



## CHARLOTTE CATHOLIC HIGH SCHOOL

February 22, 2024

Dear Charlotte Catholic Volunteers,

The Diocese of Charlotte is launching a new training program for clergy, employees and volunteers to enhance efforts to protect children and young people in all of our churches, schools and ministries. This new program, called CMG Connect, replaces the VIRTUS Online training program **effective this week**.

**This change affects ALL clergy, religious, seminarians, lay employees, and volunteers who work or serve in our diocese.**

CMG Connect streamlines the diocese's extensive Safe Environment program – combining background screening, onboarding and training processes on one platform for everyone who ministers, works or volunteers at our 92 parishes, 20 schools, ministries and programs.

CMG Connect is a service of Catholic Mutual Group, the leading provider of insurance to more than 125 (arch)dioceses in North America.

### **ACTION REQUIRED**

All VIRTUS users have been assigned an account in CMG Connect. You will need to do the following:

1. Please use the attached instructions corresponding to your participation category to log into your CMG account and verify/update your profile information. (Existing CMG Connect users should login using their current CMG Connect username and password.)
2. On your **Dashboard** page, check your **Certification Status** – this date reflects when you must complete any assigned training.
3. If your certification status is expired, please complete the required training labeled **Safe Environment Training & Background Check**.
4. If your certification is not expired, you are finished for now. The CMG Connect system will notify you by email when it is time to log back in and complete your assigned training.
5. If you do not see your imported information from VIRTUS, or if you have other questions, please contact your local Safe Environment coordinator.

**Questions?** Please contact your parish or school Safe Environment coordinator. You may also contact the Diocese Safe Environment Office at [safeenvironment@rcdoc.org](mailto:safeenvironment@rcdoc.org) or (704) 370-3222.

You may also visit the Safe Environment page on the Diocese of Charlotte's website by clicking [here](#).

I want to express my sincerest gratitude to all of you for your continued focus and efforts to enhance the safety of children and vulnerable adults in our diocese.

In Christ,

Dave Vasquez  
Safe Environment Coordinator  
Diocese of Charlotte