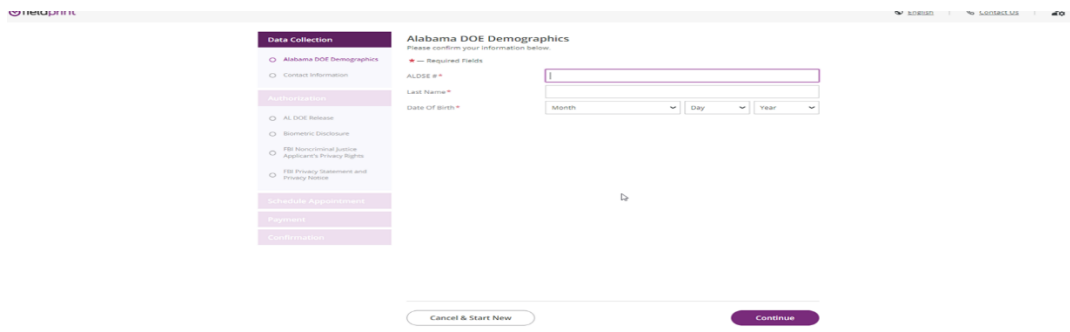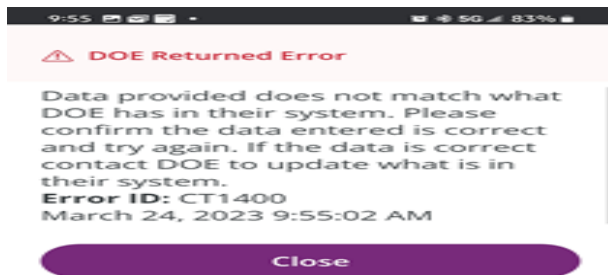A small number of applicants are finding an error message when they reach this screen in the Fieldprint environment during registration. The issue is actually occurring in AIM. The applicant has inadvertently added a space behind one or more of the name fields during registration. Example: Instead of "AMY" the name is being interpreted as "AMY ". Fieldprint is looking for "AMY" and considering it a non-match and displaying the error message. The applicant should simply return to AIM to update and save the name fields and return to Fieldprint to continue registration. Please see the screen shots below for assistance in overcoming the error message. We have reported the issue to our IT team, and we hope to have a permanent solution soon.

Go back to your AIM Account and log-in.

Logout successful!
Thank you. reginakelly5215@gmail.com is now logged out.   [LogoutComplete]

Log into AIM   Help ?

ALSDE ID (or Email address):   reginakelly5215@gmail.com

Password: ••••••••   ⊚ 👁

Log in ➜]   Forgot password?

Need an account?

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Select the dropdown arrow and choose "User Profile".

📅 Thu, 23 Mar 2023   🕐 1:25 PM   🌐 Stage (STAGEWEB1) IDEM   🗄 Stage Idem (alsdestagesqli1\i1 IDEM)   👤 reginakelly5215@gmail.com ▾   ➔ Logout

Services Portal
STAGEAIM.ALSDE.EDU/

REGINA KELLY
ALSDE ID: RXK-0124-4247

My Services ▾   Help ▾   0124-4247

🏠 My Applications
📗 User Profile
🏛 EdDir Positions

➔ Logout
Version 2021.0826.4.1-beta

Alabama Joint Purchasing (ALJP)	Child Nutrition Program (CNP)	Courses	Fieldprint Background Check	Pupil Transportation Certification	Registered School Information
⚡New	⚡New	⚡New	⚡New	⚡New	⚡New
E-Rate	Child Nutrition Programs	Instructional Services	Educator Certification	Pupil Transportation	Admin and Financial Support
? ⚙	? ⚙	? ⚙	? ⚙	? ⚙	? ⚙

Select the "Edit Name Button".

Remove and re-enter all name fields. Be sure not to enter a space before or after each name and select 'Save.'

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Your name has been updated in AIM.

User Profile

Name

Name has been updated. ×

ReginaKelly

Edit

ALSDE ID

RXK-0124-4247

ℹ

Click "My Applications" and select the Fieldprint Background Check Tile.

Return to Fieldprint, log-in and continue registration.