

Lafayette School Corporation Title I, II, III, & IV Complaint Resolution Procedures

Lafayette School Corporation strives to provide outstanding Title I, II, III, & IV services to all eligible public and non-public school students, their teachers, and their families. However, we want to know if you feel that we have failed to provide such services as outlined in the *Elementary and Secondary Education Act* as amended by the *Every Student Succeeds Act*. When concerns are shared with us in writing, the procedures outlined below will govern the investigation and resolution of these concerns.

Who may submit a complaint?	Parents, teachers, and administrators as well as other concerned individuals or organizations.
What must a complaint to the Lafayette School Corporation contain?	<p>All complaints must:</p> <ul style="list-style-type: none"> • be written • be signed by the individual or organization filing the complaint • specify the federal and/or state statute or regulation that has been violated • describe the concern using facts related to the matter • state the nature of the corrective action desired
Where should a Title I, II, III, & IV complaint be sent?	<p>Dr. Alicia Clevenger Associate Superintendent for Elementary Curriculum & Instruction Lafayette School Corporation 2300 Cason St. Lafayette, IN 47904 aclevenger@lsc.k12.in.us</p>
How will a Title I, II, III, or IV complaint be handled by the Lafayette School Corporation?	<p>Upon receipt of a written complaint, appropriate LSC administrators will be notified and the concern will be investigated by the Federal Program Director and/or LSC central office administrators. Once the investigation has been completed, a report describing the complaint, summarizing the investigation, and recommending a resolution will be prepared and issued to all parties involved. The recommended resolution will become effective upon issuance of the report. The Federal Program Director and the LSC central office administrators will ensure that the resolution recommendation is implemented. The period between complaint receipt by Lafayette School Corporation and resolution of the complaint shall not exceed sixty (60) calendar days.</p>
Can Lafayette School Corporation's resolution decision be appealed?	<p>Either party may appeal the final resolution to the IDOE's State Ombudsman.</p> <p>Garrett Wilson, State Ombudsman 100 N Senate Ave Indianapolis, IN 46204 ombudsman@doe.in.gov</p>