



# Help starts here.

Need help and don't know where to turn? 2-1-1 is a free, confidential information and referral line, available 24/7. Dial 2-1-1 and talk to a person who can connect you to help.

## Top 10 caller concerns:



Utilities

Housing /  
Emergency Shelter



Food

Information  
Services



Homelessness

Housing /  
Long Term



Furniture / Housing  
Maintenance

Legal



Transportation

Aging /  
Elderly



## In York County...

# 13,496 callers in 2017

## 5th highest call volume in Pennsylvania

**1,165**  
requested help  
with food

**2,000**  
requested help  
financial help

**1,600**  
requested help  
with utilities

**600+**  
requested help  
with basic needs