



P.O. Box 7411
Fitchburg, MA 01420
Telephone: (978) 400-7811

OUR SNOW POLICY IS AS FOLLOWS:

1. Listen to the radio and T.V. Please do not call us to ask about school delays or cancellations **BUT DO CALL IF YOU WANT TO CANCEL TRANSPORTATION FOR YOUR CHILD.** We are very busy solving routing problems and may not be available to answer any other questions. This goes for employees as well as students. In Fitchburg, Lunenburg, Leominster, Ayer-Shirley, North Middlesex area, we have found WSRS (96.1 FM), WXLO (104.5 FM), WEIM (1280 AM), WBZ (1030 AM), WRKO (680 AM), WTAG (580 AM), Fox 25 News, Channel 7 WHDH TV, Channel 5 WCVB TV, and Channel 4 WBZ TV to be helpful sources of information. Useful internet sources are www.wbztv.com, www.fox25boston.com, www.thebostonchannel.com and www.wbz1030.com.
2. If school is cancelled in either the town where the student lives, or the town where he/she goes to school, then we do not provide transportation. If school is cancelled where the student lives, and the school he or she attends is open in another town, it is up to the family to bring their student to school if they want him/her to attend.
3. When there are multiple delays (late openings) on a route, or a cancellation at one end and a delay at the other, we generally go with the most limiting. For example, if one town has a one hour delay and the other town has a two hour delay, we will go with the two hour delay.
4. We will notify everyone involved of any changes to this policy. For example, we may pick up from several towns, and they may have different delays. We may change one to fit with the others, but we would communicate this to the driver and to the families when the decision is made.
5. Again, please do not call us for updates on school delays. Anticipate delays and late arrivals. We will notify you if there is a problem. Please understand that the volume of delays and route changes is simply too great for us to notify everyone. We know that parents will be worried in bad weather, but no news is good news.
6. Safety is our greatest concern. Drivers must not be concerned with staying on schedule during bad driving conditions. **THE ONLY THING THAT MATTERS IS FINISHING THE ROUTE SAFELY.**

**For more information on our snow policy, please visit our website at:
www.vanpooltransportation.com**