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How do I access the ISB Dragon Connect mini program?

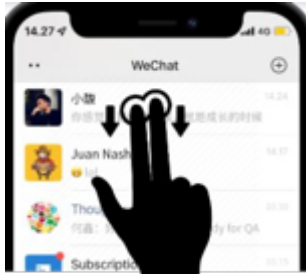
Method 1:

Scan this QR code.

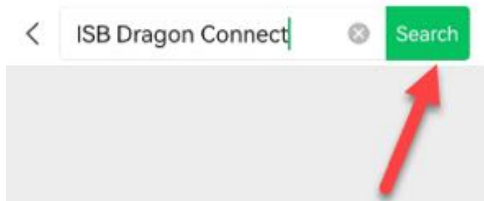


Method 2:

1. Open your WeChat and scroll down to enter the mini program search page.



2. Input **ISB Dragon Connect** then click search.



I can't log in to ISB Dragon Connect. What should I do?

1. Go to WeChat, click **Me**, then click **Settings**.



2. Click **Account Security**.



3. Check your phone number. This is the phone number that needs to be registered in our PowerSchool data portal in order to access the ISB Dragon Connect mini program.



Then please log in to Dragons' Gate (<https://www.isb.cn/dg>) and click the PowerSchool icon under School Tools. After opening PowerSchool, click the Update Information icon and update your mobile phone number registered under the Family Information tab so it matches the phone number you checked in step 3 of these instructions. (For Chinese phone numbers, please input 11 digital numbers only, don't add +86 or any spaces.)

I have multiple children at ISB. How do I access all their records in Dragon Connect?

1. Click your child's name from the top.



2. Then you will see all your children. Click the name of the other child whose information you want to access.



How do I update my child's passport/visa information in Dragon Connect?

1. Click Student Passport & Visa.



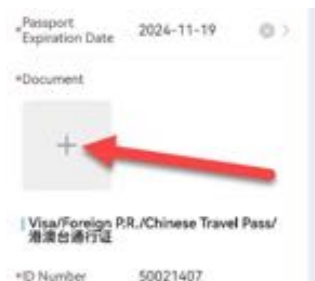
2. Click the edit button on the top.



3. Click the delete button to delete the old file.



4. Then click the "+" button.



5. You can choose a file from your phone album or use your phone's camera to take a photo of the passport/visa to upload directly.



6. Click Submit when you've finished the update.



How do I update working parent passport/visa information in Dragon Connect?

1. Click Family Information.



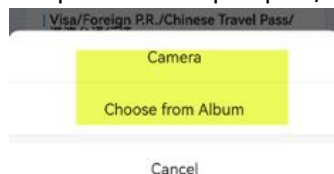
2. Click Passport & Visa then click the edit button.



3. Click the delete button to delete the old file then click the "+" button to upload a new file.



4. You can choose a file from your phone album or use your phone's camera to take a photo of the passport/visa to upload directly.



5. To update parents' information, the system will remind you if you want to update for the other children in this family. If you click Update, the system will auto update the

parents' information for other children; you don't need to update for the other children again.



How do I update family information in Dragon Connect?

1. Click Family Information.



2. Click the edit button to update. You can click Parent 1 or Parent 2 to update information for Parent 1 or Parent 2.



3. To update parents' information, the system will remind you if you want to update for the other children in this family. If you click Update, the system will auto update the parents' information for other children; you don't need to update for the other children again.

Common Information Update

Information updated successfully. The following information may be generic and you can choose to update it to your other children.

| Basic Information

Email

| Business Information

Company Name

Cancel

Update

