



How to Reset Your Password for the Campus Parent Portal

If you forget your password for the **Campus Parent Portal**, you will have the ability to reset your password via e-mail:

1. On the Campus Parent Portal login page, click the link that says, “**Forgot your password?**” Enter your user name and click **Continue**.

Username

Password



Sign In >>

[Forgot your password?](#) | [Forgot your username?](#) | [Problems logging in?](#)

2. You will receive an e-mail message from **Infinite Campus** with a link in it to reset your password.

How to Retrieve Your Username for the Campus Parent Portal

If you forget your username for the **Campus Parent Portal**, you will have the ability to retrieve your username via e-mail:

1. On the Campus Parent Portal login page, click the link that says, “**Forgot your username?**” Enter your email address and click **Continue**.
2. You will then receive an e-mail message from **Infinite Campus** showing your username with a link to sign in.

Note: This must be the Account Security Email you previously set above.

Username

Password

Sign In >>



[Forgot your password?](#) | [Forgot your username?](#) | [Problems logging in?](#)

If you are still encountering problems for any reason, please contact your child/s building

***If applicable

Setting Your Account Security Email

The first time you log into the Portal, you will be prompted to update your security preferences. You must complete this update before you can utilize the **“Forgot your password”** function, which will allow you to reset your password by e-mail. This will be known as your **“Account Security Email.”**

Change Email

You are required to set an account security email.

Please enter the email address that can be used for security purposes. An email will be sent to verify the change.

New Account Security Email

Confirm New Account Security Email

Enter Password

Log Off

Save