

FWPS-021324 Questions

Question: Does the district manage and purchase their own NetCloud Management (NCM) licensing for their routers or are they in need of this service, in addition to data on existing routers?

Answer: The district has an active NetCloud Essentials and NetCloud Advanced Upgrade for Mobile Performance Routers license for all Cradlepoint routers through 3/8/26.

Question: Does the district require active service on one data line per router, only? Or does the district qualify as "Rural" and require two active data lines per router?

Answer: The district is requesting one data line per router. The district is not classified as rural.

Question: Do you currently have active service for bus Wi-Fi today? If so, who is the carrier providing existing service?

Answer: No active service in place currently for Cradlepoint routers. Cradlepoint modems were brought online in June 2023 during installation/provisioning and then cellular service was deactivated

Question: Are all the software licenses for the routers currently active?

Answer: The district has an active NetCloud Essentials and NetCloud Advanced Upgrade for Mobile Performance Routers license for all Cradlepoint routers through 3/8/26.

Created by Tim Crawford 02-28-24