

Employee Benefits Department

What You Need to Know

As we have transitioned to UnitedHealthcare, we want to ensure your medical needs are met in the most efficient manner. Our primary goal is to ensure that you have access to the best possible benefit resources available. If you have any immediate questions or concerns, please do not hesitate to reach out to BISD Employee Benefits Department (956) 548-8061, Diana Morales (956) 698-0112 or Salazar Insurance Group (956) 554-0028. We are here to assist.

CONTACT INFORMATION for **UnitedHealthcare** contact **855-267-1087** Website www.myuhc.com

For eligibility, benefit information, insurance card or claim payment status you may contact:

Diana Morales BISD office (956) 698-0112 or UHC Number (346) 279-3190 or Email diana_morales@uhc.com

Salazar Insurance Group (956) 554-0028 or Email salazarigbrownsville@gmail.com

Dental Insurance 877-816-3596

PRESCRIPTION BENEFIT INFORMATION for **Araya** contact **866-352-5171**

Araya provides prescription and other related services. Call Customer Service for names of participating pharmacies or prescription status. You may also contact:

Salazar Insurance Group (956) 554-0028 or Email salazarigbrownsville@gmail.com

- **Clara is Araya's Virtual Member Engagement App** from your Apple or Google Play app store. Check out this quick video on how to activate your account. <https://vimeo.com/746912833>

This brand-new app will enable you to:

- View your current medication list and alert you to potential savings opportunities. Please note - prescriptions processed with previous carriers will not be available in the Clara app.
- Request a medication or pharmacy switch.
- View how much a medication will cost based on your Araya benefits and more!
- **Prescription Mail Service Program**
 - **Postal Prescription Services** contact **800-552-6694** or Website www.ppsrx.com

For information regarding your mail order benefit, you can also contact the Araya.

- **Specialty Drug Pharmacy**
 - **Cottrill's Pharmacy** contact **844-268-8745** Website www.cottrillspharmacy.com
 - **Amber Specialty Pharmacy** contact **888-370-1724** Website www.amberpharmacy.com
- **International Pharmacy**
 - **ElectRx** contact **855-353-2879** Email info@electrx.com

Free Diabetic Supplies

- **Miracle Medical** contact **866-969-9596**

Preventive Health Screening

- **UMatter** contact **833-628-8378**