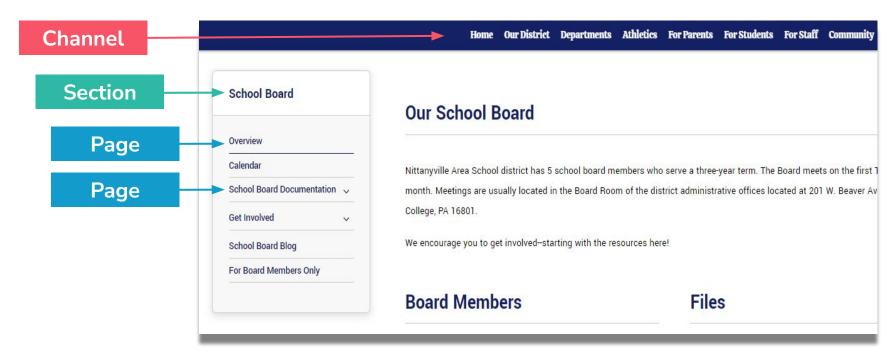


Content Callout with Photo

Duis mollis, est non commodo luctus, nisi erat porttitor ligula, eget lacinia odio sem nec elit. Cras mattis consec tetur purus sit amet fermentum.
Vivam us sagittis lacus vel augue laoreet rut um faucibus dolor auctor maecen as faucibus mollis interdum.

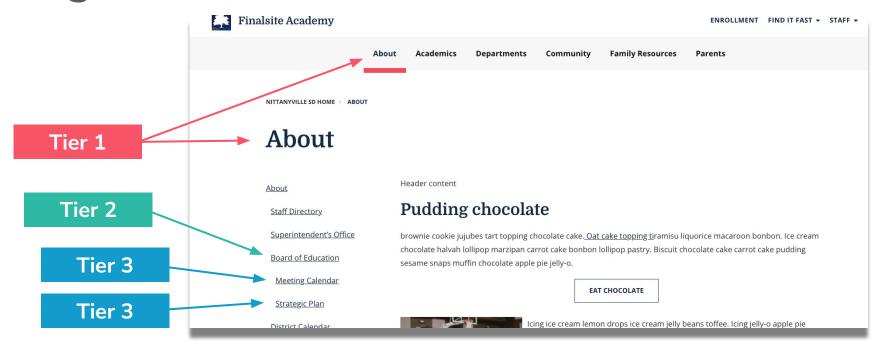


Channels, Sections, Pages



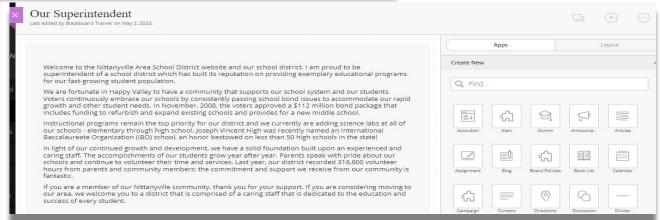
Page Tiers

All tiers are clickable, editable pages



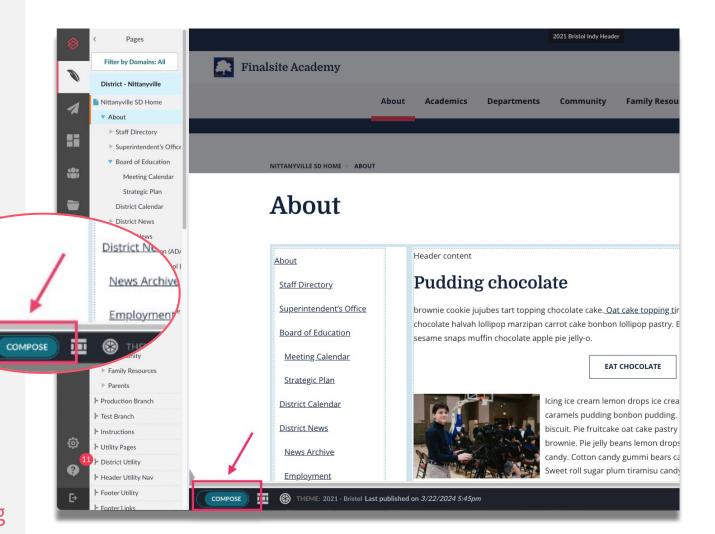
Edit from Front End





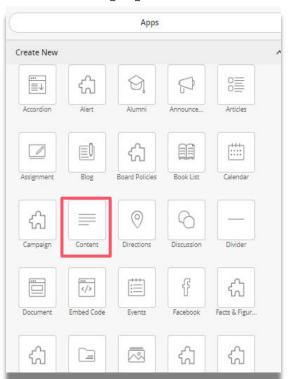


Compose from Back End

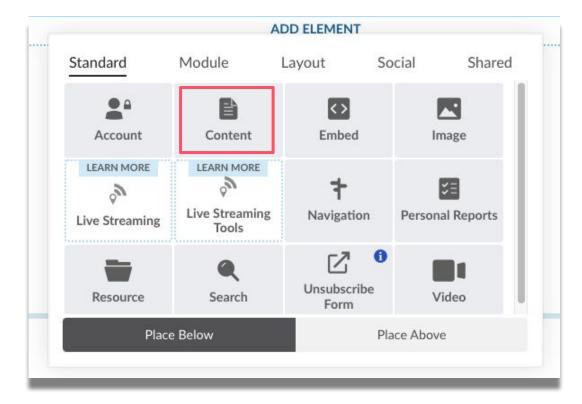


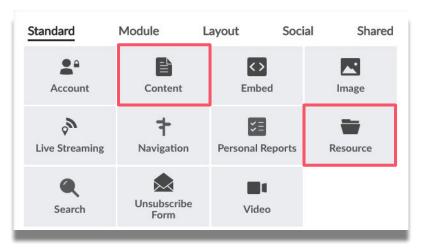


Apps

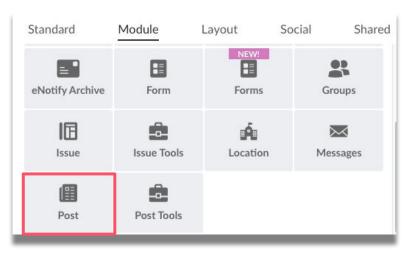


Elements

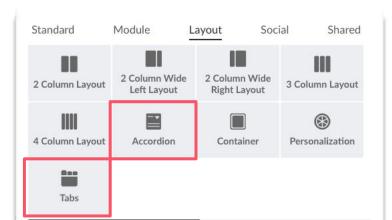




Resource elements > Image App, Photo Gallery App, Multimedia Gallery App, File Library App



Post element > Headlines & Features App, Minibase App



Layout elements > Tabbed and Accordion Apps



Migration

Best practices for a successful experience

Top 3 Tips

1. Marie Kondo your content.

 Check for accuracy, relevance, accessibility, searchability.

2. Get new family pictures taken.

Freshen up site photos, especially hero images.

3. Update the GPS.

- Analyze the site map.
- Ask stakeholders what's easy to find?
 Hard to find?

PRO TIP: Plan to touch/review every page after migration.

Migration Details



Support & Training

You've inherited multiple teams to support you.

Support & Training

- Client Success Manager
- Project Manager
- Enablement Consultants and Training Specialists
- Knowledge Base articles
- Comprehensive, on-demand training courses
- Office Hours
- Webinars
- Social Media Networking
- Blog Articles
- Release Notes



Client Education Training
Opportunities

Questions?

Resources we LOVE

WCM Migration Details

Composer Glossary

Client Ed Training Site

Webinar Archives

Office Hours

Additional Training
Offerings

