

ITN #24-00027
Addendum #2

1. Question:

- Does the District conduct medical claims audits and or pharmacy audits? If so, are there any funds set aside in your ASO agreement to pay for these services? If so, how much and who are performing these services?

Answer:

- FSHIP provides Medical Claim and Pharmacy audits for the School District. Each School District has an ASO fee that varies according to the services selected. FSHIP selects the service provider.

2. Question:

- Are there page limitations for our response to the District?

Answer:

- No, The District welcomes as much information, as each Respondent wants to provide, thoroughly explaining your response to this ITN.

3. Question:

- Section 1 – What technology is the District currently using and confirm the District has a budget to pay for these services? If so, how much and the name of the technology being used?

Answer:

- Currently the District uses PlanSource for enrollments which is provided by the ancillary AOR at no additional cost. The medical ASO, Meritain, also provides ALEX by Jellyvision.

4. Question:

- Section 3.7 – How much will the medical compensation be to the consultant through the FSHIP arrangement?

Answer:

- The District is requesting each Respondent to propose the compensation amount they are willing to accept for services to be provided. The group has budgeted 2.5% of total medical costs (medical & pharmacy).

5. Question:

- Section 5.12.5 – In the event the District picks more than one respondent for services how would compensation be split?

Answer:

- The District intends to only award one Respondent. If more than one Respondent is chosen, compensation for each awardee will be negotiated as per conditions of this ITN.

6. Question:

- Indemnification (Section 7.2): Please confirm if the District is willing to accept the indemnification be limited to losses and damages as a result of our negligence and covered under the terms of our general liability policy; any wrongful acts solely in rendering or failing to render professional services and covered under our professional liability policy; or, any claim alleging a security failure, privacy event or wrongful act and covered under our cyber liability policy (misappropriation of trade secret or, infringement of patent are exclusions in our cyber policy).

Answer:

- The District is willing to consider modifying this provision of the contract with the winning respondent.

7. Question:

- Indemnification (Section 7.2): Is the District willing to allow a cap or limitation of \$1 million on the liability and indemnification? If no, is there a larger cap or limitation that the District would be willing to allow? If yes, please provide the amount.

Answer:

- The District is willing to consider modifying this provision of the contract with the winning respondent.

8. Question:

- Section 7.3 – Please confirm if the District is willing to accept that our professional liability limits are for each wrongful act/annual aggregate.

Answer:

- The District is willing to consider modifying this provision of the contract with the winning respondent.

9. Question:

- Section 7.3 - Please confirm if the District would allow the Awardee to advise that a cancelled, or non-renewed policy would be replaced with no coverage gap and a current COI would be provided and not provide a cancellation notice, since coverage will be replaced with no gap.

Answer:

- The District is willing to consider modifying this provision of the contract with the winning respondent.

10. Question:

- Section 7.3 - We can only agree to name the District as an additional insured on the Commercial General Liability Policy and we provide this via a Certificate of Insurance, not an endorsement. Will this be acceptable to the District?

Answer:

- The District is willing to consider modifying this provision of the contract with the winning respondent.

11. Question:

- Section 7.3 - Will the District allow that the primary, non-contributory language be removed as it is our preference to have the District's Commercial General Liability policy be primary.

Answer:

- The District is willing to consider modifying this provision of the contract with the winning respondent.

12. Question:

- Section 7.3 - We do not provide clients with the copies of actual policies. We will provide evidence coverage via Certificates of Insurance. Is this acceptable to the District?

Answer:

- The District is willing to consider modifying this provision of the contract with the winning respondent.

13. Question:

- Section 7.3- Can the District agree that we will only maintain insurance coverage for 2 years after the termination of the agreement?

Answer:

- The District is willing to consider modifying this provision of the contract with the winning respondent.

14. Question:

- Section 7.5 - We will retain sole and exclusive ownership of all right, title and interest in and to its intellectual property and derivatives thereof which no data or confidential information of the District was used to create and which was developed entirely using our own resources. To the extent our intellectual property is necessary for the District to use the services provided, we will grant to the District a non-exclusive, royalty-free license to our intellectual property solely for the District's use of such services. Is this acceptable to the District?

Answer:

- The District is willing to consider modifying this provision of the contract with the winning respondent.

15. Question:

- Section 7.6 - As we have standard record retentions we would need to also keep a copy of our work product – is this acceptable to the District?

Answer:

- The District is willing to consider modifying this provision of the contract with the winning respondent.

16. Question:

- Scope of Services Section (2.1.2.2.) – Does the District currently have a HIPAA-compliant secure client communications portal & benefits management software? If yes, what software is being utilized? Will the District be allocating funds to pay for implementing this program?

Answer:

- The District currently uses PlanSource which is provided through the current ancillary AOR. The District is requesting Respondents provide details of any software they are able to provide that offers a HIPAA-compliant secure client communications portal & benefits management software. The District is requesting the funding of this software to be included in the proposed fee for services of this ITN.

17. Question:

- Scope of Services Section (2.1.3.5) – Does the District currently work provider benefit billing reconciliation? If so, what firm/software and what is the current price?

Answer:

- The District's staff does conduct internal billing reconciliations. No firm/software or additional price outside of normal staff expenses.

18. Question:

- Scope of Services Section (2.1.3.8) – How is the District currently handling onboarding and offboarding services? Is this currently being paid for by the District?

Answer:

- The District's HR department is currently responsible for all onboarding and offboarding services. PlanSource, which is provided by ancillary AOR at no additional costs, is used for all enrollment process and sending EDI feeds to carriers.

19. Question:

- Scope of Services Section (2.1.4.1) – How does the District currently handle the answering of member coverage and benefit questions? Is this currently being paid for by the District?

Answer:

- HR staff currently answers member questions along with carriers.

20. Question:

- Scope of Services Section (2.1.4.2) – How does the District currently distribute annual member benefit packets? Is this currently being paid for by the District?

Answer:

- Annual member benefit packets are not currently distributed. The District is requesting for the awardee to provide this service. Currently, the District posts individual plan documents on their website.

21. Question:

- Scope of Services Section (2.1.4.6 – 2.1.4.8) – How does the District currently handle the services mentioned in these sections? Is this currently being paid for by the District?

Answer:

- For sections 2.1.4.6 – 2.1.4.8, the HR staff provides all of these services and PlanSource submits enrollments/changes to carriers via EDI.

22. Question:

- Scope of Services Section (2.1.4.10) – How does the District currently handle “on-sites” and office hours? Is there an employee or person that the District may like to hire for these services?

Answer:

- Currently the District does not provide “on-site” and office hours other than normal function of the HR department. However, the District is very interested in how each Respondent’s firm may be able to provide these services.

23. Question:

- Scope of Services Section (2.1.4.11) – What is a “census audit” and who currently handles this service for the District?

Answer:

- An annual audit of member enrollment to ensure accuracy. The District currently completes these audits. However, the District is very interested in how each Respondent’s firm may be able to provide these services.

24. Question:

- Scope of Services Section (2.1.4.13) – Who currently handles COBRA notifications for the District and who is paying for these services?

Answer:

- Meritain administers COBRA. The pricing is included in the ASO fees.

25. Question:

- Would the District allow us to utilize the supplemental voluntary benefits lines of coverage to assist with staffing of office hours, and providing services for onboarding, offboarding, member meetings, change forms, etc.?

Answer:

- Yes, this Agent of Record/Contract Effectuation ITN is for all lines of coverage. The District is asking and anticipating the awardee use compensation from all lines of coverage to assist in servicing the District’s needs.

26. Question:

- RFP Due Date: Would the District consider extending the closing date, due to pending outstanding questions?

Answer:

- No. At this point, the District feels it is in its best interest to maintain the posted timeline of this ITN.